

General Manager: Dr Ann Black

22-24 North Road Lerwick Shetland ZE1 0NQ

Telephone: 01595 744994 Fax: 01595 744999

mail@shetlandcharitabletrust.co.uk www.shetlandcharitabletrust.co.uk

If calling please ask for Mary Anderson

Direct Dial: 01595 744992

Our Ref: EMA/TA1/1 Your Ref:

Date: 4 February 2011

Dear Sir/Madam

You are invited to the following meeting:

Shetland Charitable Trust Council Chamber, Town Hall, Lerwick Friday 11 February 2011 at 10 a.m.

Apologies for absence should be notified to Louise Adamson on 01595 744555.

Yours faithfully

(signed) Dr Ann Black

General Manager

AGENDA

- (a) Hold circular calling the meeting as read.
- (b) Apologies for absence, if any.
- (c) Declarations of Interest.
- (d) Confirm minutes of the meetings held on (i) 4 November 2010, (ii) 16 December 2010. (enclosed).

For Decision

- 1. Budget 2011/12. Report enclosed.
- 2. Planned Maintenance Review Progress Report. Report enclosed.
- 3. Trustees' Skills Audit Progress Report. Report enclosed.

For Information

- 4. Fund Managers Transactions. Report enclosed.
- 5. Recommended Disbursements Approvals. Report enclosed.
- 6. Recommended Disbursements Social Care. Report enclosed.
- 7. Future Governance Arrangements for Shetland Charitable Trust Legal Advice Update. Report enclosed.
- 8. Management Accounts Nine Months ended 31 December 2010. Report enclosed.
- 9. Information Reports Prepared for Trustee Meeting of 16 December 2010. Report enclosed.

The following items contain Confidential information

For Information

- 10. Sums Due but Unpaid over one Month old as at 31 December 2010. Report enclosed.
- 11. List of Deeds Executed. Report enclosed.
- 12. Art Therapy Verbal Update.



REPORT

To: Shetland Charitable Trust

11 February 2011

From: General Manager

Report No: CT1102002

Budget 2011/12

1 Introduction

- 1.1 This report sets out a budget for next year, 2011/12, for approval. The total recommended budget for 2011/12 stands at £10,775,488, which is a decrease of some 2% on the Trust's budget for the current year, 2010/11, of £10,996,053.
- 1.2 The budget has been set in line with the trust's recent and projected financial position.

2 Background

- 2.1 The Trust's investment returns in 2009/10 were the highest in the history of the Trust, and they made up for the losses in the previous two years. The first three quarters of the current financial year have shown good, but not spectacular, returns on the world's markets. Steady profits have been generated in SLAP and SHEAP. The Trust's investable assets at 31 December 2010 are at around £210 million, close to, but still below the target of £220 million (in March 2009 terms).
- 2.2 The Trust sets its budget strategy using a three year cycle. The current cycle ends in March 2012 and the strategy is to limit expenditure to £11 million per annum (in March 2009 prices). This strategy is calculated to preserve the Trust's investable reserves at £220 million (in March 2009 terms). Trustees have previously agreed to savings of some £2 million per annum to achieve a balanced budget. The savings have been achieved without a significant impact on the services delivered by the funded bodies.
- 2.3 All funded bodies, to take into account SCT's need to reduce disbursements, have been asked to submit bids on a **standstill** basis. Whilst doing this, some organisations have submitted increased bids, with explanations as to why they are unable to continue providing the service on the grant they receive. Detailed explanations of these are set out in paragraph 4.

2.4 The table below provides a comparison between the current financial year and the proposed budget for 2011/12:

Table 1: Summary of Recommended Budget: Ongoing Revenue

| Category | Approved Budget 2010/11 £000 | Recommended Budget 2011/12 £000 |
|--------------------------------|---------------------------------------|--|
| Big Trusts | 4,267,316 | 4,332,158 |
| Other Charitable Organisations | 942,759 | 938,509 |
| Schemes | 2,754,073 | 2,754,073 |
| Direct Schemes | 1,841,160 | 2,093,928 |
| One-off projects | 646,281 | 120,000 |
| Trust Administration | 544,464 | 536,820 |
| Total | 10,996,053 | 10,775,488 |

- 2.10 Appendix 5 shows the standard grant conditions, which are applicable to most revenue grants given. A detailed analysis of the purpose of each of the organisations and projects is outlined in Appendix 6, to justify the applications for funding. Also included in Appendix 6 are key targets and outcomes to be achieved during 2011/12, which forms the basis of the Grant Offer Letter and performance reporting system.
- 2.11 Included in this report is provision for funding of £100,000 to Shetland Arts in respect of a possible deficit in Mareel's first year of operation.

3. Summary of Budget Recommendations

- 3.1 All the detailed budgets for the charitable programmes are shown in Appendix 1. These programmes total £10,775,488, a reduction of £220,565 on 2010/11.
- 3.2 The justification for the Christmas Grant estimate at £487,000 is included in Appendix 2. This estimate is based on the latest known position for 2010/11. An allowance is included in the 2011/12 figure for a further small increase in the number of applicants, to allow for an increased uptake in qualifying benefits.
- 3.3 The Planned Maintenance Programme is included in Appendix 3. Trustees will be aware that the level of work on building maintenance fluctuates year on year and the recommended budget for 2011/12 is £1,605,428, an increase of £343,768 on 2010/11.
- 3.4 The detailed breakdown of the Trust's Management and Administration budget, at £536,820, is included in Appendix 4. This budget has reduced slightly from 2010/11 (£544,464), but Trustees are asked to note the additional £20,000 which has been allowed for

- the legal advice which the Trust requested jointly with Shetland Islands Council.
- 3.5 In summary, the proposed budget presented in this report goes some way to meeting the Trusts policy of self-sustainability, but Trustees should continue to carefully control expenditure, whilst, monitoring current and potential investments in order to ensure maximum income for the Trust going forward. These budget savings do not in themselves provide the opportunity to tackle various financial issues that Trustees may face in the future. For example the Trust has no financial provision for funding major asset replacement or renewal for the over forty buildings it has some degree of responsibility for maintaining. The trust has no funds available for new activity, either capital or revenue, and demographics will drive the need for more care home places etc.

4 Analysis of Bids for 2011/12

4.1 Big Trusts - £4,332,158

- 4.1.1 Shetland Arts A bid of £706,538 has been submitted, which is an increase of £10,500 on last year's budget. Trustees may recall that since taking over the running of the Garrison Theatre three years ago. SA has flagged up the additional costs in relation to overheads. The costs had been underestimated (by all involved) and the budgets that were set at the time were not sufficient to cover actual costs. Up to now. SA has been able to absorb the shortfall, but they have stated that this is no longer possible, without jeopardising the long term sustainability of its funds. The increase requested represents 50% of the shortfall, with the remainder being met from within SA's own resources. Whilst recognising that there are challenges, I am recommending a standstill budget of £696,038 in line with the Trust's current strategy. The standstill budget is supported by the Service Co-ordinator. She has requested that relationships are reviewed, regarding roles and responsibilities, in order to enhance the service delivery partnership.
- 4.1.2 Shetland Recreational Trust A bid of £2,583,392 has been submitted, which is an increase of £64,842 on 2010/11. The General Manager of SRT has written to the Trust, explaining the increase, which is mainly attributed to increased wage costs (caused by increased national insurance and pension contributions) and energy costs. SRT is unique in that its only sources of income are customers and the Trust. Opening hours and staffing levels have been revised as far as possible to optimise revenue, but there is limited scope to increase community income from the rural leisure centres. Facilities charges are to increase by up to 12% from 1 April 2011. I am therefore recommending acceptance that the increased bid of £2,583,392 is necessary, as a transitional measure,

- to maintain the SRT's service at the current level. This view is supported by the Service Co-ordinator, who has indicated that some further work may be required to align rural opening hours with the service needs of customers, but supports the need to maintain the current opening hours meantime.
- 4.1.3 **Shetland Amenity Trust** SAT have presented a budget of £1,057,728, which is some £5,000 more than last year. SAT has written to explain that the additional £5,000 is required as the Natural Heritage budget was reduced by some £5,000 and also suffered the loss of SNH grant money of £6,250 due to changes in funding. SAT have indicated that the double reduction in funding will result in a reduction in its Biological records service to the public. However, I am recommending approval of £1,052,728, which is in line with the Trust's current strategy. The standstill budget is recommended by the Service Co-ordinator.

4.2 Other Charitable Organisations - £938,509

- 4.2.1 Disability Shetland (Recreation Club & Social Activities) I recommend the bid of £12,641, which is a standstill on last year's budget.
- 4.2.2 **The Swan Trust** A bid of £44,650 has been submitted, which is a reduction of £4,250 in the current year's funding. This is due to the increased level of income expected, with Swan's involvement in the 2011 Tall Ships. The decrease is balanced however, by an increase in the Planned Maintenance bid. **I recommend the bid of £44,650**.
- 4.2.3 The New Shetlander A bid of £1,870 has been submitted for producing the New Shetlander, compared with this year's budget of £670. This is due to a decrease in the level of income forecast but with current levels of expenditure. In line with current strategy, I am recommending a standstill budget of £670.
- 4.2.4 Shetland Youth Information Service Although a standstill bid of £188,840 has been submitted as requested, SYIS have stated that a budget of £195,895 would be required to ensure that the existing level of service can be maintained. The additional £7,055 would be used mainly for salaries, with the alternative being the deletion of a part time post, which is currently vacant. This would result in less flexibility and a reduction likely in the number of daily sessions offered. I recommend a standstill budget of £188,840, as I feel that there is scope for flexibility within existing resources.
- 4.2.5 **Shetland Churches Council Trust** A bid of £54,110 has been submitted, which is marginally more than the current level of funding of £54,075. The budget is used primarily for

- the upkeep of Church buildings, with a proportion (max 10%) going towards various other activities, such as help with travel costs to attend events on the mainland. I recommend a standstill budget of £54,075.
- 4.2.6 Shetland Befriending Scheme I recommend the bid of £54,418, which is a standstill on last year's budget.
- 4.2.7 Citizens Advice Bureau Although CAB have submitted a bid of £132,060 which is marginally less than the current year's budget of £132,265, a request has also been made for additional funding to enable continuation of a second full time welfare rights post. Trustees will recall that 50% of this fixed post was funded by the Trust for a 2 year period, which ended last year, and although CAB requested that the funding be continued, this was not approved by Trustees. CAB have been able to find the resources to maintain the post for the current year, but no further funding has been secured. It is estimated that the deletion of the post could result in around 700 clients being denied the service, with a loss of £800,000 in benefit entitlements. CAB is requesting 100% funding of the post, for a three year period from 2011/12 to 2014/15, at a cost of £30,645 per annum. The bid including this post would amount to a budget of £162,705. The Head of Community Care supports this service. Whilst recognising the valuable service which Citizens Advice Service provides, however, in line with current strategy, I am recommending the standstill bid of £132,060, which excludes the funding of the Welfare Rights three year fixed post.
- 4.2.8 COPE Ltd COPE Limited have submitted a bid of £161,390, which is an increase of £6,423 on 2010/11. This is mostly to cover the actual cost of auditing, which is more than the allowance included in their grant from the Trust. Trustees are asked to note that SIC is looking at a commissioning model for services through COPE to meet the assessed needs of adults with learning disabilities. This cannot be concluded at this stage, as SIC is still working through its budget setting process. It is hoped that this will put COPE's funding on a more secure foundation going forward, but may require a further contribution from the Trust. I recommend funding of £154,967, which is a standstill on the current level, but recognise that the Trust may be required to increase their funding when the current review is complete.
- 4.2.9 Couple Counselling Shetland I recommend the bid of £12,000 which is a standstill on the current level of funding.
- 4.2.10 **Shetland Link Up** A standstill bid of £47,994 has been submitted as requested, but Shetland Link Up have stated that income for service charges is set to decrease by £2,367 and this cannot be sustained in the already tight budget,

without impacting on the organisation. A grant of £50,352 would be required to compensate for the projected loss of income. In order to reduce costs in the current year, the Coordinator's hours have been cut, and where possible the duties delegated to a lower paid post holder. The Head of Community Care has commented that Social Care Services are working with SLU to review governance issues. Whilst recognising the challenges, I recommend a standstill budget of £47,994, in line with current strategy.

- 4.2.11 Voluntary Action Shetland A bid of £162,036 has been submitted, which is an increase of £17,669 on current funding. VAS have stated that the increase is due to the fact that some of the projects based at Market House are coming to an end, which will mean a loss of office rental income. There is also uncertainty over the amount of funding which VAS will receive from central government. In line with current strategy, I recommend a standstill budget of £144,367.
- 4.2.12 Shetland Folk Festival I recommend the bid of £18,000, which is a standstill on the current level of funding.
- 4.2.13 Shetland Accordion and Fiddle Festival I recommend the bid of £12,000, which is a standstill on the current year's budget.
- 4.2.14 Women's Royal Voluntary Service A bid of £52,769 has been submitted, which although an increase of £5,147 on current funding, has to be pointed out, is still lower than 2008/9 levels of funding (£54,515). There are two main reasons for the increase requested. Firstly, last year's bid included an amount of fund raising income, which proved to be over optimistic. Also, an increase in activity is planned with more clubs and more service users. WRVS have gone through a period of change, with both local and national restructuring, which is hoped will improve their management and administration processes. I recommend a standstill budget of £47,622, in line with current strategy.
- 4.2.15 Local Charitable Organisations This budget head provides a source of funding for voluntary organisations providing care and welfare activities and services. I recommend the bid of £14,000, which is a standstill on the current level of funding.

4.3 Schemes - £2,754,073

4.3.1 Development and Support Grant Aid Schemes – These grant aid schemes are designed to assist community groups and voluntary organisations with operating costs and programme, project or activity costs. The Schemes are in the process of being revised, and recommendations will come to the Trust in due course. Meanwhile, I am recommending budgets of £14,272 for the Development Scheme and £72,321 for the Support Scheme, which is a different budget split from previous years, but is a standstill budget overall.

- 4.3.2 Arts Grant Scheme The budget head supports a grant aid scheme to financially assist individuals and community groups for a wide range of arts activities. I recommend a standstill budget of £35,000.
- 4.3.3 **Sheltered Housing Heating** The subsidy is designed to give sheltered housing tenants a fixed amount for fuel costs. Spiralling fuel costs has meant that this budget is no longer adequate, and £40,000 has been requested. Some discussions have been held on revising the Scheme, but meanwhile **I recommend a standstill budget of £25,500.**
- 4.3.4 **Senior Citizens Clubs** This budget head supports senior citizens clubs with a programme of activities. I **recommend** the standstill bid of £23,000.
- 4.3.5 Support to the Rural Care Model this budget pays the additional fixed costs of locating small care centres in rural areas. I recommend the standstill bid of £2,491,000
- 4.3.6 Social Assistance Grants This scheme provides assistance to individuals who have been assessed as being in need of material or financial assistance. I recommend the standstill bid of £35,000.
- 4.3.7 Bus Services for Elderly and Disabled Persons This scheme supports the cost of daily transport services to/ from clients homes and/ or various social work establishments for elderly and disabled persons. I recommend the standstill bid of £49,980.
- 4.3.8 **Supported Employment** This budget head pays for some of the staffing costs of certain individuals on supported work placements. The scheme is being phased out. **I recommend** the standstill bid of £8,000.

4.4 Direct Schemes - £2,093,928

- 4.4.1 **Springfield Chalet** This budget is used to cover the shortfall in the net direct costs of running the Springfield Chalet. **I recommend the standstill bid of £1,500.**
- 4.4.2 Christmas Grant Scheme £487,000 the recommended budget of £487,000 is a decrease of £91,000 on last year's budget. The detailed justification is shown at Appendix 2. In 2009/10, Trustees decided to target the Christmas grant to those most in financial need. This has led to a

- reduction in the number of grants paid, and a big reduction in the Trust's liability for Income Tax.
- 4.4.3 Planned Maintenance Programme £1,605,428 The Maintenance Programme continues to represent a significant proportion of the Trust's spending commitments year on year. detailed Planned Maintenance Programme at Appendix 3, of £1,605,428, represents an increase of some £343,768 on the previous year. Planning and programming maintenance inevitably means some variation in the annual budgets within the programme. The philosophy of the Trust has always been to invest in our buildings, to maximise their useful life. This is embedded in the Corporate Plan, which states that the Trust will "maintain existing property, facilities and equipment in a fit for purpose condition". The Trust is directly or indirectly responsible for over 40 buildings. A major review of the Trust's Planned Maintenance Programme has been undertaken, and this year's programme has been presented in a new format.
- 4.4.4 The Trust has a Service Level Agreement with the Council's Building Services Unit, to provide professional technical advice with regard to legislative requirements and appropriate standards for maintenance works. From an administrative point of view, we continue to encourage organisations, which we support, to separate the cost of the maintenance of assets from their day to day operating costs.
- 4.4.5 Management and Administration £536,820. For 2011/12, I have estimated the cost to the Trust under this heading to be £536,820, which is a reduction of £7,644 compared with 2010/11. Savings have been made by reducing the Trust's cleaning service, and by a concerted effort to reduce energy costs.

5 Draw Down of Funding

- 5.1 Trustees are required to formally agree the "draw down" (ie paying the grant) of funding to each of the organisations, which have successfully applied for funding from the Shetland Charitable Trust. Rather than considering each application separately, Trustees are asked to approve drawing down funding for all the organisations as indicated on Appendix 1. The costs (Appendix 1) and level of service (Appendix 6) have been agreed as part of the budgeting process through the application forms. This enables payment (usually 50% of the total grant) to be made to the organisations on, or as soon as possible after, 1 April 2010.
- 5.2 I have included the standard grant offer letter, for information, at Appendix 5. There are variations to this letter for awards to charitable companies and for small awards of less than £25,000.

6. Conclusion

6.1 The recommended budget is some £10.8 million, some £220,000 lower than last year.

7 Recommendations

- 7.1 I recommend that Trustees:
 - (a) consider the applications for funding for the charitable programme for 2011/12 set out in Appendix 1, to provide the services set out at Appendix 6, and agree to the level of financial assistance as recommended, totalling £10,775,488; and
 - (c) agree a budget of £487,000 for the Christmas Grant Scheme, as detailed in Appendix 2; and
 - (d) agree the detailed Planned Maintenance Programme of £1,605,428, as set out in Appendix 3; and
 - (e) agree the detailed Management and Administration Budget of £536,820, as set out in Appendix 4; and
 - (f) subject to (a) above, approve the drawdown of the approved grants budgets, as indicated in Appendix 1, including the preparation of the Grant Offer Letters which set out simple statements of services and standards expected to be received for the grants awarded.

General Manager File: EMA/JPG/AJ/DA5

Report Number CT1102002 Date: 3 February 2011

The Appendices to this Report are listed below:

Appendix 1: Programme

Appendix 2: Christmas Grants

Appendix 3: Planned Maintenance

Appendix 4: Management and Administration

Appendix 5: Grant Conditions

Appendix 6: Service Performance

Appendix 1

| | 2010/11 | 2011 | /12 |
|-------------------------------------|-----------|-----------------|---|
| | starting | 2011/12 | officers |
| | budget | Bid | recommend |
| | £ | £ | £ |
| Big Trusts | | | |
| Shetland Amenity Trust | 1,052,728 | 1,057,728 | 1,052,728 |
| Shetland Arts Development Agency | 696,038 | 706,538 | 696,038 |
| Shetland Recreational Trust | 2,518,550 | 2,583,392 | 2,583,392 |
| Sub Total - Big Trusts | 4,267,316 | 4,347,658 | 4,332,158 |
| Other Charitable Organisations | | | |
| Disability Shetland Recreation Club | 12,641 | 12,641 | 12,641 |
| The Swan Trust | 48,900 | 44,650 | 44,650 |
| VAS - New Shetlander | 670 | 1,870 | 670 |
| Shetland Churches Council Trust | 54,075 | 54,110 | 54,075 |
| Shetland Youth Information Service | 188,840 | 195,895 | 188,840 |
| Shetland Befriending Scheme | 54,418 | 54,418 | 54,418 |
| Citizens Advice Bureau | 132,265 | 162,705 | 132,265 |
| COPE Limited | 154,967 | 161,390 | 154,967 |
| Couple Counselling Shetland | 12,000 | 12,000 | 12,000 |
| Shetland Link Up | 47,994 | 50,352 | 47,994 |
| Voluntary Action Shetland | 144,367 | 162,036 | 144,367 |
| Festival Grants | 30,000 | 30,000 | 30,000 |
| Local Charitable Organisations | 14,000 | 14,000 | 14,000 |
| Womens Royal Voluntary Service | 47,622 | 52,769 | 47,622 |
| Sub Total Charitable Organisations | 942,759 | 1,008,836 | 938,509 |
| <u>Schemes</u> | | | |
| Community Development Grants | 22,272 | 22,272 | 14,272 |
| Community Support Grants | 64,321 | 64,321 | 72,321 |
| Arts Grant Scheme | 35,000 | 35,000 | 35,000 |
| Sheltered Housing Heating | 25,500 | 40,000 | 25,500 |
| Senior Citizens Clubs | 23,000 | 23,000 | 23,000 |
| Support to Rural Care Model | 2,491,000 | 2,491,000 | 2,491,000 |
| Social Assistance Grants | 35,000 | 35,000 | 35,000 |
| Buses for Elderly and Disabled | 49,980 | 49,980 | 49,980 |
| Supported Employment | 8,000 | 8,000 | 8,000 |
| Sub Total Schemes | 2,754,073 | 2,768,573 | 2,754,073 |
| Direct Schemes | | | |
| Springfield | 1,500 | 1,500 | 1,500 |
| Xmas grant Scheme | 578,000 | 487,000 | 487,000 |
| Planned Maintenance | 1,261,660 | 1,605,428 | 1,605,428 |
| Sub Total Direct Schemes | 1,841,160 | 2,093,928 | 2,093,928 |
| | ,, | ,, - | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |

| One-Off Projects | | | |
|------------------------------------|------------|------------|------------|
| Fire Upgrades in Rural Care Homes | 396,281 | - | |
| CLAN 123 | 250,000 | - | |
| Shetland Arts Development Agency - | | | |
| Mareel | - | 100,000 | 100,000 |
| Joint legal advice | | 20,000 | 20,000 |
| | | | |
| Trust Administration | 544,464 | 536,820 | 536,820 |
| | | | |
| Total | 10,996,053 | 10,875,815 | 10,775,488 |
| | | | |

<u>Justification for Christmas Grant Budget 2011/12</u>

Pensioner and Disabled Persons: 2010/11 estimate, based on actuals to date

| Beneficiary | Estimated Number | Grant Amount £ | 2010/11 cost £ |
|----------------------|---------------------|----------------------|----------------------|
| Pensioners | 1125 | 300 | 337,500 |
| Disabled Persons | 385 | 300 | 115,500 |
| Administration | | | 2,000 |
| Tax | | | 20,000 |
| Total Estimated Cost | | | 475,000 |

Pensioner and Disabled Persons – 2011/12 estimate

| Beneficiary | Number | Grant Amount £ | 2011/12 estimate £ |
|----------------------|--------|----------------------|--------------------------|
| Pensioners | 1150 | 300 | 345,000 |
| Disabled Persons | 400 | 300 | 120,000 |
| Administration | | | 2,000 |
| Tax | | | 20,000 |
| Total Estimated cost | | | 487,000 |

Appendix 3

Planned Maintenance Programme 2011/12

| Organisation / Programme | Budget 2010/11 £ | Estimate 2011/12 £ |
|--|---|---|
| Shetland Recreational Trust | | |
| Maintenance Small capital works already programmed Vehicles and equipment | 809,374 0 0 | 893,767 37,217 162,406 |
| Sub Total: Shetland Recreational Trust | 809,374 | 1,093,390 |
| Shetland Amenity Trust | | |
| Maintenance Vehicles and Equipment New Museum and Archives | 107,019 74,500 97,967 | 171,686 46,500 105,967 |
| Sub Total: Shetland Amenity Trust | 279,486 | 324,153 |
| Shetland Arts | | |
| Maintenance | 52,000 | 51,108 |
| Sub Total: Shetland Arts | 52,000 | 51,108 |
| Other Properties | | |
| Market House (Voluntary Action Shetland) The Swan (Swan Trust) 22-24 North Road (Shetland Charitable Trust) Springfield Chalet (Shetland Charitable Trust) Property Advice / Technical Support | 32,500 21,100 17,200 1,500 48,500 | 41,661 27,400 6,156 12,560 49,000 |
| Sub Total: Other Property | 120,800 | 136,777 |
| Total All Programmes | 1,261,660 | 1,605,928 |

Appendix 4

Management and Administrative Costs 2010/11

| Category | Туре | Budget 2010/11 £ | Estimate 2011/12 £ |
|----------------------|--|------------------------|--------------------------|
| Staffing | Basic Pay and Allowances | 355,000 | |
| Staffing | Professional Fees | 2,000 | |
| Staffing | Travel and Mileage | 3,500 | • |
| Staffing | Training and Staff Development | 7,000 | 2,500 |
| Staffing To | * | 367,500 | 366,000 |
| J | | • | • |
| Operating | Administration | 3,250 | 3,000 |
| Operating | Supplies and Services | 4,260 | 6,000 |
| Operating | Insurance | 10,000 | 10,000 |
| Operating | Bank Charges | 1,000 | 1,000 |
| Operating | Professional Fees: Other | 10,000 | 5,000 |
| Operating | Miscellaneous Items | 1,200 | 1,200 |
| Operating | External Audit Fees | 20,000 | 22,000 |
| Operating | Members Allowances | 7,500 | 7,500 |
| Operating | Members Expenses | 2,800 | 2,800 |
| Operating | Legal Fees | 40,000 | 40,000 |
| Operating | Total | 100,010 | 95,500 |
| Property | Energy Costs | 3,500 | 3,500 |
| Property | Cleaning | 6,000 | 3,500 |
| Property T | otal | 9,500 | 7,000 |
| | | | |
| Services | Income/Cashiers | 1,284 | • |
| Services | Payroll | 1,700 | • |
| Services | Pensions Administration | 1,300 | • |
| Services | Treasury (Fund/Cash Management) | 35,000 | · · |
| Services | Office Services (Personnel Admin) | 2,346 | • |
| Services | Internal Audit | 0 | _ |
| Services | Personnel | 2,559 | |
| Services Services | Committee Services | 11,750 | • |
| Services | Computer Services Insurance Administration | 9,400 2,115 | • |
| Services T | | • | • |
| Services 1 | Otal | 67,454 | 68,320 |
| Grand Tota | al | 544,464 | 536,820 |

Standard Grant Offer Letter

Dear Sirs

The Trustees of the Shetland Charitable Trust ("the Charitable Trust") have approved a revenue grant of up to £x to the ("the Grantee") for the purpose detailed below, in the year to 31 March 2012.

This grant is subject to the following conditions:-

- a) that the Grantee provides evidence that it maintains charitable status;
- that the Grantee will comply with every request from any authorised officer or agent of the Charitable Trust for the supply of such information as is required for the proper monitoring of the grant, including the minutes of formal meetings where appropriate;
- that the Grantee undertakes to spend the grant, and any interest earned thereon, solely in the interests of Shetland and its inhabitants for the grant purpose specified, acknowledging that individuals or bodies who do not form part of the community may benefit indirectly from this service;
- d) that the grant offer letter is accepted and returned within six weeks of the letter date;
- e) that the Grantee makes every effort to obtain external funding which might further reduce sums presently sought from the Charitable Trust;
- f) that the Grantee accounts for the application of the grant in statements to the Charitable Trust, the statements to be of a format and frequency to be agreed by the Financial Controller;
- g) that the Grantee provides service performance reports as required for the proper monitoring of the grant, the reports to be of a format and frequency to be agreed by the Service Co-ordinator;
- h) that the Grantee provides within six months of the end of the period for which the grant was given, accounts prepared in accordance with current regulations, showing how the grant was applied and what surplus remains (if any);
- that any unused monies, at the end of the period funded be applied in the first instance to a general reserve in line with the Charitable Trust's agreed policy and thereafter be repayable to the Charitable Trust;
- j) that in the event of any of the foregoing conditions being breached, the grant may be repayable, in whole or in part, at the sole discretion of the Trustees of the Charitable Trust.

For conditions b), f), g) and h) you will be required to provide:-

- b) minutes of formal meetings, and any other information on request;
- f) quarterly management accounts, within six weeks of the period end;
- g) quarterly service performance reports, within six weeks of the period end;

h) accounts prepared in accordance with the requirements of current legislation.

This grant is offered on the understanding that the Grantee has not entered into any other publicly funded contract to provide the same or similar services, which would result in the service being double funded.

Furthermore, the grant should not be used by the Grantee to offset costs in order to compete unfairly with the private sector. A full cost recovery model should be followed in order to ensure fair competition when bidding for all contracts.

Grants over £20,000 will be paid in two instalments, the first on receipt of the grant offer letter, duly signed, and the second on receipt of your required financial statements for the previous year.

This grant offer letter is sent in duplicate. If the Grantee is prepared to agree to the conditions, the authorised Trustees should sign both copies on the Docquet and complete the bank details. One copy should then be returned to me.

Yours faithfully

General Manager

cc: Service Co-ordinator

DOCQUET

| We, the duly authorised Trustees/Officials of <name>confirm that we have read and understood the conditions in this letter dated <date>, offering grant of up to £x. We further confirm that we agree to abide and be bound by these conditions and that we herewith accept on behalf of <name>.</name></date></name> | | | | |
|---|----------|--|--|--|
| | | | | |
| *************************************** | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Date: | ******** | | | |

Appendix 6

Big Trusts

| Organisation / Project | Purpose | Key Targets 2011-12 |
|------------------------|--|--|
| Shetland | - | Finance, Administration and Management |
| Amenity Trust | | Support the complex and diverse range of projects/services offered by Trust. |
| | the diverse range of services and enable the Trust to lever in additional | Ensure Finance Function continues to support the business needs of the organisation. |
| | funding. | Implement a new staff appraisal system. |
| | will continue to deliver an effective, holistic service which embraces all aspects of Shetland's cultural and natural heritage. The service supports, encourages and facilitates the sound management and sustainable development of Shetland's natural and cultural resources and facilitate access, both intellectual and physical | Continue to review the structure and function of administration within the Trust to ensure that it effectively supports the Senior Management Team, Trustees and the wider organisation. |
| | | <u>Interpretation</u> |
| | | Complete re-branding of interpretive leaflets. |
| | | Launch updated and re-branded Shetland Heritage & Culture website. |
| | | Complete development of Trail Leaflets. |
| | | Continue to develop and publish works under the Trust's Heritage Publication banner. |
| | | Consider and develop innovative interpretive initiatives. |
| | thoroto for all. | Review the Shetland Interpretive Plan. |
| | | <u>Natural Heritage</u> |
| | | Maintain the present functions of the SBRC. |
| | | Continue to meet the targets as set for the Ranger Service. |
| | | Continue to progress the Sumburgh Head project. |
| | | Oversee the implementation of geological interpretation as part of the development of Geopark Shetland. |
| | | Ensure that all species of endemic and threatened hawkweeds are in cultivation (working with Woodlands Team). |
| | | <u>Archaeology</u> |
| | | Develop Old Scatness Broch as a high |

Shetland Amenity Trust cont... quality visitor centre with use of innovative architecture to protect and showcase the site.

Enhance and develop the way we use the SMR database to respond to land management issues and other enquiries and to develop the marine aspect of the SMR, maintain and develop the SMR database.

Have elements of the SMR available to all on-line within the next twoyears.

Continue to work closely with SIC and development control issues.

Secure funding for the continuation of the Old Scatness project and to plan for the final stages.

Complete Phase 1 of the Viking Unst project and develop Phase 2.

Take forward the "Archaeology Alive" programme and continue to develop the Shetland's Past project.

Complete and publish the Pictish and Viking volume of Old Scatness and advance other publications.

Work with the Place Names Project Officer on an area of Unst as a pilot project.

Place Names

Record place names from oral and archive sources to incorporate in Shetland Place Names database and linked digital maps.

Research and publish information on Shetland place names.

Make fishing meids information accessible.

Provide accurate visitor information on location, pronunciation and meaning of place names for use in publications and by tour guides and rangers.

Develop links with educational establishments and prepare resources in partnership with other Trust staff.

Promote the project at local national and international events.

Represent the Trust on Shetland ForWirds committee and provide support for the promotion and development of the dialect

Shetland Amenity Trust cont...

Lead the Trust's participation in the European funded THING (Thing site International Networking Group) project. 2009-2012.

Environmental Improvements

Continue and expand core activities such as community recycling of food and drink cans, inkjet cartridges, agricultural plastic, community repaint scheme and the salvage of architectural building materials for public renovation projects.

Undertake waste minimisation and education visits to schools, youth groups and public events.

Further develop glass recycling and, in particular, the recycled end products such as shotblast abrasive, recycled glass pavers and other high quality recycled products.

Undertake Da Voar Redd Up activities, adopt-a-beach schemes and community involvement litter prevention initiatives.

Continue the valued services of Muck and Bruck operations throughout all parts of Shetland.

Identify, close, clear and landscape historic illegal dumps throughout Shetland.

Ensure that the Trust remains at Gold Level in the Green Business Award Scheme, is a contender in national award/recognition schemes in relation to the above projects and remains an Example of Best Practice for Community Environmental Action by The Scottish Executive.

Assist the Shetland Museum and Archive Service to obtain Gold Level in the Green Business Award Scheme.

Undertake a programme of installing renewable energy sources into Trust properties where appropriate to do so.

Woodlands

Continue to support and promote local tree planting initiatives.

Initiate propagation programme at the new Horticultural Unit at Staney Hill, Lerwick.

Maintain an effective advisory service and demonstrative role in Shetland's woodland development.

Play an active role in the development of the Open Space Strategy for Shetland.

Continue to seek a suitable Arboretum site and explore funding opportunities.

Undertake landscaping works at Trust properties, where appropriate.

Co-operate with Forestry Commission and other bodies in relation to forestry grants, woodland development, etc.

Shetland Arts

To encourage, support, inspire, promote, develop and deliver activities in the fields of: dance; drama; theatre; film; literature; music; crafts; and visual arts with a view to the advancement of arts and culture and improving the quality of life for the inhabitants of the Shetland Isles.

Craft Development

- Provide community activities to develop creative and sustainable craft skills across a range of contemporary crafts, design and the applied arts.
- Focus on raising levels of skill and confidence in groups and individuals making craft in remote communities, youth groups, voluntary groups, ILP clients, and those with special or additional needs.
- Provide opportunities for professional development and economic growth for practitioners and developing groups in the creative industries.
- Introduce new experiences and influences which can be shared through information networks, exchanges and overseas connections.
- Explore alternative exhibition spaces to raise awareness of contemporary craft for visitors, tourists, schools and the community.
- Raise awareness of the creative community in Shetland through a pilot open studio project for artists and craft makers.
- Draw up a new three year craft development plan.

No of education/training events (own venue)
10
No's participating 120

| Shetland Arts (cont.) | No's of outreach events |
|-----------------------|--|
| (551111) | (other venues) 10 |
| | No's participating 150 |
| | Support sessions for individual makers 600 |
| | No's assisted 30 |
| | No of sessions supporting makers' organisations 170 |
| | Dance Development: |
| | Provide training and opportunities for local tutors in underdeveloped dance forms. Encourage participation and work alongside local dance groups and choreographers in targeting young people, special and additional needs groups, and geographically remote communities. Undertake audience development by inviting dance companies and choreographers of national reputation to Shetland. Provide dance workshop opportunities for adults (in response to expressed demand). Provide an opportunity for community involvement in future planning for dance. Draw up a three year dance development plan. |
| | No of performances |
| | (Own venues) 3 |
| | No's attending 250 |
| | No of performances |
| | (Other venues) 2 |
| | No's attending 100 |
| | No of education/outreach events (own |
| | venues) 15 |
| | No's attending 300 |
| | No of education/outreach events (other venues) 200 |

.

| Shetland Arts | No's attending 5000 |
|---------------|---|
| (cont.) | No's attending 5000 |
| | Support sessions for individual artists 5 No's assisted 10 |
| | Support sessions for dance groups/orgs 5 |
| | Prioritise increased participation in drama activity throughout the community. Offer support to young people, geographically or socially excluded members of the community, drama groups and enthusiastic individuals. Place emphasis upon working on capacity building with groups and individuals. Review and update the 2002 report 'State of Play', via the drawing up of a new three year development plan. Expand the scope of Shetland Youth Theatre activities such that young people are empowered to lead projects themselves. Develop street theatre as part of the Tall Ships celebration. Develop a major drama based cross art form project in partnership with the Slow for Stuart Campaign. |
| | No of performances (own venues) 3 No's attending 300 |
| | No of performances (other venues) 16 No's attending 1700 |
| | No of education/outreach events (own venue) 25 No's participating 500 |
| | No of education/outreach events (other venues) 50 No's participating 1000 |
| | No of support sessions for artists 10 No's assisted 20 |
| | No of support sessions for drama groups/orgs 35 |

| Shetland Arts | Visual Arts Develonment | |
|-----------------------|---|---|
| Shetland Arts (cont.) | Visual Arts Development: Continue to develop a gallery education programme for all as Bonhoga Work with vulnerable young per ILP and other social care clien senior citizens. Support professional, artistic a economic development for article of the creative industries in Shetland. Promote links with artists oversed promote Shetland artists oversed exchanges. Draw up a new three year development plan for the visual | eople, ts and nd sts. he seas |
| | No of education/outreach events (own 20 | • |
| | No's participating | 540 |
| | No of education/outreach events (other venues) No's participating | er 200 600 |
| | No of sessions supporting individual a | artists 96 |
| | No of artists supported | 192 |
| | No of sessions supporting arts organisations/groups | 180 |
| | Film and Digital Media Developmen | nt |
| | support and assist young film rand amateur and professional makers via workshops, festival other screening opportunities a wherever possible, commission Encourage digital media skills development for all age groups across disciplines, including so video installation, animation an computer game creation via workshops, individual mentoring summer schools and special promote summer schools and special promote Film and Digital Media to the sustainable development. | film and and, as. and bund, ad rojects. burces. r to a as key |

| Shetland Arts (cont) | Shetland economy. Develop the presence of Shetland film makers and digital media creators at film and digital media events both within and outside Shetland. Draw up a three year film and digital media development plan. |
|-------------------------|--|
| | No of screenings (own venue) 35 No's attending 2600 |
| : | No of screenings (Other venues) 10 No's attending 200 |
| | No of education sessions (Own venue) 20 No of participants 250 |
| | No of education/outreach sessions (other venues) 30 No's attending 250 |
| | No of sessions supporting individual film makers 40 No's supported 30 |
| | No's of film organisations/agencies supported 20 |
| | encourage writing and reading by individuals in the community (in the interest of personal as well as professional development) Provide a programme of community based activities such as reading groups, writers' groups, readings, and residency activities with the annual book festival, Wordplay, as its hub. Facilitate activities for primary and secondary school pupils, social care and ILP clients and community mental health service users which we deliver in partnership with, Annsbrae House and the Community Mental Health Team, Adult Learning, ILP, Shetland Library and the SIC Schools Services, via its Creative Links and Cultural Co-ordinator staff. |

| Shetland Arts (cont.) | Facilitate a new writers group for clients of the CADSS. Further promote presence of Shetland Literature and Shetland writers in literature events outside Shetland. Draw up a new three year literature development plan. |
|--------------------------|--|
| | No of performances (own venue) 4 No's attending 200 |
| | No of performances in other venues 25 No's attending 750 |
| | Education/outreach (own venue) 10 No's participating 150 |
| | Education/outreach(other venues 140 No's participating 1120 |
| | No of support sessions for writers etc 15 No's supported . 15 |
| | No of support sessions for organisations 25 |
| | Prioritise services and target activities toward young people and youth groups, focusing on the development of skills and confidence; Develop and help grow audiences across a wide range of musical genres; Assist with local musician and band development. Encourage cross genre and art form collaboration. Support local music industry infrastructure advancement; Promote Shetland music through national and international links. Promote the use of technology. Offer development activities for ILP and special and additional needs individuals and groups. Develop and help deliver new further education courses in music Draw up a new three year development plan for music. |

| Shetland Arts (cont.) | No of education/outreach sessions (Own venue) 175 |
|-----------------------|--|
| | No's participating 2210 No of education/outreach sessions (other venues) 20 No's participating 480 |
| | No of performances (Own venue) 1 No's attending 320 |
| | No of performances (other venues) 15 No's attending 2060 |
| | No's of support sessions for individual musicians 50 No of musicians supported 80 No of support sessions for musicians' groups 50 |
| | Weisdale Mill/ Bonhoga Gallery Provide a programme of local, national and international exhibitions throughout the year. They will be fewer in number than in previous years, but higher in 'added value' activities such as education. Continue to develop the 'West Side Cluster' (a creative hub located around the Weisdale Mill), looking at new gallery, education and retail space, plus working spaces for artists and other creative individuals. Continue to explore the potential for diversification of activities designed to increase income generation and reduce reliance on public funding. Work on a plan (together with a Business Advisor) to make the Weisdale Mill financially and ecologically sustainable within five years. |
| | No of exhibitions (vis arts and craft) (own venue) 21 No's attending 50,000 |

No of exhibitions (other venues) No's attending

60 60,000

| cont.) Shetland Recreational | Engage with existing stakeholders to assess needs in relation to future use of the theatre Re-establish the theatre as the main destination for touring theatre and local groups. Develop education activities based on the operation of the theatre. Provide training opportunities for technicians and front-of-house staff. Draw up three year usage plan. Set targets for ten year infrastructure development plan. Provide facilities for local and visiting theatre/drama groups and events. No of performances (own venue) 60 No's attending 11,000 No of film screenings (own venue) 20 |
|------------------------------|--|
| Recreational | No's attending 11,000 |
| Recreational | , |
| Recreational | No's attending 1000 |
| Tuot | Maintain opening hours, so far as possible within the approved budget:- Clickimin Leisure Complex 5,500 hour Unst Leisure Centre 3,800 Yell Leisure Centre 3,700 North Mainland Leisure Centre 3,900 Whalsay Leisure Centre 3,000 South Mainland Pool 3,000 Scalloway Pool 3,100 West Mainland Leisure Centre 3,900 Maintain existing admission rates, and promote new users:- Clickimin Leisure Complex 425,000 use Unst Leisure Centre 25,000 Yell Leisure Centre 40,000 N Mainland Leisure Centre 60,000 Whalsay Leisure Centre 50,000 South Mainland Pool 30,000 Scalloway Pool 30,000 Scalloway Pool 30,000 W Mainland Leisure Centre 54,000 Total 714,000 |
| | |

.

| Shetland | recreation resources, to ensure people have |
|--------------|---|
| Recreational | more active lifestyles. |
| Trust (cont) | · |
| | To improve physical access to community and sports facilities to encourage use of them by all people |
| | To develop and support imaginative and innovative approaches to getting all people active |
| | To develop community initiatives that seek to address low levels of participation particularly from hard to reach and vulnerable groups |
| | To ensure that programmes of school based and out of school activities and opportunities are developed to support children and young people to enjoy a safe and active life |
| | Develop an Active Life and Sport Strategy |
| | Be an active partner in the Highlands and Islands Regional Sporting Partnership and contribute towards its annual action plan |

4 .

1

Other Charitable Organisations

| Organisation / Project | Purpose | Key Targets 2011-12 |
|------------------------|--|---|
| Disability | 1. To support the running costs of the Recreation Club, including hiring venues, transport, volunteer expenses and training. | Sport Sessions (14) |
| Shetland (Recreation | | Swimming Sessions (10) |
| Club and Social | | Swimming Sessions (Unst, 60) |
| Activities) | | Swimming Gala (Annually) |
| | 2. To contribute to the costs of delivering the Social | Yoga sessions (10) |
| | Activities project at Montfield. | Bowls Competition (Annually) |
| | | Wootton Lass Trips (20) |
| | | New trained volunteers (15) All Stars Football Club sessions (10) Social Activities at Montfield (50) |
| | | Satisfaction outcome (100%) |
| | | Client Information |
| | | Case Studies |
| The SwanTrust | To make the Swan available for viewing, restored in good working order and registered as an approved sail-training vessel. To encourage young people to sail on the Swan, to appreciate Shetland's sailing and fishing history and experience our wildlife and culture. | Usage: Shetland schools (10) Orkney schools (6) Special Needs (2) Youth Groups (2) Analysis: School children (300) Youths under 25 (70) Adults (50) % users satisfied with service 80% % users who would return 80% Report demonstrating activity of Swan |
| | | |

| Organisation / Project | Purpose | Key Targets 2011-12 |
|---------------------------------------|--|--|
| The New Shetlander | To provide a contribution towards the printing, distribution and administration costs of producing the New Shetlander, net of sales and subscriptions. | Production – 4 issues Total number of magazines sold – 1,200 per quarter Total number of subscriptions 120 per quarter Promotion of Shetland Dialect |
| Shetland Churches Council Trust | To maintain church buildings and support community events, along with support for training and education. | Appropriate management of trust affairs To hold regular meetings of Trustees, around 6 per year, to consider Grant applications and to receive reports from Trust representatives on various groups that the trust is involved in. |
| | | Maintenance and enhancement of church buildings To continue to assist Christian congregations with the upkeep and repair of their buildings, particularly where they have a wider architectural or community benefit, in order to ensure that these buildings continue to provide satisfactory places of worship. |
| | | To facilitate the provision of access to church buildings and to the activities taking place therein, for those who have disabilities or other physical impairments. To ensure, where practical, that entrances are not a barrier to wheel-chair bound users and that other impairments, such as deafness, are mitigated by provision of "Loop" systems. |
| | | To facilitate congregations of differing denominations to come together and provide an opportunity for all people in Shetland to join with the whole church in worship To work together to co-ordinate and facilitate services and events for the Hamefairin, Tall Ships Race and the opening of Mareel. |
| | | To encourage members of congregations to be trained to carry out their functions |

| | | despite the high cost of travel to mainland training Provide travel grants to defray some of the costs of travel from Shetland, so as to "level the playing field" as compared to similar people in mainland churches. To provide Christian representation on secular organisations and to be "salt" in the community Sit on committees and bodies dealing with issues such as drugs and alcohol, Emergency Forum, etc |
|---|---|---|
| Shetland Youth Information Service | To motivate, challenge and enhance the lives of young people in Shetland by providing support and information services, which are developed and delivered in partnership with young people. | Contacts with young people at drop-in sessions – 3,500 Individual support sessions with young people – 50 Outreach sessions to be offered in schools, youth clubs and other organisations – 70 Group activity sessions -10 Provide report of issues raised by young people Report on Website usage levels and main issues accessed Provide at least one case study with each quarterly report |
| Shetland Befriending Scheme | Offering young people the opportunity to form a trusting relationship with an adult to promote his/her personal development | To continue to provide a service Shetland wide. To continue to support, monitor and review matches to ensure the befriending is benefiting the young person To promote the service and recruit new volunteers. Recruit up to 8 new volunteers Deliver one group 8-week training sessions for new volunteers To have up to 8 newly trained volunteers ready to be matched |

.

| 01 (1 1 | | |
|---------------|---|---|
| Shetland | | |
| Befriending | | To offer 3 sessions of peer support to |
| Scheme (cont) | | working volunteers |
| | | To affine a significant of O annual state of the days |
| | | To offer a minimum of 6 group activity days |
| | | for volunteers and their young person to |
| | | participate in |
| | | |
| | | |
| | | |
| | | |
| | | To offer credited training to volunteers as |
| | | and when the opportunity arise |
| | | |
| | | General Client Information and Case |
| | | Studies |
| Shetland | Providing an independent | New client contacts (3,000) |
| Islands | advice and information | |
| Citizens | service to: | New client issues (4,500) |
| Advice Bureau | Ensure that individuals | |
| | do not suffer through | Repeat client contacts (6,000) |
| | lack of knowledge of | |
| | their rights and | Repeat client issues (10,000) |
| | responsibilities, or of | |
| | the services available | Employment tribunals (or negotiated |
| | to them, or through an | settlements, including ACAS) (10) |
| | inability to express | |
| | their need effectively | Confirmed employment annual financial |
| | and | gains (£20,000) |
| | 2. to exercise a | |
| | responsible influence | Confirmed annual financial gains across all |
| | on the development of | subject areas, excluding Welfare Rights |
| | social policies and | and employment gains (£30,000) |
| | services, both locally | |
| | and nationally. | Welfare Rights Appeal Tribunals (25) |
| | | Walfara Digita Davious/Cupanagaiana |
| | | Welfare Rights Reviews/Supersessions |
| | | (50) |
| | | Malfana Daga fit Haalth Obaalsa (100) |
| | | Welfare Benefit Health Checks (100) |
| | | Wolfers Dights confirmed annual financial |
| | | Welfare Rights confirmed annual financial |
| | | gain (£300,000) |
| | | Total dobt managed including Manage |
| | | Total debt managed, including Money |
| | | Advice Project (£2,500,000) |
| | | Customer actisfaction requite |
| | | Customer satisfaction results |
| | | |

| To provide training, support and employment opportunities to adults with learning or physical disabilities | To provide training, support and employment opportunities for 50 people with disabilities in Shetland. 10 school placements expected to be made available. Community Service placements - 10-12 |
|---|--|
| | placements within the COPE enterprises resulting in approximately 900 hours. Whalsay Project and Weisdale Centre |
| Providing a counselling service to resolve or reduce relationship problems | Recruit one counsellor to be trained and accredited by Relate Scotland (2 year programme) |
| | General client information and Case Studies |
| Providing support to people who are affected by mental health problems | Attendance at Mixed Group (1,000) Total client contacts (1,500) |
| | Average number of clients actively receiving a service at any one time (22) |
| | Number of volunteers (2) |
| | Total volunteer hours (200) |
| | Satisfaction Outcome (75%) |
| | General Client Information |
| 1. To provide a central point for the voluntary sector, providing office space, storage, administrative support, sign-posting, advice and information to the voluntary sector in Shetland. 2. To provide an effective management, financial and administrative service to the Board, staff, volunteers and service users at Disability Shetland. | Building the Third Sector relationships with Community Planning Being a full partner on Shetland Community Planning Partnership, representing the Third Sector on strategic forums and partnerships. Supporting and Developing a Strong Third Sector Working closely with partners at operational level to ensure best use of local knowledge and resources, giving appropriate support and advice. Social Enterprise Development |
| | and employment opportunities to adults with learning or physical disabilities Providing a counselling service to resolve or reduce relationship problems Providing support to people who are affected by mental health problems 1. To provide a central point for the voluntary sector, providing office space, storage, administrative support, sign-posting, advice and information to the voluntary sector in Shetland. 2. To provide an effective management, financial and administrative service to the Board, staff, volunteers and service users at Disability |

| Market House and Voluntary Action Shetland (cont.) | | and using results from local Social Economy Research to give baseline data, in order to shape development of enterprising behaviour and growth. Volunteer Development Providing a varied training programme for volunteers. Assessing potential volunteers and matching with appropriate volunteering opportunities and monitoring placements and progress of all volunteering activities. |
|--|--|---|
| Folk Festival | To assist with the costs of providing artists to perform at the 31st Shetland Folk Festival and to help cover the costs of providing transport and venues. | Festival Club – one "open to all" concert, four workshops including Shetland Dancing, one Youth Event featuring young musicians from throughout Shetland Session opportunities and informal concerts/gigs |
| | | Concerts – approximately 21 concerts are held throughout Shetland with 5,000+ in attendance |
| | | Outreach Concert – one in Unst, Fetlar, Out Skerries or Fair Isle, with 150 in attendance (two or three outreach concerts if Scotland's Islands project funding secured. |
| | | Special Needs Concert – held annually in Bells Brae school, with 100 in attendance |
| | | Playgroup Concert – one held annually each year in Clickimin Centre, with up to 300 in attendance |
| | | School Visit – at least one visit to a primary school for exchange of music and culture |
| | | SFFS will provide information on total number of tickets (per venue) and memberships sold |
| | | SFFS will provide information on how many tickets/memberships are purchased from visitors to Shetland |
| | | SFFS will carry out a customer satisfaction survey and report results to SCT. Content to be agreed with Service Co-ordinator |
| | | |

| 01 (1) | <u> </u> | |
|--|---|---|
| Shetland Accordion and Fiddle Club | To provide opportunities for the performance of accordion and fiddle music at a festival. To provide the opportunity for visiting musicians to meet and play with local musicians thereby imparting knowledge and styles to each other. To provide an opportunity for young Shetland musicians to broaden their horizons and perform to large audiences. The Trust's contribution is to assist with travel expenses for visiting musicians. | Maintain and build on the high standard of previous years Encourage as wide a range of traditional music as possible by bringing musicians from Scandinavia, Scotland, England & Ireland, and possibly France Maintain Festival Club Membership – 650 members Maintain audience numbers at the various venues – 2,600 Maintain the number of club members from outwith Shetland thus boosting off season tourism – 279 Ensure that the festival involves all areas of Shetland Maintain/ increase revenue generated from ticket sales, raffles & memberships Satisfaction survey |
| 1 1 | T | |
| Local Charitable Organisations | To provide grants to local charitable groups, where their activities or services are of a social or welfare nature, and provided predominantly by volunteers. | Groups supported include: Age Concern, Dunrossness Interchurch Fellowship and Samaritans |
| WRVS | To enable older people to get more out of life by delivering practical support and a range | Achieve 10% growth in the number of users of WRVS Community Services by March '12. |
| | of community based services tailored to individual need | Continue 5 established social clubs:- Brae, Burra,, Lerwick, Whalsay and Northmavine. |
| | | Continue 2 established lunch clubs:- Sandwick and Cunningsburgh and Quarff (increase attendance at clubs by 10%) |
| | | Establish, consolidate and evaluate up to 4 new or re-structured clubs:- Walls (lunch formerly social) Scalloway (Social) Whiteness and Weisdale (lunch/social) Yell (social) Increase the range and depth of activities offered |

| WRVS (cont.) | 30 people will receive support from our Good Neighbours service in 2011/12. Achieve a 10% growth in the number of passenger journeys by March 2012. |
|--------------|---|
| | 10 people will become established Blether Together befriending service users. 60 people will receive regular contact calls. |
| | Greater use will be made of volunteers in private cars for transport to clubs. |
| | 70 people will be registered as active volunteers by March '12. Report produced on results of service user and volunteer surveys completed 2010/11. |
| | Develop tailored questionnaires for each service and complete surveys by December '11. |
| | Complete volunteer survey by December '11. |
| | Carry out focus groups to help evaluate services. |
| | Report produced on results of service user and volunteer surveys and focus groups completed 2011/12. |

Schemes

| Organisation / Project | Purpose | Key Targets 2011-12 |
|------------------------------------|---|-----------------------------|
| Development Grant Aid Scheme | An open grant scheme designed to support local voluntary organisations and community groups to develop and deliver projects and/or activities that meet the community needs and make a lasting difference in the community, which often levers in external funding. | This scheme is under review |

| Support Grant | An open grant aid budget | This scheme is under review |
|-----------------------------------|---|---|
| Aid Scheme | designed to assist community groups and voluntary organisations that cater exclusively or primarily for under 18's or junior sections of adult groups with their operating and programme costs. | |
| Arts Grant Aid Scheme | To assist community groups and individuals with financial assistance towards a wide range of art genres (such as music, dance, drama, arts, literature and crafts). | This is an established scheme. |
| Sheltered Housing Heating | To give sheltered housing tenants peace of mind over their fuel costs by setting an affordable weekly charge to assist with budgeting. | This is an established scheme. |
| Senior Citizens Clubs | Grants to senior citizens clubs, usually to help with transport costs, to enable their members to participate in social events, entertainment and club outings. | This is an established scheme. |
| Support to Rural Care Model | To support the rural care model in Shetland | Meets some of the fixed costs of providing residential care in a rural setting. |
| Social Assistance Grants | Small grants given to reduce hardship or to improve living conditions, where individuals have been assessed as being in need of material or financial assistance. | This is an established scheme. |

| Bus Services: Elderly and Disabled (sponsored through infrastructure but for Community Care service users) | Providing daily transport to/from Community Care establishments for elderly and disabled clients for trips to lunch clubs, leisure activities, post offices, shops or other outings as required. This is available to clients attending Freefield Centre, Eric Gray Resource Centre, King Eric House, Stepping Stones Club and Disability Shetland. | This is an established transitional | | |
|--|---|---|--|--|
| Supported Employment | To subsidise the cost of employing certain named individuals with special needs in work placements. This is part of the Department of Work and Pensions Workstep scheme to support people with disabilities to hold down mainstream jobs | This is an established transitional arrangement for named individuals and, in the long term, is to be phased out. | | |
| Springfield Chalet | Direct costs of running Springfield, which is used as a holiday retreat by disabled persons and their carers | Wider advertising of facility is planned. | | |



REPORT

To:

Shetland Charitable Trust

11 February 2011

From: General Manager

Report: CT1102006

Planned Maintenance Review Progress Report

1. Introduction

The purpose of this report is to update trustees on the progress made in reviewing the Planned Maintenance Programme.

2. **Background**

- At their meeting on 10 December 2009, Trustees received (at their 2.1 request) a list of properties whose maintenance is funded by the Trust. Since the rest of the Trust's annual expenditure has been reviewed, it is appropriate that the Planned Maintenance Programme is also reviewed, to ensure consistency and value for money throughout the programme.
- 2.2 On 13 May 2010, Trustees received a report which set out a definition of maintenance (see Appendix 1) and indicated that work would be done over the summer to re-arrange the maintenance programme in two main headings, Statutory Testing and Planned Maintenance. A separate budget would be created which would contain operational plant, equipment and vehicles. The remit of the review is also set out in Appendix 1.
- 2.3 The list of assets maintained by Trust funds is attached as Appendix 2 to this report.
- 2.4 Trustees are asked to note that the sail training vessel "Swan" has not been included in this review. However, after discussions with representatives of the Swan Trust, it has emerged that for the past few years the Swan Trust has not included maintenance items which are not annual, so they have been asked to submit a five year programme of work which is necessary to keep the "Swan" in a fit for purpose condition to continue to provide opportunities for people to sail on a heritage vessel. This programme is attached as Appendix 3. It is estimated that this will add an average of £5,000 per annum to their maintenance programme.

3. Present Position

- 3.1 Agreement has now been reached with the three big trusts on what constitutes maintenance. This is set out in detail in Appendix 4.
- 3.2 All three big trusts have submitted plans for 2011/12 in the new format. The Shetland Islands Council's Technical Support Manager, acting under a Service Level Agreement with the Trust, has commented on each. The Technical Support Manager has produced programmes for the buildings which they manage directly under Service Level Agreements, either with the Trust, or in the case of Market House, with Voluntary Action Shetland. The maintenance proposals have been analysed on a "spend per building" basis in Appendix 5, with comments where appropriate.
- 3.3 Any equipment formerly purchased under the Planned Maintenance budget has been included in the total Maintenance and Replacements budget shown as Appendix 6. The total figure of some £1.6 million has been used in the Trust's overall budget for 2011/12.
- 3.4 No capital works have been included, with the exception of two small replacements which Shetland Recreational Trust had programmed. It is recommended that they are allowed to proceed, although they fall outwith the strict terms of the new definition of Maintenance. Any major project such as the pool roofs at Sandwick and Scalloway will have to be part of a separate bidding process.

4. Financial Implications

4.1 It has always been recognised that a maintenance programme will cost more some years than others. The programme which is attached as Appendix 5 is seen to be the first year of a costed five year programme, which will be completed by July this year. This will form the basis of the Trust's Maintenance budget going forward.

5. Recommendation

5.1 Trustees are asked to note the maintenance programme for 2011/12, and to expect a further report when the five year programmes have been completed.

Reference: EMA/TA12 Report Number CT1102006-d

<u>Appendices</u>

| Appendix 1 | Definition of Maintenance and Remit of Review |
|------------|--|
| Appendix 2 | List of Properties in Maintenance Programme |
| Appendix 3 | 5 year Maintenance Programme – Swan |
| Appendix 4 | Scope of Maintenance Document |
| Appendix 5 | Analysis of 2011/12 programme |
| Appendix 6 | Total Budget for 2011/12 Maintenance and Vehicle |
| | and Equipment replacement |

Definition of Maintenance

(Extract from report to Trustees on 13 May 2010)

The main purpose of maintenance is to preserve or retain an asset's operational status for its originally intended use. Periodic expenditure ensures that the asset continues to deliver the required services while being a safe and healthy place for employees, service users and the general public.

Remit - Operational Review of Planned Maintenance Programme

The objects of this review are:-

- 1. To agree a definition of maintenance which will re-focus the programme;
- 2. To identify and re-locate non-maintenance items, such as equipment (including IT equipment) and vehicles, which have sometimes been included in the programme;
- To benchmark the programme using industry standards to demonstrate parity across the organisations participating in the programme, and to ensure value for money;
- 4. To classify maintenance into:
 - a. cyclical maintenance which includes servicing and testing,
 - b. refurbishments, and
 - c. capital works
- 5. To compile a five year maintenance programme



List of properties maintained by Shetland Charitable Trust

| Owned and managed by Shetland Amenity Trust | Offices / workshops Garthspool Offices Staney Hill workshop, recycling unit and horticulture unit Glass recycling centre Haroldswick workshop Culvister site accommodation Camping Böds Betty Mouats - Sumburgh Sail Loft - Voe Johnny Notions - Eshaness Voe House - Waas Skeld Shop - Skeld Aithbank - Fetlar Windhouse Lodge - Yell Nesbister - Whiteness Grieves House - Whalsay Museums and Historic Buildings Quendale Mill (leased) Sumburgh Lighthouse Scatness Visitor Centre Tangwick Haa Museum Eshaness Lighthouse Bressay Lighthouse Scalloway Museum Unst Heritage Centre Hamars- Unst Noss Pony Pund (leased) Shetland Museum & Archives and Hays Dock Monuments White Wife Gloup Memorial Hagdale Horse Mill Girlsta Lime Kiln Old Scatness Monument |
|--|--|
| Owned and managed by Shetland Recreational Trust | Leisure Centres, with associated outbuildings Clickimin Complex Unst Yell Whalsay North Mainland West Mainland Pools South Mainland Scalloway |

Appendix 2

List of properties maintained by Shetland Charitable Trust

| Owned and managed by Shetland Arts | Weisdale Mill | | |
|--|--|--|--|
| Leased and managed by Shetland Arts | Toll Clock Office | | |
| Owned by Shetland Charitable Trust, managed by Shetland Arts | Garrison Theatre | | |
| Owned and managed by Voluntary Action Shetland | Market House | | |
| Owned and managed by the Swan Trust | The Swan | | |
| Owned and managed by Shetland Charitable Trust | Office at 22-24 North Road Springfield Chalet | | |

<u>List of Properties owned by Shetland Charitable Trust not on the Maintenance</u> <u>Programme</u>

| Maintenance paid by SHEAP | Peak Load Boiler Station | | |
|---|--|--|--|
| Maintenance paid by SIC as part of the terms of their use | Care homes at Yell, Unst, Whalsay, Brae and Levenwick | | |

| œ |
|-----|
| 9 |
| ല |
| 8 |
| 10 |
| ~~~ |
| *** |
| Co. |
| |
| |

| | | | | | | | | £ 13,660.00 |
|---------------|---|--|--|--|--|---|--|--|
| | Refurbished in 2004 | | | Original Sall in 1997 Renewed in 2008/2009 | Done in 2008 Original in 1997 re-painted 2008 | New in 2003 Original in 1997 repainted 2009 Repainted in 2009 Renewed 2009 | new in 2000 | Average per year new in 2002 Head sails new in 2007 Done in March 2007 Checked in 2009 Original in 1997 Refurbished in 2010 |
| | £48,720.00 | | £16,300.00 | £14,000.00 | £11,000.00 | £ 15,080.00 | £ 12,000.50 | 00'00'00'00 |
| Cost | E 11,450.00 E 15,320.00 E 8,250.00 E 5,660.00 E 7,550.00 E 7,550.00 E 500.00 | | E 5,000,00 E 7,000,00 E 300,00 E 4,000,00 | E 4,000,00 F 5,000,00 F 1,000,00 E 4,000,00 | E 3,000,00 E 3,000,00 E 1,000,00 E 4,000,00 | £ 10,000,00 £ 1,000,00 £ 3,000,00 £ 1,000,00 £ 2,000,00 | £ 10,000.00 £ 2,000.00 | Over 5 years £ 7,500.00 £ 4,000.00 £ 1,000.00 £ 3,000.00 £ 3,000.00 £ 15,000.00 |
| Description | General Slipping costs & Hull painting Overhaul Mast & Rigging (New in 1997) Investigate and repair Deck leaks Refurbish tollets Fit hydraulic steering Emergency tiller | Potential Future Mainfanance and Re-fit Items 5 Year Plan | Boat Interior Heating Fit self Steering Purchase Towing Rope Repair & Maintain Deck | Sewage tank for new waste handing Regs Sails repair and replacement-Mizzen Renew Batteries Repair & Maintain Deck | Renew Showers Refurbish Fore Cabin Refurbish Galley area Phase 2 Repair & Maintain Deck | Sails repair and replacement.Main Refurbish Aff Cabin Refurbish engine room Renew Bedding in bunks & paint Repair & Waintain Deck | Overhaul main engine Repair & Maintain Deck | Overhaul generator Sails repair and replacement: Head Sails Overhaul Capstan Overhaul Windlass Overhaul electrics Masi Refurbishment Rigging Refurbishment |
| Item Priority | Year 0 2010/11 A A A A A A A A | Potential Future Mai 5 Year Plan | Year 1 2011/2012 B B B B | Year 2 2012/2013 C C C | Year 3 2013/2014 D D D | Year 4 2014/2015 E E E E | Year 5 2015/2016 F F | Beyond 5 Years |

The Swan Trust 2010/2011 Planned Future Maintenance Grant

Current Maintanance and Re-fit Items





Defects and the Scope of Building Maintenance Works

Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

Version

| Version Nr. | Description | Date | Officer | |
|-------------|---------------------------------------|-------------|---------|--|
| 1.0 | First draft | 23 Aug 2010 | CAS | |
| 1.1 | Revised following Maintenance Meeting | 11 Oct 2010 | CAS | |
| 1.2 | Revised following comments | 02 Nov 2010 | CAS | |
| 1.3 | Revised following comments | 04 Nov 2010 | CAS | |
| 1.4 | Final Adopted Version | 31 Jan 2011 | CAS | |

Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

Contents:

| 1 | | Purpose | 6 |
|---|----|--|------|
| 2 | | Scope | 6 |
| 3 | | Building Assets Error! Bookmark not defin | ned. |
| | 3. | 1 Building Elements and Components | 7 |
| | | (a) Substructure | 7 |
| | | (b) Superstructure | 8 |
| | | Columns | 8 |
| | | Upper floors | 8 |
| | | Staircases | 8 |
| | | Roof | 8 |
| | | External walls | 8 |
| | | Windows | 8 |
| | | External doors | g |
| | | Internal walls | g |
| | | Internal screens and borrowed lights | e |
| | | Internal doors | g |
| | | (c) Finishes | g |
| | | Wall finishes | g |
| | | Floor finishes | Ç |
| | | Ceiling finishes | g |
| | | (d) Fittings | 10 |
| | | Fitments | 10 |
| | | Special equipment | 10 |
| | | Portable and attractive equipment | 11 |
| | | Plug-in "white goods" and general office equipment | 11 |
| | | Production and business equipment | 11 |

Date: 31 Jan 2011

Version: 1.4 Review: Jan 2012

| | Ancillary equipment | 11 |
|-----|---|----|
| (| (e) Services | 12 |
| | Sanitary fixtures | 12 |
| | Sanitary plumbing | 12 |
| | Water supply | 12 |
| | Gas services | 12 |
| | Space heating | 12 |
| | Ventilation | 12 |
| | Air conditioning | 13 |
| | Fire protection | 13 |
| | Electric light and power | 13 |
| | Communications | 13 |
| | Transportation systems | 13 |
| | Special services | 13 |
| (| (f) External services | 14 |
| | External drainage | 14 |
| | External sewer drainage | 14 |
| | External water supply | 14 |
| | External gas | 14 |
| | External fire protection | 14 |
| | External electric light and power | 14 |
| | External communications | 15 |
| | External special services | 15 |
| 3.2 | 2 Site improvements | 15 |
| (| (a) Roads, footpaths and paved areas | 15 |
| (| (b) Walls, fencing and gates | 15 |
| | (c) Permanent Outbuildings and covered ways | 15 |

Date: 31 Jan 2011

Version: 1.4 Review: Jan 2012

| | (d) Special fittings and fixtures | . 15 |
|---|--|------|
| | General improvements | . 16 |
| 4 | Activities | . 16 |
| 4 | 1.1 Building maintenance activities | . 16 |
| | 4.1.1 Statutory fees | . 16 |
| | 4.1.2 Maintenance cleaning | . 17 |
| | 4.1.3 Various external works | . 17 |
| 4 | 1.2 Building operational activities | . 17 |
| | 4.2.1 Pest control | . 17 |
| | 4.2.2 Security services | . 17 |
| | 4.2.3 Refuse and waste collection and disposal | . 18 |
| | 4.2.4 Operational personnel | . 18 |
| | 4.2.5 Operational consumables and utilities | . 18 |
| 5 | Summary | 10 |

Date: 31 Jan 2011 Version: 1.4

Review: Jan 2012

1 Purpose

This document will form part of the policy framework for the maintenance of buildings funded by the Shetland Charitable Trust, to ensure consistency in the planning, implementation and reporting of maintenance through the PMP process.

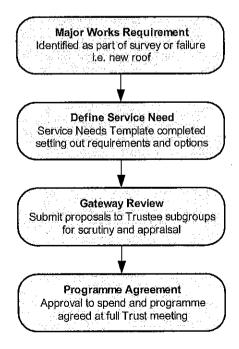
It also provides a guide to assist identification of building assets and to ensure that building maintenance is reported accurately to assist in the provision of an efficient and effective service. Consistency in reporting is an important aspect of the policy as it will allow the Shetland Charitable Trust to benchmark and improve performance.

2 Scope

This document defines building assets for the purposes of the Policy and it helps to distinguish the components which form part of a building from those parts which do not. There may be areas in which sharp lines of demarcation are not feasible and a degree of objective interpretation would be required. Guidance is also provided in this document in relation to some activities which may be considered as building maintenance, as distinct from building operations.

This document seeks to clarify building maintenance items as opposed to building operational items. Building maintenance items are eligible for and to be included within 'planned maintenance budgets'; Building Operational items are excluded from planned maintenance budgets.

Larger refurbishment and renovation works which exceed £10K are to be submitted to the Trustees on a bid and gateway approval basis for consideration. For these projects a service need template will be completed, and timescales for submission will be in line with those currently in operation for the existing planned maintenance programme.



Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

3 Building Assets

A building asset is defined as any roofed structure enclosing space and intended for use as a shelter (for people, animals or property) or for recreational, educational, industrial, commercial or other functions and includes services and external infrastructure within the cartilage of the site.

Maintenance of building-related assets such as service facilities, site improvements and any temporary buildings that provide facilities for storage or shelter, are to be reported under building maintenance.

For the purpose of maintenance, buildings and building-related assets (collectively referred to in this document as 'buildings') are broken down to component levels.

Non-building assets are shown as exceptions under the relevant section. These are highlighted in *italics* for ease of identification.

Non-building assets should also be maintained, but are not to be considered as part of buildings. Costs should be assigned to operational or other budgets rather than reported as building maintenance expenditure.

3.1 Building Elements and Components

Using a standard method to subdivide building structures into smaller components helps to provide a consistent approach for identifying the parts of the building structure and services.

A standard approach also helps consistent use of terminology to be applied in the establishment of condition standards within the assessment process, costing, planning, implementation and reporting of maintenance works. The list below refers to the components of a building as element groups, elements and sub-elements. It should be noted that these lists are indicative only.

(a) Substructure - the structurally sound and watertight base upon which to build.

Includes: Basement and foundation excavations; piers, piles, pedestals, beams and strip footings; foundation walls; drop aprons; hardcore filling; work slabs and damp-proofing or other membranes; floor structures; sub-soil drainage; ducts, pits, bases and service tunnels; entrance steps, ramps and their finishes; steps and ramps in the one floor level; structural screeds and toppings; internal swimming pools; all other work up to but excluding the lowest floor finish.



Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

(b) Superstructure

Columns - The upright supports to upper floors and roof forming part of a framed structure.

Includes: internal and external columns from tops of column to bases; column casings; all protective **non-decorative coatings**.

Upper floors - floor structures above that at the lowest level.

Includes: all beams; concrete, precast and in-situ floors; waffle slab and filler block floors; metal floors; computer floors; timber framed floors; structural screeds and toppings; concealed insulation; balconies; overhangs integral with floors; steps and ramps in the one floor level; all protective non-decorative coatings.

Staircases - the structural connections between two or more nominal floor levels or to roof, plant rooms and motor rooms together with associated finishes.

Includes: landings; ramps between floor levels; fire escapes; supporting framework; access ladders; spiral staircases; tread, riser; string and soft finishes; balustrades and handrails.

Roof - to provide a structurally sound and watertight covering over the building.

Includes: portal frames; roof construction; gable and other walls in roof spaces; parapet walls and roof balustrades; thermal insulation; roof lights and dormers; eaves, verges and fascias; rainwater goods; internal rainwater drainage runs; open lean-to roofs and all protective non-decorative coatings.

External walls - the vertical enclosure around the building other than 'Windows' and 'External Doors' from 'Substructure' to 'Roof'.

Includes: structural walls; basement walls and tanking above lowest floor finish; curtain and window walls; glazed screen walls; columns and isolated piers to non-framed (load bearing) structures; gallery and balcony walls and balustrades; plant room air flow screens; all insulation to external walls; all external finishes to all columns, slab edges, beams, projecting overhangs and walls; lintels and flashings at openings; ring beams and stiffening beams not integral with floor, ceiling or roof slabs.

Windows - openings in 'External Walls' to provide light and ventilation.

Includes: fixed permanent flyscreens, louvres, guard grilles and associated remote control gear; sun protection/shading to windows; window sills and linings; hardware and decoration.

Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

External doors - the access ways into the building both for pedestrians and vehicles.

Includes: frames; linings; glazing; architraves; hardware; panels and highlights over; fly doors; roller shutters; garage doors; fire doors; panel doors; gates; service cupboard doors and thresholds and decoration.

Internal walls - permanent division of internal spaces into separate room or to enclose duct and other non-usable areas.

Includes: walls and piers; internal columns and isolated piers to non-framed (load bearing) structures; lintels; damp courses and bearing strips; stiffening beams not integral with floor, ceiling or roof slabs; part height solid walls glazed over to ceiling; unducted air flow grilles; firewalls and smoke screens.

Internal screens and borrowed lights - to screen off or divide internal spaces into separate compartments and to allow the transfer of light through 'Internal Walls'.

Includes: proprietary type office partitioning; glazed screens; internal shop fronts; fold away and operable walls; overhead framework and supporting beams; chain wire and grille screens; toilet partitions and screen walls; borrowed lights; balustrades and rails not associated with staircases; all finishes and decorations.

Internal doors - passage ways though 'Internal Walls', internal screens and partitions and to provide access to service cupboards and ducts.

Includes: frames; linings; glazing; facings; hardware and door grilles; chain wire and grille doors; toilet doors; cell and strong room doors; fire doors; roller shutters; service cupboard doors; duct access panels; fanlights and panels over and linings to blank openings and decoration.

(c) Finishes

Wall finishes - to finish and decorate all interior faces of 'Columns', 'External Walls' and 'Internal Walls'.

Includes: finishes to internal faces of external walls and columns; acoustic wall linings; face and coloured blocks and off form concrete; splashbacks; dados and regulation wall vents.

Floor finishes - to provide a satisfactory finish to 'Upper Floors' and 'Substructure' for walking on.

Includes:- balcony floor finishes; skirtings; screeds; timber floor finishes; dividing strips; matwells; duct and pit covers; carpeting used as a permanent floor finish; timber and other finishes to concrete floors; finishes to steps in the floor level.

Ceiling finishes - to finish and decorate all internal soffits of 'Upper Floors' and 'Roof' over rooms and external soffits over unenclosed covered areas.

Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

Includes: suspended false ceilings; proprietary suspended ceiling systems; acoustic ceiling linings; linings to roof lights; ceiling manholes; framing to bulkheads and cornices.

(d) Fittings

Fitments - to fit out the building with built-up fitments and fixed items.

Includes: fixed - benches; cupboards; shelving; racks; seats; counters; site notice boards; site signs and nameplates; coat rails and hooks; mirrors; wall hatches and stages.

However, loose furniture is considered as a non-building asset. These are the items of furniture that are not built in and are easily re-located such as tables; chairs; desks; lounges; portable staging; freestanding cupboards and shelving, and filing cabinets.

Special equipment - to provide items of equipment of unitary, commercially available type and/or of a type not covered by other elements.

Includes: specialist access equipment; pool filtration plant; boiling water units; sink heaters; **plumbed in** refrigerated drinking water coolers; sanitary macerators; bleacher type retractable seating systems, mobile staging and other larger items which are necessary for the delivery of services associated with the building's purpose.

In circumstances where equipment has been provided for a purpose-built building, the equipment should be considered as part of the building. This applies when equipment is built in, affixed to or installed in such a manner that the installation costs will be substantial and could include special foundations, or extensive restoration works after the equipment has been removed (e.g. spray painting booths, incinerators, autoclaves, sterilizers, bakery equipment, commercial kitchen equipment, commercial laundry equipment and cranes).

Non-building plant and equipment can be defined as equipment that can be easily removed after erection or installation. In this context, the primary consideration of the building should be that of a shelter. Therefore, non-building plant and equipment are those that can be disconnected, dismantled and removed without significant impact on the building in terms of:

- damage to the building structure, including internal partitions;
- affecting the function of the building as a shelter; and
- the need to restore, change or upgrade the building after removal.

For ease of reference, the following sub-categories have been used to identify some of those items that are to be considered as non-building plant and equipment.

Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

Portable and attractive equipment is considered to be in the category of non-building asset. These assets are generally smaller items of equipment that are usually stand-alone, hand-held, or plug-in. Examples of portable and attractive equipment include:

- · portable tools
- cameras
- · calculators
- · portable power tools
- ICT equipment (except control systems equipment)
- · battery clocks.

Plug-in "white goods" and general office equipment are considered to be non-building assets. These assets are generally plug-in electric items of equipment, usually included as office facilities. Examples of plug-in 'white goods' and general office equipment include:

- urns (plug-in)
- fridges/freezers (except commercial/industrial operations)
- vending machines (unless the provision of the machine's lease requires it)
- clothes washers (except commercial/industrial operations)
- computer terminals and printers (except control systems)
- mobile uninterruptible power supplies (UPS) (small plug-in) (Except large built in units 10KVA+)
- facsimile machines
- photocopying machines
- · shredders, and
- microwave ovens (except commercial/industrial operations)

Note: It may still be necessary to carry out in service inspection and testing on any of the above noted items regardless of whether they are classed as building assets or not.

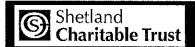
Production and business equipment that can be easily removed is considered to be a non-building asset. These assets are generally used for carrying out the core business and activities (eg. production, training, testing, research) of the occupant.

Examples of production and business equipment include:

- scientific equipment
- wood working equipment
- metal working equipment
- · sewing machines
- · welding machines, and
- · biological safety cabinets.

Ancillary equipment is considered to be a non-building asset. This type of equipment is generally used for routine operational purposes. Examples of ancillary equipment include:

- motor vehicles
- heavy plant
- trailers



Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

- boats
- lawn mowers
- pool cleaning and servicing equipment (pool hoovers and ancillary equipment)
- · cleaners' equipment, and
- garden hoses, sprinklers.

(e) Services

Sanitary fixtures - to fit out the building with normal fixtures connected to the soil and waste plumbing systems and all associated ancillaries.

Includes:- WC suites; urinals; basins; sinks and tubs; drinking fountains; showers; shower curtains and trays; terminal outlets integral with fixtures; soap and toilet paper holders; towel rails and hand driers.

Sanitary plumbing - the disposal of all waste water from fixtures and equipment.

Includes:- stacks and vents; all loose traps; floor wastes; internal sewer drainage runs, pumps; waste pipes and drains; box ducting and paintwork.

Water supply - systems to supply water from point of building entry to the points of consumption.

Includes:- storage tanks; pumps; water treatment plants; water heaters and coolers; distribution pipework including pipeline components; terminal outlets not integral with fixtures and/or equipment; controls other than those associated with water consuming items of equipment; box ducting; insulation; sheathing; marking and identification; building and electrical work forming part of the water supply.

Gas services - to supply town, natural, simulated natural and liquefied petroleum gas from point of building entry to points of consumption.

Includes:- portable gas cylinders; booster compressors; manifolds and regulators; box ducting, painting and identification; building and electrical work forming part of the gas service element; distribution pipework and pipeline components; terminal outlets not integral with fixtures and/or equipment and gas detection systems.

Space heating - to heat the interior of buildings by means of convection, radiation or any other form of heating.

Includes:- unitary heaters; hot water or hot oil systems; warm air systems; electric floor or ceiling heating systems; fireplaces, hearths or associated work in chimney stacks; boiler plant; insulation and painting; controls and associated electrical work.

Excluded items are portable plug-in type heating equipment to provide portable, supplementary or spot heating.

Ventilation - to ventilate buildings by means of supply and/or exhaust systems.

Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

Includes:- mechanical ventilators; non-mechanical roof ventilators; supply and/or exhaust fans; ducted systems; exhaust hoods; ducting, plant, controls and associated electrical work.

Air conditioning - to maintain and control temperature, humidity and quality of air within predetermined limits within buildings.

Includes:- package air conditioners; systems for cooling only; ductwork, plant (chillers, cooling towers, air handling units, pumps etc.), controls and associated electrical work and air conditioning grilles.

Excluded items are portable plug-in type AC Units used to provide spot cooling and portable plug-in desk and floor standing fans used to provide cooling effect.

Fire protection - to detect and/or extinguish fires.

Includes:- sprinklers and other automatic extinguishing systems; fire indicator boards; manual and automatic fire alarm installations; fire fighting equipment; hydrant installations and hose reels and cupboards, hand appliances.

Electric light and power - to provide all light and power and emergency light and power from and including main distribution board to and including power outlets and light fittings.

Includes:- main distribution board; sub-mains and distribution boards; emergency lighting systems; power sub-mains to mechanical equipment and sub-mains and/or sub-circuits to other equipment and/or final sub-circuits.

Communications - cabling to provide audio and video communication within a building.

Includes:- all telephone cabling, internal telephone, public address, call, emergency warning and inter communication, personal paging, clock and/or bell, TV antenna and closed circuit TV.

Transportation systems - to transport personnel and/or goods from floor to floor or area to area.

Includes:- lifts, hoists and conveying systems; escalators; all associated equipment and work other than structural building work.

Special services - to provide services or installations not covered by other elements.

Includes:- monitoring systems; refrigeration; special conditioned rooms; compressed air; medical and industrial gas systems; dust extraction systems; security systems; lightning protection.



Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

(f) External services

External drainage - to dispose of rain and surface water from site.

Includes:- pipe runs from the external face of buildings; inspection pits; sumps; road gullies; culverts; box drains; grated trenches; runs from pools and fountains; outfalls and head/walls; land and sub-soil drains; connections to existing runs and pits.

External sewer drainage - to dispose of soil and waste water from the site.

Includes:- pipe runs from the external face of buildings; grease gullies; inspection pits and manholes; acid resisting and special drains; dilution pits; petrol and plaster arrestors; septic tanks; collection and holding wells; absorption trenches; transpiration areas; pumps and ejectors; connections to existing runs, pits and mains.

External water supply - systems to supply water up to the external faces of buildings and up to other major consuming points such as swimming pools, irrigation and ground watering outlets.

Includes:- storage tanks; pumps; water treatment plants; water heaters and coolers; distribution pipework including components; terminal outlets not integral with fixtures and/or equipment; insulation; sheathing; marking and identification; meters and meter enclosures; irrigation and ground watering systems; building and electrical work forming part of the water supply.

External gas - to supply town, natural, simulated natural and liquefied petroleum gas up to the external faces of buildings and other consuming points.

Includes:- storage cylinders and tanks; meters and regulators; meter enclosures; distribution pipework and pipeline components; building and electrical work forming part of the external gas supply.

External fire protection - to supply fire hydrant and gas or vaporising agent runs up to external faces of buildings, external sprinkler systems, and for site connections and connection of fire protection systems between buildings. Also to detect and/or extinguish fires in fixed plant of equipment located in the open air.

Includes:- stand-by and booster pumps; pipe runs; storage and distribution of gas and vaporising agents; hydrant points; overhead and underground cables for fire detection systems.

External electric light and power - to supply electric power to main distribution boards of buildings and to provide lighting and power to external site areas.

Includes:- connections to source of power supply; consumers mains; sub-station equipment; emergency generating plant; main switchboard; underground and overhead cables; pylons and all trenches for cabling; street and area lighting; illuminated signs and building flood lighting.

Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

External communications - to provide external communication cables to terminating frames of buildings and to provide communication systems between buildings and to external site areas.

Includes: underground and overhead cables; pylons; connections to existing cables; external speakers; hooters; clocks; bells; closed circuit TV; community antenna systems.

External special services - to provide external service or installations not included in other elements.

Includes: external connections to special services; service ducts or conduits in connection with external distribution of services elements; dust extraction plant; incineration plant; bulk storage for medical and industrial gases.

3.2 Site improvements

Site improvements provide the infrastructure support for buildings and service delivery functions. Maintenance costs should therefore be captured within building maintenance in terms of this guidance.

The following constitute improvements to the site:

(a) Roads, footpaths and paved areas - trafficable areas between and around buildings for vehicles and pedestrians.

Includes:- car parks; playgrounds; kerbs; crossovers; bollards; steps and associated balustrades.

(b) Walls, fencing and gates - to enclose or define the extent and portions within the site.

Includes: all walls, fences and gates on the site.

(c) Permanent Outbuildings and covered ways - to provide small buildings supplementary to the main building/s and covered areas or bridge links for pedestrian or vehicular site circulation.

Includes: detached covered ways not alongside buildings; garages; bicycle sheds; incinerator buildings; refuse shelters; workshops; stores; sheds; stair blocks; all electrical, mechanical and other services in connection therewith.

(d) Special fittings and fixtures – to provide additional facilities in line with the main building's function.

Includes: Seats; flagpoles; stadia lighting masts and gantries

Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

General improvements - to improve the appearance of the site and provide incidental site facilities for the use of the occupants is excluded from building maintenance such as: -

Signs and notices.

Temporary site improvements erected on site generally for specific events and for a short duration such as temporary signs.

4 Activities

4.1 Building maintenance activities

There are some activities that may require further clarification and these are addressed in this section. For the purpose of consistency, the following activities may be included under building maintenance. Exceptions for any specific item are shown in italics.

4.1.1 Statutory fees

Statutory fees such as those required to comply with legislation, are considered to be part of building maintenance. Examples include:

- · Planning Fees;
- · Building Regulations Fees;
- Statutory Testing costs associated with:

Air Handling Systems

Alarm Call Systems

Automatic Doors

Calorifiers

Emergency Lighting

External Lighting

Fire Alarm Detection Systems

Fire Fighting Appliances

Flue/Chimney Inspections

Generator Equipment

Heating Plant, Pumps and Valves

Legionella Control

Lift Plant

Lifting Equipment

Lightning Protection Systems

LPG Gas Installations

Mechanical Extraction Systems

Portable Appliance Testing

Pressure Vessels

Tanked Water Storage Systems

Thermostatic Mixing Valves



Date: 31 Jan 2011

Version: 1.4

Review: Jan 2012

4.1.2 Maintenance cleaning

Maintenance cleaning is considered to be part of building maintenance if it relates to those activities required to preserve, protect or to improve the appearance of the asset. Examples include:

- removal of hazardous or contaminated waste e.g. following an oil spill.
- · removal of graffiti.
- · high pressure water/sand blasting cleaning of building exteriors; and
- removal of algae from paths where it presents a slip hazard.

Day-to-day hygiene-type cleaning is an operational activity and is not considered to be part of building maintenance. Hygiene-type cleaning includes general cleaning of walls, windows and floors; washing down; vacuuming; polishing; shampooing.

4.1.3 Various external works

Day-to-day landscaping related activities necessary to maintain aesthetics such as grass mowing; pruning and trimming of shrubs and plants; caring of gardens, vegetable plots; and the removal of horticultural waste are considered as building maintenance activities.

4.2 Building operational activities

Building operational activities are routine functions undertaken for hygienic, aesthetic and security purposes and for the supply of utilities. These activities relate to keeping the building in a habitable and usable condition, but are not to be considered as building maintenance activities. In some instances, the routine functions may be undertaken as part of the maintenance responsibility. Costs should be charged to appropriate account codes within operational or other budgets.

4.2.1 Pest control

Pest control is considered to be a building maintenance activity. This includes activities associated with the regular pest control such as the eradication of rats and mice.

4.2.2 Security services

The services provided for the operation of a security system should be considered as building operational activities. Examples include:

- alarm monitoring and false alarm charges;
- security audits; and
- provision of security personnel (Operation)

The services provided for the monitoring of a security system should be considered as building maintenance activities. Examples include:



Date: 31 Jan 2011 Version: 1.4 Review: Jan 2012

- · alarm monitoring phone line rentals; and
- call centre charges
- · planned and preventative maintenance of any such systems

4.2.3 Refuse and waste collection and disposal

The collection and disposal of general refuse and other waste is considered to be a building operational activity. Examples include:

- removal of general refuse;
- emptying grease traps/septic tanks;
- · providing sanitary services; and
- removal of trade waste.

4.2.4 Operational personnel

In circumstances where personnel are provided for the operation of buildings, the service should be considered as a building operational activity. Examples include:

- handymen;
- attendants:
- janitors;
- · security staff.

4.2.5 Operational consumables and utilities

The supply of operational consumables and utilities is considered a building operational activity. This includes the provision of operational consumables and utilities used for the delivery of an agency's services. Examples include:

- · pool chemicals;
- water;
- · gas:
- fuel for engines and generator sets;
- office consumables such as guillotine blades, first aid kits;
- electricity; and
- telecommunication services.

Due to the legislative requirement to reduce carbon emissions the replacement of fluorescent tubes and incandescent bulbs is included in planned maintenance and consideration will be given to achieving best value in procurement of these products. This may result in centralising procurement to ensure that replacements are (a) in line with best practice and (b) make best use of bulk purchasing.

Other items that are required for planned preventative maintenance programmes which can be bulk purchased can also be included, such as:

Date: 31 Jan 2011

Version: 1.4 Review: Jan 2012

- air and fuel filters;
- Iubrication materials;

5 **Summary**

This document identifies items that should be considered part of a building for the purposes of building maintenance and its subsequent inclusion in the Planned Maintenance Programme.

It also provides information on specific areas where some clarification may be necessary as to the types of activities that should be regarded as building maintenance.



Appendix 5

| Location | GIFA | 2011/2012 PMP | | | | Notes |
|--|--------|----------------|---------|---------------|---------|--------|
| | (m²) | SIC Comparison | | Trust Budgets | | |
| | | Total | Rate/m² | Total | Rate/m² | |
| Shetland Recreational Trust | | | | | | |
| Clickimin Leisure Centre | 8,770 | 263,100 | 30 | 288,201 | 33 | |
| Northmainland Leisure Centre | 992 | 29,760 | 30 | 107,912 | 109 | See 1 |
| Scalloway Pool | 645 | 19,350 | 30 | 78,600 | 122 | See 2 |
| Southmainland Pool | 588 | 17,640 | 30 | 95,808 | 163 | See 3 |
| Unst Leisure Centre | 1,368 | 41,040 | 30 | 85,025 | 62 | See 4 |
| Westmainland Leisure Centre | 1,550 | 46,500 | 30 | 50,928 | 33 | |
| Whalsay Leisure Centre | 1,368 | 41,040 | 30 | 119,131 | 87 | See 5 |
| Yell Leisure Centre | 1,368 | 41,040 | 30 | 68,162 | 50 | |
| Minor capital works already identified | | | | 37,217 | n/a | See 6 |
| Shetland Recreational Trust Totals | 16,649 | 499,470 | 30 | 930,984 | 56 | |
| Shetland Arts | | | | | | |
| Bonhoga Gallery | 247 | 7,904 | 32 | 16,308 | 66 | See 7 |
| Garrison Theatre | 453 | 13,590 | 30 | 31,300 | 69 | See 8 |
| Offices | 350 | 6,650 | 19 | 3,500 | 10 | |
| Shetland Arts Totals | 1,050 | 28,144 | 27 | 51,108 | 49 | |
| SCSS | | | | | | |
| Market House | 1,472 | 27,968 | 19 | 41,661 | 28 | See 9 |
| SCSS Totals | 1,472 | 27,968 | 19 | 41,661 | 28 | |
| Shetland Charitable Trust | | | | | | |
| 22-24 North Road | 324 | 6,156 | 19 | 6,156 | 19 | |
| Springfield Chalet | 111 | 2,109 | 19 | 12,560 | 113 | See 10 |
| Shetland Charitable Trust Totals | 435 | 8,265 | 19 | 18,716 | 43 | |
| Shetland Amenity Trust | | | | | | |
| Heritage Properties | 3,273 | 104,736 | 32 | 68,345 | 21 | |
| Workshops | 1,740 | 24,203 | 14 | 33,842 | 19 | |
| Camping Bods | 1,256 | 15,072 | 12 | 36,668 | 29 | |
| Offices | 1,246 | 23,674 | 19 | 11,596 | 9 | |
| Shetland Museum | 3,328 | 106,496 | 32 | 105,967 | 32 | |
| Monuments | NA | NA | NA | 21,235 | NA | See 11 |
| Shetland Amenity Trust Totals | 10,843 | 274,181 | 25 | 277,653 | 26 | See 12 |
| | | | | | | |
| | 30,449 | 838,028 | 28 | 1,320,122 | 42 | |

Note 1 (Northmainland Leisure Centre) – This budget is high but reasonable as it incorporates essential electrical services works relating to the replacement of the existing mains changeover switch and the extension of the fire alarm and emergency lighting system to the changing rooms. These works are driven by current legislation.

Note 2 (Scalloway Pool) – This budget is high but reasonable as it incorporates essential mechanical services works relating to the replacement of the existing uPVC pipe work with stainless steel and the upgrade of the lightning protection system to meet current legislative standards.

Note 3 (Southmainland Pool) - This budget is high but reasonable as it incorporates essential mechanical services works relating to the replacement of the existing oil tank and associated pipe work, replacement floor coverings and the upgrade of the lightning protection system to meet current legislative standards.

Note 4 (Unst Leisure Centre) - This budget is high but reasonable as it incorporates essential mechanical services works relating to replacement elements of the pool filtration system, the upgrade of the lightning protection system and the replacement of fire alarm sounders to include visual aids, all of which are to meet current legislative standards.

Note 5 (Whalsay Leisure Centre) - This budget is high but reasonable as it incorporates essential mechanical services works relating to the replacement of the DHW ABS pipe work and associated controls and fittings with stainless steel and renewals to elements of the pool filtration system, all of which are to meet current legislative standards.

Note 6 (small capital works) — these projects have already been identified for replacement in a rolling programme, but are outwith the scope of the Maintenance programme as agreed. However, as part of the transition, it is recommended that these works are included.

Note 7 (Bonhoga Gallery) - This budget is high but reasonable as it incorporates essential lighting replacement works, fire escape refurbishment and ongoing servicing to the obsolete stair lift. Due to the age and difficulty in obtaining spare parts for the stair lift it is recommended that this is programmed for replacement sooner rather than later.

Note 8 (Garrison Theatre) - This budget is high but reasonable as it incorporates a significant provisional sum for the replacement of the auditorium lighting systems and for a full building electrical test. Theatres are subject to a much stricter legislative requirement with regard to both electrical testing and lighting systems.

Note 9 (Market House) - This budget is high as it incorporates the repair of window ingoes on the east and west elevations, the repainting of all external timber windows and woodwork and spot repairs to the Sarnafil roofing. The need for early fabric repairs to this building is disappointing and several fabric elements have failed long before their expected service life expiry date.

Appendix 5

Note 10 (Springfield Chalet) – This budget is high but reasonable as it incorporates external painter works, the provision of additional insulation to the loft and the refurbishment of the kitchen to make it more accessible to disabled users.

Note 11(Monuments) – This budget is not included in the comparison table, as no direct comparison is possible due to their specialist nature. The budget includes a cost for essential structural repairs to the Girlsta Limekiln. The intention is that the planned maintenance money will be used in addition to grants from Conservation Planning and Historic Scotland to cover the overall costs. This is essentially an exceptional cost item as no maintenance work has been done to the Limekiln for c 20 years.

Note 12 (Shetland Amenity Trust Totals) – The allowance for vehicles, workshop equipment and a new safety management system have been excluded from the overall totals.



Appendix 6

Planned Maintenance and Equipment Budget

| | 2010/11 | 2011/12 |
|--|-----------------|-----------|
| Shetland Recreational Trust | | |
| Maintenance | 809,374 | 893,767 |
| small capital works already programmed | | 37,217 |
| Vehicles and equipment | - | 162,406 |
| SRT Total | 809,374 | 1,093,390 |
| Shetland Amenity Trust | | |
| Maintenance excluding SMA | 107,019 | 171,686 |
| Museum and Archive | 97 <i>,</i> 967 | 105,967 |
| Vehicles and equipment | 74,500 | 46,500 |
| SAT total | 279,486 | 324,153 |
| Shetland Arts | | |
| Maintenance | 52,000 | 51,108 |
| SADA total | 52,000 | 51,108 |
| Other | | |
| Market House | 32,500 | 41,661 |
| Swan Trust | 21,100 | 27,400 |
| 22-24 North Road | 17,200 | 6,156 |
| Springfield Chalet | 1,500 | 12,560 |
| Property Advice / Technical support | 48,500 | 49,000 |
| | | |
| Other Total | 120,800 | 136,777 |
| Total | 1,261,660 | 1,605,428 |





To:

Shetland Charitable Trust

11 February 2011

From: General Manager

Report: CT1102007

Trustees' Skills Audit - Progress Report

1. Introduction

This report is presented to update Trustees on the progress to 1.1 review the skills of the present Trustee body.

2. **Background**

- 2.1 The Trust's Risk Management Framework identifies one of the potential risks for the Trust as "the Trustee body lacks relevant skills or commitment". At their meeting on 24 June 2010, Trustees requested a review to establish whether the Trustee body possessed the appropriate skills (Min Ref CT/42/10).
- 2.2 This accords with guidance from the Office of the Scottish Charities Regulator (OSCR) who, in a letter to the Chairman of the Trustees on 2 November 2009, advised that "charity trustees should satisfy themselves that they are best placed and sufficiently equipped including having the relevant skill set".
- 2.3 Train Shetland was commissioned to undertake an independent review of the skills held by the current trustee body, and a questionnaire was devised for this purpose. The draft was agreed by Trustees on 8 September 2010 (Min Ref CT/54/10), and the questionnaire was sent to Trustees electronically, for response during September and October.

3. **Present Position**

- 3.1 In spite of reminders, only five completed questionnaires have been Three Trustees responded to say they decline to complete the questionnaire, and the remainder have simply failed to respond.
- 3.2 The following options are available.

Option 1

Abandon the concept, as insufficient information has been gathered to make the exercise meaningful, or

Option 2

Allow an additional period, say three weeks, for Trustees to complete the questionnaire



4. Financial Implications

4.1 The cost incurred to date is £962.50. Option 2 will incur an additional £825.

5. Recommendation

5.1 Trustees are asked to decide how they wish to proceed with regards to the Skills Audit, selecting one of the two options set out in paragraph 3.2 above.

Reference:

EMA/TA21/2

Report Number CT1102007-f



To:

Shetland Charitable Trust

11 February 2011

From: Financial Controller

Report: CT1102003

FUND MANAGER TRANSACTIONS

1. Introduction

1.1 Shetland Islands Council provides Treasury support to Shetland Charitable Trust under the terms of a Service Level Agreement (SLA).

2. **Investment Decisions**

- 2.1 Appendix A lists the investment decisions made by Insight Investment Management Limited during the period from 1 November 2010 to 31 December 2010.
- 2.2 Appendix B lists the investment decisions made by BlackRock Investment Management (UK) Limited during the period from 1 November 2010 to 31 December 2010.
- 2.3 Appendix C lists the investment decisions made by Schroder Investment Management Limited during the period from 1 November 2010 to 31 December 2010.
- 2.4 These appendices list purchases in order of transaction size and sales in order of the size of the gain or loss made on the transaction.
- 2.5 The Fund Managers make investment decisions based on the terms of Investment Management Agreements.

Movement on Charitable Trust Funds 3.

3.1 The following table shows the movement on the Charitable Trust funds for the current financial year to date:

2010/11 to 28 Jan 2010

| | £ million |
|------------------------|-----------|
| Market Value at start | 180.9 |
| Market Movement | 7.9 |
| Injection/(Withdrawal) | (9.6) |
| Market Value at close | 179.2 |

(These are unaudited figures and are for guidance only.)

4. Recommendation

4.1 The Trustees are asked to note this report.



APPENDIX A)

INSIGHT INVESTMENT MGMT REPORT-PURCHASES

| NAME OF SECURITY | AREA QF = quoted fixed UF = unquoted fixed | DATE | NUMBER OF UNITS | PURCHASE PRICE (£) |
|---|---|---|---|---|
| UNITED KINGDOM | | | | · " |
| UK(GOVT OF) 2.5% I/L STK 17/07/24 GBP UK(GOVT OF) 4.25% STK 07/12/27 GBP UK(GOVT OF) 4.25% STK 07/12/27 GBP UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP UK(GOVT OF) 4.25% GILT 07/12/2040 GBP UK(GOVT OF) 1.25% I/L STK 22/11/2032 UK(GOVT OF) 2.5% I/L STK 23/08/11 GBP UK(GOVT OF) 2.5% I/L STK 23/08/11 GBP UK(GOVT OF) 2.5% I/L STK 26/07/16 GBP ILF GBP LIQUIDITY FD UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 ILF GBP LIQUIDITY FD | QF GIL GB QF GB GB QF GIL GB QF GB GB QF GIL GB | 24-Nov-10 19-Nov-10 19-Nov-10 19-Nov-10 19-Nov-10 10-Nov-10 11-Nov-10 12-Nov-10 15-Dec-10 02-Nov-10 25-Nov-10 01-Nov-10 15-Dec-10 11-Nov-10 07-Dec-10 22-Nov-10 08-Dec-10 01-Nov-10 08-Dec-10 01-Nov-10 01-Nov-10 08-Dec-10 | 358,000.00 860,000.00 700,000.00 590,000.00 699,000.00 145,000.00 143,000.00 380,000.00 307,000.00 254,000.00 135,000.00 105,000.00 109,000.00 100,000.00 30,000.00 30,000.00 70,000.00 30,000.00 | 1,003,796.20 868,084.00 738,150.00 723,497.40 689,913.00 608,959.99 449,120.10 442,928.20 401,180.30 380,000.00 360,628.00 310,453.75 257,175.00 160,000.00 135,000.00 139,67.00 109,259.65 102,681.96 85,000.00 70,000.00 30,000.00 605.91 71.49 |
| NO OVERSEAS INVESTMENTS PURCHASED TOTAL OVERSEAS | | | - = | 0.00 |

REPORT - SALES MCMT INSIGHT INVESTMENT

QF = quoted fixed UF = unquoted fixed (EOSS) (£) PRICE (£) OF UNITS PROFIT/ SELLING NUMBER **3TA**0 ABREA NAME OF SECURITY

NNILED KINGDOM

| 24.977,13 | 90.162,397,7 | - | | | TOTAL UNITED KINGDOM |
|----------------|-------------------------|------------------------|------------------------|-----------|--|
| -12,312,65 | 305,168.60 | 326,000.00 | 01-voN-81 | OF GB GB | 0K(GOAL OE) 4% GILT 22/1/2060 GBP0.01 |
| 31.179,8- | 693,780.05 | 00.000,788 | 01-voN-81 | ØE GB GB | UK(GOVT OF) 4% TSY GLT 07/03/22 GBP0.01 |
| Z3.80£,S- | 83.769,43S | 00.000,67 | 12-NoV-10 | OF GIL GB | UK(GOVT OF) 2.5% I/L STK 16/04/20 GBP |
| 10.874,1- | 55,268,53 | 00.000,28 | 01-V0N-11 | ØE GIT GB | UK(GOVT OF) 0.625% I/L STK 22/11/42 GBP |
| 69.ET1,1- | 878,493.83 | 00,000,698 | 01-voN-81 | ØE GB GB | UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 |
| -626.25 | 94.978,29 | 90.000,83 | 0t-⊃ 0 G-3t | ØE GIT GB | UK(GOVT OF) 0.75% I/L STK 22/11/2047 |
| 00.0 | 32'000'00 | 32,000.00 | 14-Dec-10 | DEb | ILF GBP LIQUIDITY FD |
| 00.0 | 00.000,011 | 00.000,011 | 01-⊃eG-00 | DEb | ILF GBP LIQUIDITY FD |
| 00.0 | 136,470.00 | 136,470.00 | 15-VoV-21 | DEb | at Yinguidity Fd |
| 01.09 | 223,266.00 | 260,000.00 | 01-voN-30 | QF GB GB | 30VT OF) 4% GILT 22/1/2060 GBP0.01 |
| ££,38 | 66. 1 98,612 | 71,000.00 | 01-VON-61 | OE CIT CB | UK(GOVT OF) 2.5% I/L STK 23/08/11 GBP |
| 217.33 | 1,212.33 | 972.85 | 01-voN-10 | ØE CIT GB | HOSPITAL CO DARTFO 3.003%-I/L STK 31/10/31 GBP |
| 12,44,21 | 08. 4 96,817 | 232,000.00 | 01-voN-61 | ØF GIL GB | UK(GOVT OF) 2.5% I/L STK 23/08/11 GBP |
| 492.24 | 81.807,127 | 00.000,882 | 01-voN-42 | OF GIL GB | UK(GOVT OF) 2.5% I/L STK 23/08/11 GBP |
| ₽ 0.₽6₽ | 38,674.60 | 32,000.00 | 12-Dec-10 | ØŁ GIГ GB | UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 |
| 69.398 | 42,011.86 | 37,000.00 | 01-voN-11 | OF GIL GB | UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 |
| £6.293,1 | 329,072.80 | 367,000.00 | 01-voN-S0 | ØE GB GB | UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 |
| 2,284.60 | 18.899,S 11 | 00'000'6 bb | 01-voN-61 | OF GIL GB | UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP |
| 3,236.55 | 01.SS7,981 | 190,451,001 | 14-Dec-10 | OE GIT GB | UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP |
| 68.886,4 | 192,142.33 | 190,866.00 | 14-Dec-10 | ØE GIT GB | UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP |
| 10,008.63 | 737,562.00 | 714,000.00 | 01-voN-£0 | OF GB GB | UK(GOVT OF) 4.25% STK 07/12/2055 GBP100 |
| 15,781.48 | 96.365,444 | 437,000.00 | 01-voN-42 | OE CIT CB | UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP |
| 18,541.30 | 643,371.73 | 362,000.00 | 01-voN-01 | ØE GIT GB | UK(GOVT OF) 1.875% I/L STK 22/11/22 GBP |
| 19,722.58 | £7.571,844 | 392,000.00 | 01-voN-11 | OF GIL GB | UK(GOVT OF) 1.875% I/L STK 22/11/22 GBP |

OVERSEAS

NO OVERSEAS INVESTMENTS SOLD

TOTAL OVERSEAS

00.0 00.0

APPENDIX B)

BLACKROCK REPORT - PURCHASES

NAME OF SECURITY

AREA

QE = quoted equity

UE = unquoted equity

DATE

NUMBER **OF SHARES** **PURCHASE** PRICE (£)

UNITED KINGDOM

NO UK INVESTMENTS PURCHASED

TOTAL UNITED KINGDOM

0.00

OVERSEAS

NO OVERSEAS INVESTMENTS PURCHASED

TOTAL OVERSEAS

0.00

BLACKROCK REPORT - SALES

NAME OF SECURITY

AREA

QE = quoted equity UE = unquoted equity

DATE

NUMBER

OF SHARES

SELLING PRICE (£)

PROFIT/ (LOSS) (£)

UNITED KINGDOM

BLACKROCK ADV (UK) CHARITRAK COMMON INVEST UE UT GB

08-Nov-10

264,176.68

2,750,000.00

275,371.46

TOTAL UNITED KINGDOM

2,750,000.00

275,371.46

OVERSEAS

BLACKROCK AM (IE) BGI NORTH AMERICAN IDXNAV BLACKROCK AM (IE) IDX SELECTION EURO EX UK AC

UE UT IE UE UT IE 08-Nov-10 08-Nov-10 123,663.42 97,785.28 1,000,000.00

2,250,000.00

139,714.08

245,586.89

TOTAL OVERSEAS

1,250,000.00 105,872.82

The above sales made possible a recall of £5 million to the Charitable Trust's bank account on 12 November



APPENDIX C)

SCHRODERS REPORT - PURCHASES

NAME OF SECURITY

AREA

DATE

NUMBER OF SHARES PURCHASE PRICE (£)

UNITED KINGDOM

MAYFAIR CAP REITFUND

UP UT GB

QE = quoted equity

UE = unquoted equity

29-Oct-10

198.17

194,999.28

TOTAL UNITED KINGDOM

194,999.28

OVERSEAS

NO OVERSEAS INVESTMENTS PURCHASED

TOTAL OVERSEAS

0.00

SCHRODERS REPORT - SALES

NAME OF SECURITY

AREA

QE = quoted equity UE = unquoted equity DATE

NUMBER OF SHARES SELLING PRICE (£) PROFIT/ (LOSS) (£)

UNITED KINGDOM

NO UK INVESTMENTS SOLD

TOTAL UNITED KINGDOM

0.00

OVERSEAS

NO OVERSEAS INVESTMENTS SOLD

TOTAL OVERSEAS

0.00

0.00

0.00





5.

To: Shetland Charitable Trust

11 February 2011

From: General Manager

Report No. CT1102004

RECOMMENDED DISBURSEMENTS - APPROVALS

1. Background

- 1.1 On 30 March 2000, Trustees approved a report which authorised the then Director of Education and Community Services to act on behalf of the Trust and approve applications for community development and community support grants to organisations operating within Shetland. (Min. Ref. CT/19/00)
- 1.2 On 8 February 2006, Trustees approved a report which authorised the then Head of Service Community Development to act on behalf of the Trust and approve applications for community arts grants to organisations and individuals operating within Shetland. (Min. Ref. CT/02/06)
- 1.3 It is a requirement that all approvals are reported to subsequent Trust Meetings.

2. Community Development Grants - £401

2.1 The following community development grants were approved by the Head of Service, Community Development in the period from 16 October 2010 to 21 January 2011: -

| | Grant |
|----------------------|----------|
| | Approved |
| Name of Organisation | (£) |

| Peerie Breeks | | | 401 |
|---------------|------|--|-----|
| | | | |

3. Community Support Grants - £28,429

3.1 The following community support grants were approved by the Head of Service, Community Development in the period from 16 October 2010 to 21 January 2011: -

Grant
Approved
Name of Organisation (£)

| Peerie Breeks | 895 |
|-------------------------------------|--------|
| Old School Centre | 12,254 |
| Sandwick Youth and Community Centre | 15,280 |

4. Community Arts Grants - £6,645

4.1 The following community arts grants were approved by the Head of Service, Community Development in the period from 16 October 2010 to 21 January 2011: -

Grant
Approved
Name of Organisation/ Individual

(£)

| Thomas Fraser Memorial Committee | 3,000 |
|--|-------|
| David Marsh | 900 |
| Fiona Adamson (on behalf Maggie Adamson) | 210 |
| Elizabeth Garrick | 240 |
| Shetland Textile Working Museum | 519 |
| Shetland Jazz Club | 1,500 |
| Barbara Ridland | 276 |

5. Recommendation

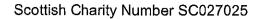
5.1 Trustees are asked to note the approvals listed in paragraphs 2.1, 3.1 and 4.1.

Shetland Charitable Trust

Date: 1 February 2011

Our Ref: AJ/DA1

Report Number CT1102004





To Shetland Charitable Trust

From: General Manager

11 February 2011

Report No. CT1102005

RECOMMENDED DISBURSEMENTS - SOCIAL CARE

1. Background

1.1 This report concerns approvals by the Council's Head of Community Care in the period to 21 January 2011, in terms of Report Number CT/030/94, which was approved by the Trustees on 8 April 1994.

2. Social Assistance Grant Scheme - £2,261.33

The Head of Community Care approved the following;-2.1

> 10 Social Assistance Grants of up to £2,000 (Appendix A) Add: Additional funding

(£) 2.247.33

14.00

2.2 The grants would be allocated from the Social Assistance Grant Scheme budget head.

3. Recommendations

- 3.1 Trustees are asked to note the following approval by the Head of Community Care:
 - a) the Social Assistance Grants referred to in paragraph 2.1, totalling

£2.261.33

Shetland Charitable Trust Date: 1 February 2011

Ref: AJ/DS1

Report No: CT1102005

APPENDIX A

SOCIAL ASSISTANCE GRANT SCHEME as at 21 January 2011

Funds available in 2010/2011 Less previously allocated

Balance of Funds remaining

£ **35,000.00** 20,065.33

12,673.34

Less the following: -

| Reference | <u>Amount</u> | | |
|--|--|---|----------|
| 10/11 51 10/11 52 10/11 53 10/11 54 10/11 55 10/11 56 10/11 57 10/11 58 10/11 59 10/11 60 | £ 64.23 £ 166.84 £ 46.00 £ 100.00 £ 425.00 £ 155.98 £ 215.99 £ 210.49 £ 300.00 £ 562.80 | | |
| Plus: Additio | • | Director, Education and Social Care Ref 10/11 45 | 2,247.33 |
| 14.00 | | | |

I confirm the above grants have been approved, for the relief of vulnerable persons in need by reason of age, ill health, disability or financial hardship.

Executive Director, Education and Social Care Agent for the Trustees of Shetland Charitable Trust



To:

Shetland Charitable Trust

11 February 2011

From: General Manager

Report: CT1102008

Future Governance Arrangements of Shetland Charitable Trust Legal Advice Update

1. Introduction

1.1 This report updates Trustees on the progress in seeking a legal opinion to determine if the constitution of the Trust requires to be changed in light of current OSCR opinion and Trust regulations.

2. **Background**

2.1 At their meeting on 8 September 2010, Trustees decided to ask Mr A Buchan, Chief Executive of Shetland islands Council (SIC) and Dr A Black, General Manager of the Trust, to jointly identify the most relevant senior member of the Scottish legal system to determine if the constitution of the Trust requires to be changed in light of current OSCR opinion and trust regulations, and to make such recommendations as are necessary for the future governance of the Trust. (Min Ref CT/57/10)

3. **Present Position**

- 3.1 The SIC and the Trust have jointly appointed Roy Martin QC to provide the advice on options relating to the governance of the Trust. As a separate issue, the SIC has also asked Mr Martin to provide his legal opinion on the issue of grouping the Trust and SIC financial accounts.
- 3.2 A meeting will have been held in Edinburgh on 31 January 2011. with representatives of the Trust, SIC, Mr Martin and legal advisers Dundas and Wilson and Turcan Connell.

4. Financial Implications

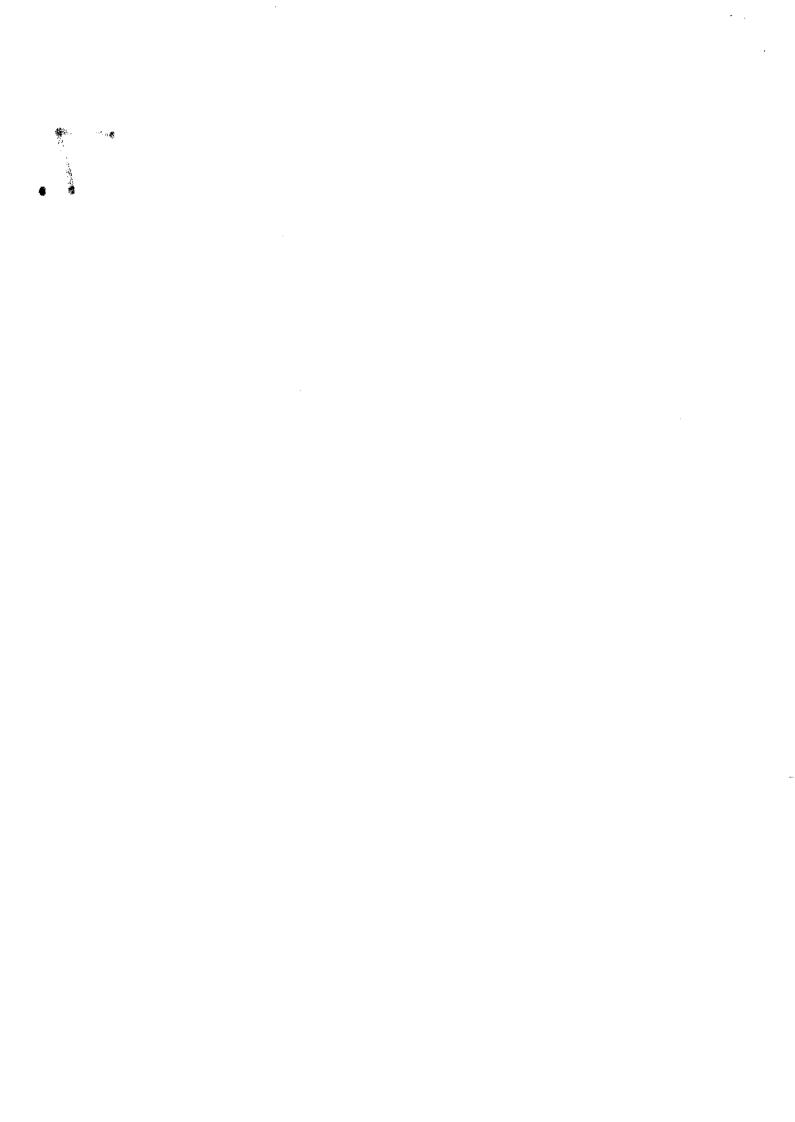
4.1 There are no financial implications arising directly from this report. However it is recognised that there will be a cost attached to the advice, which so far has not been quantified.

5. Recommendation

5.1 Trustees are asked to note the progress made, and to expect a further report in due course.

Reference: EMA/AB/TA38

Report Number CT1102008-f





To: Shetland Charitable Trust

11 February 2011

From: Financial Controller

Report No: CT1102001

MANAGEMENT ACCOUNTS - NINE MONTHS ENDED 31 DECEMBER 2010

1 Introduction and Key Decisions

1.1 This report presents the Trust's Management Accounts to the end of December 2010, for noting. These Management Accounts deal with revenue budgets and expenditure.

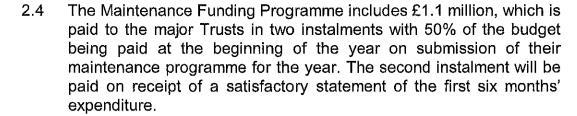
2 Management Accounts

2.1 Table 1 below shows the Summary Budget for the Charitable Trust for 2010/11 and the expenditure in the nine months to 31 December 2010.

Table 1: Summary Management Accounts 2010/11

| ltem | Current Budget £m | Spend to Dec 10 £m |
|-------------------------------|-------------------------|--------------------------|
| Observit alaba France dittana | | |
| Charitable Expenditure | | |
| Schemes and Organisations | 8.7 | 7.3 |
| Maintenance/Capital Programme | 1.3 | 1.1 |
| One-Off Projects | 0.6 | 0.4 |
| Operating Costs | 0.6 | 0.3 |
| Total | 11.2 | 9.1 |

- 2.2 A more detailed analysis of the expenditure programmes is set out in Appendix 1.
- 2.3 The total budget for Schemes and Organisations-is £8.7 million, of which £7.3 million has been spent to date. Where the running costs of projects are greater than £20,000, grant assistance is paid out in 2 stages the first payment is made in April and the second is subject to a review of the organisation's accounts from the previous year.



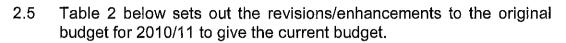


Table 2: Budget Amendments

| Original Budge | 10,302,150 | | | |
|--|--|--------------------|--|--|
| Enhancements | Presented 11 February 2010 Fire Upgrades Rural Care Homes CLAN 123 | 396,281 250,000 | | |
| Approvals | Presented 18 March 2010 | | | |
| | WRVS | £47,622 | | |
| Enhancement | Presented 24 June 2010 | | | |
| | VAS – ICT Replacement | £19,750 | | |
| | Planned Maintenance – Market House | £24,646 | | |
| | Planned Maintenance – 22-24 North Rd | £8,280 | | |
| Approvals | Presented 8 September 2010 | | | |
| | COPE (Source - SDT Surplus) | £175,000 | | |
| Approval | Chairman's authority | | | |
| | Planned Maintenance – Swan Trust | 12,000 | | |
| Revised budget as at 31 December 2010 £11,23 | | | | |

2.6 Budget Virements have been effected as follows:-

£4,000 from the Training and Staff Development Budget into the Travel and Subsistence Budget;

£1,000 from the Professional fees: Other Budget into the External Audit Fees Budget, and

£2,500 from the Cleaning Budget into the Water Rates Budget

3 Financial Implications

3.1 No direct financial implications flow from this information report.

4 Recommendations

4.1 I recommend that Trustees note the satisfactory financial performance to December 2010, as shown in the Management Accounts in Appendix 1.

Financial Controller Shetland Charitable Trust Our Ref:LF/DA5

Report No: CT1102001 Date: 19 January 2011



Shetland Charitable Trust Management Accounts Charitable Expenditure: Period to 31 December 2010

Appendix 1

| | Current budget £ | Actual spend to 31 December £ | year to date variance £ |
|--|------------------------|-------------------------------------|-------------------------------|
| Shetland Amenity Trust | 1,052,728 | 1,052,728 | ~ 0 |
| Shetland Arts Development Agency | 696,038 | 696,038 | 0 |
| Shetland Recreational Trust | 2,518,550 | 2,518,550 | 0 |
| Other Charitable Organisations | | | |
| Disability Shetland Recreation Club | 12,641 | 12,641 | 0 |
| The Swan Trust | 48,900 | 48,900 | 0 |
| VAS - New Shetlander | 670 | 670 | 0 |
| Shetland Churches Council Trust | 54,075 | 54,075 | 0 |
| Shetland Youth Information Service | 188,840 | 188,840 | 0 |
| Shetland Befriending Scheme Citizens Advice Bureau | 54,418 132,265 | 54,418 132,265 | 0 |
| COPE Limited | 329,967 * | 329,967 | 0 |
| Jouple Counselling Shetland | 12,000 | 12,000 | 0 |
| Shetland Link Up | 47,994 | 47,994 | ő |
| Voluntary Action Shetland | 144,367 | 144,367 | Ō |
| VAS - ICT Replacement | 19,750 * | 19,750 | 0 |
| Festival Grants | 30,000 | 30,000 | 0 |
| Local Charitable Organisations | 14,000 | 8,572 | 5,428 |
| Womens Royal Voluntary Service | 47,622 * | 47,622 | 0 |
| Cost of change (Trusts) | 0 | 641 | -641 |
| Sub Total Charitable Organisations | 5,404,825 | 5,400,038 | 4,787 |
| Schemes | | | |
| Community Development Grants | 13,413 * | 11,531 | 1,882 |
| Community Support Grants Arts Grant Scheme | 73,180 * | 73,180 | 0 |
| Sheltered Housing Heating | 35,000 25,500 | 23,325 0 | 11,675 |
| Senior Citizens Clubs | 23,000 | 17,809 | 25,500 5,191 |
| Support to Rural Care Model | 2,491,000 | 1,245,500 | 1,245,500 |
| Social Assistance Grants | 35,000 | 18,383 | 16,617 |
| Suses for Elderly and Disabled | 49,980 | 34,640 | 15,340 |
| Supported Employment | 8,000 | 0 | 8,000 |
| Sub Total Schemes | 2,754,073 | 1,424,368 | 1,329,705 |
| Direct Schemes | | | |
| Springfield | 1,500 | 965 | 535 |
| Xmas grant Scheme | 578,000 | 446,776 | 131,224 |
| Planned Maintenance | 1,306,586 * | 1,078,078 | 228,508 |
| Sub Total Direct Schemes | 1,886,086 | 1,525,819 | 360,267 |
| One-Off Projects | | | |
| Fire Upgrades in Rural Care Homes | 396,281 * | 134,003 | 262,278 |
| CLAN 123 | 250,000 * | 250,000 | 0 |
| Sub Total One-Off Projects | 646,281 | 384,003 | 262,278 |
| Trust Administration | 544,464 | 398,049 | 146,415 |
| Surplus Grants Refunded | 0 | -19,473 | 19,473 |
| Total | 11,235,729 | 9,112,805 | 2,122,924 |

^{*} These budgets have been modified by subsequent decisions of the Trust

Shetland Charitable Trust Management Accounts Management and Administration : Period to 31 December 2010

| | Current budget £ | Actual spend to 31 December £ | year to date variance £ |
|--------------------------------|------------------------|-------------------------------------|-------------------------------|
| Staffing Costs | | | |
| Basic Pay and Allowances | 355,000 | 270,328 | 84,672 |
| Professional Membership Fees | 2,000 | 1,238 | 762 |
| Travel and Subsistence | 7,500 ^v | 2,759 | 4,741 |
| Training and Staff Development | 3,000 ^v | 654 | 2,346 |
| Sub Total Staffing Costs | 367,500 | 274,979 | 92,521 |
| Operating Costs | | | |
| Insurance | 10,000 | 9,675 | 325 |
| Administration | 3,250 | 1,939 | 1,311 |
| Supplies and Services | 4,260 | 3,969 | 291 |
| Bank Charges | 1,000 | 452 | 548 |
| Professional Fees: Other | 9,000 \ | 4,326 | 4,674 |
| Miscellaneous Items | 1,200 | 1,000 | 200 |
| External Audit Fees | 21,000 \ | 20,563 | 437 |
| Trustees Allowances | 7,500 | 4,310 | 3,190 |
| Trustees Expenses | 2,800 | 1,419 | 1,381 |
| Legal Fees | 40,000 | 29,286 | 10,714 |
| Sub Total Operating Costs | 100,010 | 76,938 | 23,072 |
| Property Costs | | | |
| Energy Costs | 3,500 | 2,837 | 663 |
| Water Rates | 2,500 \ | 2,287 | 213 |
| Cleaning | 3,500 \ | y 837 | 2,663 |
| Sub Total Property Costs | 9,500 | 5,961 | 3,539 |
| Bought In Services | | | |
| Finance | 41,630 | 21,853 | 19,777 |
| Personnel Advice | 2,559 | . 0 | 2,559 |
| Committee Services | 11,750 | 11,750 | 0 |
| Computer Services | 9,400 | 4,453 | |
| Insurance Admin | 2,115 | 2,115 | • |
| Sub Total Bought In Services | 67,454 | 40,171 | |
| Total | 544,464 | 398,049 | 146,415 |

v Budgets modified by virement

To:

Shetland Charitable Trust

11 February 2011

From: Financial Controller

Report: CT1102009

Information Reports Prepared for Trustee Meeting of 16 December 2010

1. Introduction

- 1.1 The Trustee meeting of 16 December 2010 was not held due to a lack of a quorum.
- 1.2 Eight reports had been prepared for the meeting, four of them are, or will be superseded by reports on Today's agenda or to future The other four reports were for information and if Trustees are minded to note them today, they will then be included in the Trust's formal records.

2. Reports for Noting

2.1 The four reports are attached as Appendices as follows:

Appendix A: Annual Report and Accounts for the year to

31 March 2010

Appendix B: Planned Maintenance – Swan Trust

Chairperson's Approval of Additional Funding

Appendix C: Fund Manager Transactions

Appendix D: Wind to Heat - SHEAP Ltd

2.2 Trustees may wish to ask questions on or discuss the information in the reports.

3. **Conclusion and Financial Implications**

3.1 There are no financial implications that flow from these reports. Trustees will be recommended to note all four reports, and that will ensure that they are included in the Trust's formal records.

4. Recommendation

4.1 I recommend that Trustees note the four reports listed in paragraph 2.1 above.

Reference: JPG/sp/TA1 Report Number CT1102009-F

Reports File Refs: TA2/TA12/IA7/IS1

APPENDIX A to CT1102009

Scottish Charity Number SC027025

REPORT

To: Shetland Charitable Trust

16 December 2010

From: General Manager

Report: CT1012091

Shetland Charitable Trust Annual Report and Accounts for the year to 31 March 2010

1. Introduction

1.1 The Annual Report and Accounts for the year to 31 March 2010, which follow as Appendix A, are prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006.

2. Commentary

- 2.1 Appendix B contains my summary of the accounts. The first page shows the financial movements in the year. The first section headed up "fund managers" shows the effect of the strong recovery in the world's markets, with a gain of almost £50 million in the year.
- 2.2 The local investments continue to do well, returning £5 million on a portfolio of about £25 million. They consist of SLAP's leasing and property portfolio, the land at Sullom Voe Terminal and the District Heating Scheme infrastructure.
- 2.3 Charitable expenditure fell slightly due to a reduction in one off items. Trustees have set a budget for the current year, 2010/11 that is within the target level of £11 million (in 2009 prices).
- 2.4 The second sheet shows a balance sheet as at 31 March 2010 with the year before as a comparison. The managed funds show a pleasing increase, and overall net assets stand at £217.1 million. The 2010 balance sheet includes £5.7 million as the cost, net of accumulated depreciation, of the Garrison Theatre and the Care Homes. These assets cannot be used to generate returns, and after adjusting for them the Trust has investable net assets of £211.4 million. This is a significant improvement on the position a year earlier, and is in touch with, although still short of, the long term target of having £220 million (in 2009 prices) of investable net assets.
- 2.5 Appendix D is a report from KPMG LLP, which summarises the work by the auditors. It is hoped to produce this report every year, if Trustees find it useful.

3. Financial Implications

3.1 Investment returns in 2009/10 have significantly exceeded spending, and this has brought the level of investable net assets up to a level much closer to the long run target.

4. Recommendations

- 4.1 Trustees are asked to:
 - a) approve the Annual Report and Accounts for the year to 31 March 2010:
 - b) authorise the Chairman and Vice Chairman to sign the accounts;
 - c) authorise the Chairman to sign the Letter of Representation attached as Appendix C, and
 - d) note the summary report from KPMG LLP, the Trust's auditors, attached as Appendix D.

Reference: JPG/EMA/TA2 Report Number CT1012091-f

Shetland Charitable Trust

Trustees' report and consolidated financial statements
Charity number SC027025
31 March 2010

Contents

| Chair's introduction | . 1 |
|---|-----|
| Trustees' Report | 2 |
| Statement of trustees' responsibilities in respect of the Trustees' report and the financial statements | 14 |
| Independent auditors' report to the trustees of Shetland Charitable Trust | 15 |
| Consolidated statement of financial activities | 16 |
| Trust statement of financial activities | 17 |
| Consolidated balance sheet | 18 |
| Trust balance sheet | 19 |
| Consolidated cash flow statement | 20 |
| Notes to the consolidated cash flow statement | 21 |
| Notes to the financial statements | 22 |

Shetland Charitable Trust
Trustees' report and consolidated financial statements
31 March 2010

Chair's introduction

This year has been one of the best, in investment terms, in the history of Shetland Charitable Trust. The world's markets recovered strongly during the year; and the Trust's local investments, SLAP and SHEAP, were profitable again and show every prospect of remaining so. The Trust also continued its investment in the Viking Energy project, within the budget agreed, to take it to the determination of its application for consent to build a major wind farm in Shetland.

This should be set against the context of the two preceding poor years on the markets, and of no consensus regarding future market trends. We should also be mindful of the forecasts of significant cuts in public sector spending which are bound to increase the demands upon every other source of funding including charitable ones.

Predictions are that the Shetland population will contain a higher proportion of elderly people, which is bound to increase the demand for services funded, in whole or in part, by the Trust. Nearly 40% of current expenditure continues to be targeted at older folk.

The Trust's funded bodies review group reported in February 2010, having achieved ongoing savings of nearly £2 million with minimal impact on services. This is a hugely praiseworthy effort which goes a long way to ensure that the Trust's finances will be in balance going forward.

A one-off contribution of £250,000 was pledged to the fundraising effort to provide a new state-of-the-art facility in Aberdeen supporting Shetland people requiring cancer treatment and their families.

For nearly a decade the Trust has taken various steps to distance itself from Shetland Islands Council, its original creator and still its valued partner in many of the areas in which it is active. It is doing this in the light of changing times and, in particular, of the legislation introduced in the Scottish Charities Act.

In February, a majority of the Trustees decided to postpone any decision on the future composition of the Trustee body and to seek further dialogue with the Office of the Scottish Charity Regulator ("OSCR"). Discussions are ongoing, and it is hoped that a solution that satisfies the concerns of all parties will be found in the incoming year.

Meantime the Trust continues in other respects to establish its own identity. It now has a new communications strategy and, as part of this, has established a website at www.shetlandcharitabletrust.co.uk, where up to date information and background about the Trust can be found.

2009/10 has been a very busy year, during which we have been well-served by the small and committed core staff at the Trust. Ann, Jeff and their team deserve our appreciation and thanks for their continuing efforts.

Bill Manson Chairman

16 December 2010

Trustees' Report

Section 1: Reference and Administrative Details

Name

Shetland Charitable Trust

Scottish Charity Number

SC027025

Address

22-24 North Road, Lerwick, Shetland, ZE1 0NQ

Trustees

William Henry Manson, Mangaster, Sullom - Chair

James Herculeson Henry, 17 Murrayston Lerwick - Vice Chair

Leslie Angus, 12 Lovers Loan, Lerwick

Laura Florence Baisley, 2 Effstigarth Herra Mid Yell

James Budge, Bigton Farm, Bigton

Alexander Jamieson Cluness, 5 Twageos Road, Lerwick

Alastair Thomas James Cooper, Linga, Mossbank

Adam Thomas Doull, Islesburgh, Sullom

Allison George Leslie Duncan, 1 Hillock, Dunrossness

Elizabeth Laureen Fullerton, Valdur, Bridge End, Burra

Florence Barbara Grains, Hoove, Whiteness

Iris Jean Hawkins, 48 Sycamore Avenue, Scalloway

Robert Simpson Henderson, Maraberg, Cullivoe, Yell

Andrew James Hughson, Brunthamarsland House, Girlsta

Caroline Helen Janette Miller, Heogan, Bressay

Richard Chadsey Nickerson, Ringan, Bigton

Valerie Margaret Lillias Nicolson, Midgarth, Twagoes Road, Lerwick

Frank Andrew Robertson, Columbus, Selivoe, Bridge of Walls

Gary Robinson, 17 Burnside, Lerwick

Joseph Gilbert Simpson, Brucefield, Symbister, Whalsay

John Hamilton Scott, Keldabister Banks, Bressay

Cecil Laing Smith, 1 Westerloch Crescent, Lerwick

Jonathan Witney Garriock Wills, Sundside, Bressay

Allan Sinclair Wishart, Seafield Lodge, Lower Sound, Lerwick (resigned 5 August 2009)

General Manager

Dr Ann Black

Financial Controller

Jeff Goddard CA, PhD, BSc

Bankers

Bank of Scotland 117 Commercial Street

Lerwick ZE1 0DL

Auditors

KPMG LLP 37 Albyn Place Aberdeen AB10 1JB

Solicitors Turcan Connell

Princes Exchange 1 Earl Grey Street Edinburgh EH3 9EE

Investment

Insight Investment Management (Global) Limited

Managers

33 Old Broad Street,

London, EC2N 1HZ

Blackrock Global Investors Limited

Murray House Royal Mint Court

London EC3N 4HH

Schroders Property Managers

31 Gresham Street

London EC2V 7QA

Custodian

The Northern Trust Company

And Investment Monitor 50 Bank Street

Canary Wharf London E14 5NT

Investment Consultant Hymans Robertson LLP 20 Waterloo Street

Glasgow G2 6DB

Section 2: Structure, Governance and Management

Governing Document

The Shetland Charitable Trust was established by a Deed of Trust on 10 September 1997, and registered in the Books of Council and Session on 24 September 1997.

The Trust Deed appoints Trustees, states the charitable purposes of the Trust and also sets out the powers of the Trustees.

Charitable Status

The Trust appears in the Scottish Charity Register, number SC027025, maintained by the Office of the Scottish Charity Regulator (OSCR). In addition, any tax reliefs received by the Trust are overseen by HM Revenue and Customs (HMRC). The Trust has to demonstrate to both these regulators, on an ongoing basis, that its activities remain charitable, and in the case of OSCR, generate public benefit.

Trustees - Appointment, Induction and Training

Following the resignation of Allan Wishart on 5 August 2009, the Trust has twenty-three Trustees, twenty-one of the Councillors of Shetland Islands Council as individuals, the Lord Lieutenant of Shetland and the Head Teacher of the Anderson High School. All are appointed ex officiis, that is to say by virtue of their positions in the community. A list of names and addresses of Trustees can be found on page 2.

Trustee training is provided as appropriate. New Trustees receive induction training. From time to time, Trustees receive reports on their roles and responsibilities, in line with developing guidance from OSCR.

After a meeting with OSCR in November 2008, Trustees were asked to review the makeup of the Trustee body so that the Trust can better evidence its decision making process where potential conflicts of interest arise. A Governance Review Group was set up in February 2009 to develop proposals which would meet the needs of the Trust and the approval of OSCR. The Governance Review Group's recommended model, which was arrived at after inviting comment from local Community Councils and members of the public, was presented to a meeting of Trustees in February 2010. At that meeting, Trustees deferred a decision on the final structure of the Trustee body.

Management and Administration

The Trust is managed and administered by a team of nine directly employed staff. The General Manager's role is to ensure that the charitable activities carried out by the Trust are carried out in furtherance of its purposes, represent value for money and complement the needs and aspirations of the community, as the primary beneficiaries of the Trust, all in accordance with the Trust Deed and the law. The Financial Controller is responsible for the effective management of the Trust's liquid resources. This includes ensuring that charitable status is retained and putting in place effective investment policies. Some specialist services are purchased from other providers, under various service level agreements.

The Trust's procedures are governed by a set of Administrative Regulations. This public document has been updated to reflect the changes in administration, and is available on request from the Trust's office.

Complementary Services

Shetland Charitable Trust is an independent organisation, free to carry out its charitable activities either alone or in partnership with any other party it so wishes. Given the unique position of the Shetland Islands, the Trust recognises and keeps up to date with the strategic direction of Shetland Islands Council and complements, if and when appropriate, the work of Shetland Islands Council by remaining aware of the overall direction, strategy and service needs required for this community.

Subsidiary Companies

The activities of the three wholly owned subsidiary companies of the Trust are reviewed in Section 5. The Trust as the only member nominates all the directors as follows:

Shetland Leasing and Property

James Henry - Chair

Developments

William Manson - Vice Chair

Limited

Alexander Cluness Adam Doull (appointed 22 September 2009)

(SLAP)

Allison Duncan

Iris Hawkins

Robert Henderson (appointed 22 September 2009)

Caroline Miller

Allan Wishart (resigned 5 August 2009)

Shetland Heat Energy and Power Limited

Gary Robinson - Chair

(SHEAP)

Richard Nickerson - Vice Chair

Allison Duncan

Robert Henderson (appointed 22 September 2009)

James Henry

Allan Wishart (resigned 5 August 2009)

C. T. Shetland (T. M.)

William Manson - Chair

Limited

Florence Grains Iris Hawkins James Henry

Viking Energy Limited

The Trust owns 90% of the issued share capital of Viking Energy Limited, and the activities of that company are discussed in Section 5. The Trust has nominated directors as follows:

William Manson - Chair

Alastair Cooper

Caroline Miller (appointed 22 September 2009) Allan Wishart (resigned 5 August 2009)

Risk management

Trustees regularly review the major risks to which the charity is exposed, and believe that the steps taken to mitigate these risks are suitable and reasonable.

Following a review by a Working Group of Trustees, which reported to the Trust in May 2009, a further review was undertaken at Officer level. This identified 32 risks, and priority will be given to dealing with any issue which has a high likelihood of occurring and a significant impact on service delivery should it occur.

Disclosure of information to auditors

The Trustees who held office at the date of approval of this Trustees' report confirm that, so far as they are each aware, there is no relevant audit information of which the Trust's auditors are unaware; and each Trustee has taken all steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the Trust's auditors are aware of that information.

Section 3: Objectives and Activities

Objects of Trust (extracted from the Trust Deed)

The Trustees shall hold the Trust Fund at their sole discretion to make grants or loans with or without interest out of the income or capital of the Trust Fund for any purpose which in the opinion of the Trustees are solely in the interests of the area administered by the local or other governmental authority for the time being of the Shetland Islands or of the inhabitants of the said area (hereinafter referred to as "the community") and provided that any such grant or loan is for charitable purposes: declaring that without prejudice to the generality of the foregoing such grants or loans may be made for the following purposes:

- (a) In carrying out developments on or in connection with the said area calculated to promote the welfare of the community;
- (b) in encouraging and assisting the holding of meetings of members of the community for purposes of recreation, instruction or education;
- (c) in improving, maintaining and encouraging the improvement and maintenance of means of communication in the said area, and in particular by (i) building or improving or maintaining ports, harbours, piers, roads, bridges and aerodromes; (ii) hiring or chartering or purchasing and operating any boat, ship, vessel, aeroplane or any kind of land, sea or air vehicle; (iii) laying or maintaining telephone and telegraph wires or cables, whether on land or under the sea; and (iv) installing and operating stations for wireless and television;
- (d) in promoting directly or indirectly the development of any industry or industries among the community for its benefit in any manner in which the Trustees consider desirable;
- (e) in promoting directly or indirectly the development of agriculture among the community for its benefit;
- (f) in encouraging the education of the community by such means as the Trustees may consider desirable;
- (g) in improving the medical service to the community by such means as the Trustees may consider desirable;
- (h) in the preservation and improvement of the said area in the manner which in the opinion of the Trustees is most conducive to promoting the said area for the benefit of the community and of the Nation;
- (i) in the founding, endowing and equipping of schools, colleges, institutions, laboratories, experimental stations, libraries, sports centres, welfare centres or technical education centres for the community;
- (j) in encouraging the study and practice of any useful branch of human knowledge by the provision of buildings, equipment or otherwise as the Trustees may consider desirable;
- (k) in the doing of all such other things as are incidental to any of the foregoing purposes:

 declaring further that no act of the Trustees shall be deemed to be <u>ultra vires</u> by reason only that individuals or

bodies who do not form part of the community may or will benefit indirectly by such act.

Priorities

In their corporate plan, Trustees have identified a number of priorities, which link to the objects. Priority will be given to supporting projects and activities which:

- 1. contribute to a balanced provision of public services within Shetland [all objects]
- 2. support services to people in need [object (a), (g), (i)]
- 3. support services for the elderly [object (a), (i)]
- 4. support services for children and young people [object (a), (b), (f), (i)]
- 5. contribute to maintaining and developing Shetland's environment fobject (a), (h])
- 6. contribute to diversifying Shetland's economic base [object (a), (c), (d), (i)]
- 7. contribute to the removal of the so-called "dependency culture" [object (a), (b), (c), (d), (f), (i), (j)]
- 8. support employment in rural areas [object (c), (d), (e), (i), (j)]

The Trust's corporate plan is a public document and is available from the Trust's offices.

Shetland Islands Council

In furtherance of its charitable activities narrated in the Trust Deed, the Trust endeavours to "top up" public services, in line with the community's needs, which are complementary to those provided by national and local taxation.

The Trust wishes to ensure that the charitable activities it carries out are appropriate and complementary to those activities carried out by Shetland Islands Council. This is done through dialogue with our Service Co-ordinators (see below).

Rather than employ people who are experts in particular fields, the Trust seeks advice from senior managers in the Council as to what activities it might carry out for the public benefit of the inhabitants of Shetland. These managers are referred to as Service Co-ordinators and their role is to determine:

- the strategic service framework within which any bid for funding from the Trust should be considered;
- an appropriate level and standard of service to be provided and express that in a Service Statement or Service Level Agreement (as appropriate);
- the appropriate cost at which to buy that service with due regard to comparable information and funding from other sources; and
- an appropriate monitoring and evaluation framework to ensure that services are being delivered to the required standard.

This ensures that the two organisations follow the same strategic direction and avoids any duplication of effort in assessing if projects or activities are suitable for funding. The Service Co-ordinators provide professional advice, with the final decision to support a project or activity lying with the Trustees.

Grant Making Policy

The Trust is generally a strategic funding body providing funding for other organisations to carry out its charitable activities and only undertakes a small amount of "direct" charitable activity in the Shetland community itself. The Trust can only give grants or loans in furtherance of its charitable purposes narrated in the Trust Deed and where a benefit to the Shetland community is clearly demonstrable.

Funded Bodies - Performance Monitoring

Any grant recipient is subject to "Performance Monitoring". During the application process, applicants must give details of what activities they provide in the community, who they benefit and what difference they make to life in Shetland. The Trust's staff monitor the actual performance of the funded bodies against those described in the relevant application form, and report exceptions to Trustees.

Financial Objectives

Trustees agreed in 2002 to move the Trust's financial planning onto a triennial basis (from the annual basis used previously), in an attempt to smooth out the effect of fluctuations in the Trust's income (principally derived from the world's investment markets). Significant reductions were made in charitable and administrative expenditure in the three year period to 31 March 2006. The three year period to 31 March 2009 was largely spent in consolidating the financial position of the Trust.

Turning to the current three year period ending on 31 March 2012, Trustees have agreed that expenditure needs to be reduced to £11 million pa (in March 2009 money) to comply with the Trust's long term strategy of 'self sustainability', ie only spending the (average) growth in the fund after inflation, and so preserving the real value of the capital sum. Trustees have set the budget for 2010/11 at £11 million. This completes a process started in 2002 and the trust is at last back in financial balance line with the long term strategy of "self-sustainability".

Budgets

Each year the Trustees adopt a budget for the incoming financial year. Details of the initial budget approved by Trustees are given in column 1 of the tables on pages 10 and 11. Some variations are approved during the year, and these are shown in Column 2 of the tables. The Trustees usually debate the annual budget in public. Most charitable disbursements are also considered in public. The main exceptions are grants to specific individuals, where the names and addresses are kept confidential, in order to preserve the privacy and dignity of the grantees.

Minutes

The public minutes of all meetings of the Trustees, together with the relevant reports, may be inspected during office hours, at the Trust's office at 22-24 North Road, Lerwick. The public minutes are also available electronically through the trust's website, www.shetlandcharitabletrust.co.uk.

Section 4: Achievements and Performance

Service Plan

Trustees have approved a Service Plan, which sets out a description of what the Trust does for the people in this community, to help to improve their quality of life. The Service Plan is presented as three elements, as follows:

- looking after the Trust, by protecting the assets and keeping proper accounts (this is mostly achieved by Trustee monitoring and the operation of an appropriate system of Internal Controls);
- investing funds wisely, to earn money but also to maintain the Trust's capital value (investment performance for the year is reviewed in Section 5);
- providing funding for additional services to the people of Shetland, beyond that which you would normally expect to receive from statutory agencies (see below).

During the year to 31 March 2010, the Trust provided grant assistance to the following organisations towards the cost of providing a range of social, leisure, cultural, heritage and environmental activities:

- Citizens Advice Bureau
- COPE Ltd
- Couple Counselling Shetland
- Disability Shetland
- Festivals: Folk Festival
- Shetland Link-up
- Shetland Amenity Trust
- Shetland Art Therapy

- Shetland Arts
- Shetland Befriending Scheme
- Shetland Churches Council Trust
- Festivals: Fiddle and Accordion
- Voluntary Action Shetland
- Shetland Recreational Trust
- Shetland Youth Information Service
- The Swan

The Trust has agreed a change to the funding arrangements for these organisations whereby, in future, it will allow organisations which it funds to hold small reserves, for unforeseen items and to help with cash flow issues, rather than them having to return all unspent balances to the Trust. This change took effect from 1 April 2007.

During the year, the Trust worked with the organisations funded to develop a system of service performance reporting. Trustees considered a progress report on service performance in December 2009, which set out, in detail, how the Trust's money makes a difference to people and communities. In the main, Trustees were satisfied that most organisations were performing satisfactorily against their stated targets, and there were no significant areas of concern. The Trust also supports a range of charitable projects and schemes, as set out below:

- Christmas Grant to Pensioners and Disabled Persons
- Development Grant Aid Scheme
- Community Support Grant Aid Scheme
- Arts Grant Aid Scheme
- Sheltered Housing Heating
- Senior Citizen's Clubs

- Supported employment
- Equalisation of Residential Care Charges
- Shetland Field Studies Service
- Local Charitable Organisations
- Social Assistance Grants
- Bus Services Elderly and Disabled

Following discussions with HM Revenue and Customs the Trust modified the Christmas Grant Scheme from 2009 to better target the grants towards those in financial need.

Over the years the Trust has invested in a range of community facilities and equipment and has in place a planned maintenance programme to ensure that the buildings, equipment and other assets are well maintained and in good condition. The facilities and assets include:

- leisure centres in Unst, Yell, Brae, Aith, Whalsay, Scalloway and Sandwick
- the Clickimin Complex in Lerwick
- rural care centres in Unst, Yell, Whalsay, Brae, Walls and Levenwick
- the Garrison Theatre in Lerwick
- the New Museum and Archives in Lerwick
- Market House, the Voluntary Resource Centre in Lerwick
- Various offices and other buildings for local charities
- The Swan, heritage sailing vessel

Trustees agreed to make a one-off contribution of £250,000 to the CLAN 123 Appeal, which seeks to fund a facility for cancer sufferers and their relatives who have to travel to Aberdeen from Shetland for treatment. A grant condition was that the grant would only be paid out once confirmation had been received that the project would definitely go ahead. Work is continuing on a programme of upgrading the Fire Safety arrangements in the six rural care homes owned by the Trust. The final instalment was paid in respect of the construction of the New Museum and Archives.

The detail of how much money is spent on these charitable programmes is shown in tabular format on pages 10 and 11. The tables show five columns, the original budget, changes to the budget agreed by Trustees during the year, actual spend during the year and any variances at the year end.

Financial Performance

In 2008/09, Trustees set a three year financial policy for the years up to 31 March 2012. This policy requires Trustees to reduce expenditure to £11 million per annum by 31 March 2012. This policy was set before the spectacular falls in share values in 2007 and 2008. The market started to bounce back in March 2009, and the year to 31 March 2010 showed returns (income and capital growth) of almost £50 million, the Trust's best ever year. The Trust's target is to be self-sustaining with net investable assets of £220 million (in March 2009 money). The strong returns from the world's markets and good performance of the local investments meant that at 31 March 2010, the Trust was close to target, but still below the target by about £10 million.

Details of the activities and performance of the Trust's subsidiary companies are provided in Section 5 of this report. In summary, SLAP and SHEAP have performed well in 2009/10 and have generated profits for the Trust. The rentals from the land at the Sullom Voe terminal also made a useful contribution.

The Trust continues to review its own management and administration costs. These have fallen from over £900,000 in 2002/03 to around £600,000 in 2009/10 following the introduction of service level agreements with the Shetland Islands Council for the provision of agreed, specific, expert work, as negotiated by the Trust's independent management. The Trust staff reduced from 11 in 2005/06 to eight in 2007/08, but has risen to nine with the appointment of a General Manager. Salary costs have risen slightly as a consequence of this appointment.

Charitable Expenditure Year to 31 March 2010

| | Original budget | Vire / enhance £ | Current budget £ | Actual spend £ | Variance £ |
|--|--------------------|------------------------|------------------------|----------------------|----------------|
| Charitable Organisations | £ | £ | ₽. | £ | ,s |
| Shetland Amenity Trust | 1,080,228 | | 1,080,228 | 1,080,228 | _ |
| Shetland Arts Development Agency | 773,376 | | 773,376 | 773,376 | _ |
| Shetland Field Studies Service | 37,206 | | 37,206 | 37,206 | _ |
| Shetland Recreational Trust | 2,781,550 | | 2,781,550 | 2,781,550 | - |
| Shetland Youth Information Service | 188,840 | | 188,840 | 188,840 | - |
| COPE Limited | 154,967 | | 154,967 | 154,968 | -1 |
| Citizens Advice Bureau | 147,850 | | 147,850 | 147,850 | - |
| VAS - Voluntary Services Resource Centre | 144,412 | | 144,412 | 144,412 | - |
| Shetland Churches Council Trust | 54,115 | | 54,115 | 54,115 | - |
| VAS - Children's Befriending Scheme | 55,935 | | 55,935 | 55,935 | - |
| VAS - New Shetlander | 370 | | 370 | 370 | - |
| Disability Shetland Recreation Club | 12,641 | | 12,641 | 12,641 | - |
| Women's Royal Voluntary Service | 51,498 | | 51,498 | 51,498 | - |
| The Swan Trust | 48,900 | | 48,900 | 48,900 | - |
| Shetland Link Up | 47,994 | | 47,994 | 47,994 | - |
| Shetland Link Up – Art Therapy | 26,212 | | 26,212 | 26,212 | - |
| Couple Counselling Shetland | 12,000 | | 12,000 | 12,000 | - |
| Cost of Change (Trusts) | 0 | 24,756 | 24,756 | 25,059 | -303 |
| Sub total: Charitable Organisations | 5,618,094 | 24,756 | 5,642,850 | 5,643,154 | -304 |
| | Original budget | Vire / enhance | Current Budget | Actual spend | Variance |
| | £ | £ | £ | £ | £ |
| Projects | | | | | |
| Independence at Home Scheme | 0 | 10,000 | 10,000 | 1,199 | 8,801 |
| Christmas Grant Scheme | 1,147,500 | | 1,147,500 | 506,590 | 640,910 |
| Equalisation of Charges | 3,291,189 | | 3,291,189 | 3,291,189 | - |
| Community Development Grants | 22,272 | -9,530 | 12,742 | 12,742 | - |
| Community Support Grants | 64,321 | 9,530 | 73,851 | 73,805 | 46 |
| Festival Grants | 30,000 | | 30,000 | 30,000 | - - |
| Arts Grant Scheme | 35,000 | 5.005 | 35,000 | 29,217 | 5,783 |
| Social Assistance Grants | 35,000 | 7,987 | 42,987 | 21,470 | 21,517 |
| Senior Citizens Clubs | 23,000 | | 23,000 | 18,439 | 4,561 |
| Buses for Elderly and Disabled | 49,980 | | 49,980 | 48,000 | 1,,980 |
| Local Charitable Organisations | 14,000 | | 14,000 | 12,572 | 1,428 |
| Sheltered Housing Heating | 26,010 | | 26,010 | 26,010 | - 497 |
| Supported Employment | 8,000 | | 8,000 | 7,503 556 | 497 944 |
| Springfield Running costs | 1500 | | 1,500 | 330 | 744 |
| Sub total: Projects | 4,747,772 | 17,987 | 4,765,759 | 4,079,292 | 686,467 |

| | Original budget | Vire / enhance | Current budget | Actual spend | Variance |
|--|--------------------|-------------------|-------------------|-----------------|----------|
| | £ | £ | £ | £ | £ |
| Property Maintenance | | | | | |
| Shetland Amenity Trust | 381,986 | | 381,986 | 381,986 | - |
| Shetland Arts (including Weisdale Mill) | 78,250 | | 78,250 | 78,245 | 5 |
| Shetland Recreational Trust | 809,374 | | 809,374 | 809,374 | - |
| Market House | 38,000 | | 38,000 | 13,354 | 24,646 |
| Swan Trust | 21,100 | | 21,100 | 21,100 | - |
| Rural Care Homes Fire Safety | - | 593,600 | 593,600 | 342,277 | 251,323 |
| Springfield Chalet | 2,700 | | 2,700 | 694 | 2,006 |
| Maintenance 22-24 North Road | 9,000 | | 9,000 | 2,765 | 6,235 |
| Sub total: Property Maintenance | 1,340,410 | 593,600 | 1,934,010 | 1,649,795 | 284,215 |
| Total of Programme | 11,706,276 | 636,343 | 12,342,619 | 11,372,241 | 970,380 |
| Capital/ One-off Projects (slippage from Previous years) | | | | | |
| CLAN 123 (from 07/08 underspend) | - | 250,000 | 250,000 | _ | 250,000 |
| New Museum and Archives | - | 83,265 | 83,265 | 83,265 | |
| Less: Charitable grants repaid | | | | (64,706) | |
| Overall total | | | | 11,390,800 | |
| | | | | | |

Section 5: Financial Review

Growth and Unrestricted Funds

The Trust relies chiefly on funds generated by investments on the world's Stock Exchanges. In 2009/10, around £4 million income was derived from investments in Shetland, valued at around £30 million, in SLAP, the land at Sullom Voe Terminal and the District Heating Scheme infrastructure.

The Trust Deed does not require the Trust to distinguish between revenue and capital (income or expenditure), and all of the Trust's funds are 'unrestricted' (see below). These two things together mean that although the general funds are shown as being in deficit in the statutory accounts, there are no practical consequences flowing from this.

Reserves Policy

The policy of the Trustees is to invest the reserves of the Trust to generate income to support charitable expenditure and to maintain the real value of the reserves in the long term. The current value (as at 31 March 2010) of the Trust's reserves that are invested to generate income (ie not the 'Donated Properties') is around £210 million, which covers expenditure for around 19 years.

Trustees seek to control risk through proper diversification and take advice, as appropriate, in determining the mix of asset types in its investments.

None of the Trust's funds are for restricted purposes. Trustees are free to determine how to apply their Unrestricted Reserves in a manner consistent with the Trust objectives and in line with its Budget Strategy.

Investment Performance

The Trust's capital has been invested by the Trustees in three main areas:

- Shares and other securities quoted on the world's Stock Exchanges
- Cash on deposit
- Subsidiary companies

Stock Exchanges

As at 31 March 2010, three fund managers managed the Trust's Stock Exchanges portfolio. Blackrock Global Investors (formerly Barclays Global Investors) manage around £110 million invested in equities (shares), Insight Investment manage around £45 million in bonds and commercial property, and Schroders Property Managers manage around £11 million in commercial property.

This review covers the year to 31 March 2010, which contained a massive upturn, that followed the extraordinary downturn in the markets in the autumn of 2008. Trustees reviewed the investment strategy and decided to sit tight and not crystallise paper losses. Fortunately the Trust had built up cash reserves before the worst of the falls, which has avoided the need for precipitate reaction. A low point was reached at the beginning of March 2009. Since then, the Trust has achieved returns of around 40% or better in most equity markets.

Representatives from the Trust's fund managers visit Shetland yearly in May and report to a meeting of the Trustees. In addition, a Trustee, normally the Chairman, accompanies the Financial Controller on monitoring visits. These take place yearly in November.

A separate firm, Northern Trust, is retained by the Trust to provide custody services, performance appraisal and analysis of the fund managers' handling of the portfolio. A representative of this company visits Shetland at least once a year, and reports to the Trustees at the May meeting attended by the fund managers.

The Trust uses Hymans Robertson as Investment Consultants. Hymans Robertson provides data and advice to help Trustees on strategic investment strategy (asset allocation) decisions, and on Fund Manager selection.

Cash on Deposit

The Trust has entered into a Service Level Agreement with Shetland Islands Council whereby the Trust has access to the money markets at a level which it may not have been able to achieve on its own. Surplus cash has achieved at least base rate by this mechanism.

Subsidiary Companies

Shetland Leasing and Property Developments Limited (SLAP) is a wholly owned subsidiary of the Trust. Its main activity is the purchasing, developing and letting of about 30 properties throughout Shetland. SLAP gift aids its profits to the Trust. The property portfolio is valued at £16 million and it generated rental income of over £2.5 million in 2009/10. The Board of Directors resolved to make a gift aid payment of £3.8 million to the Trust in the financial year 2009/10. This mechanism means that neither body pays tax on these profits.

SLAP (Trading) Limited is a wholly owned subsidiary of SLAP and was formed to undertake hire purchase and loan finance. A decision was taken in 2002 not to undertake any new hire purchase agreements, and with the existing agreements coming to an end, the company has come to the end of its useful life. SLAP (Trading) Limited had no assets or liabilities at 31 March 2010, and is expected to be wound up shortly.

Shetland Heat Energy and Power Limited (SHEAP), is a wholly owned subsidiary of the Trust, set up to operate the Lerwick District Heating Scheme. SHEAP has over 1,000 customers receiving heat. The Board of Directors resolved to make a gift aid payment of £340,233 to the Trust in the financial year 2009/10.

Viking Energy Limited is a 90% owned subsidiary of the Trust. The Trust has invested £2.25 million at 31 March 2010. It is presently investigating a very large windfarm project in central Shetland.

C.T. Shetland (T.M.) Limited does not trade. The purpose of the company is to register and own certification trademarks, for example, the knitwear trademark known as the Shetland Lady.

Decisions about Investments

When the Trustees make decisions about investing the Trust's capital, the law requires them to seek appropriate advice and act as reasonably prudently as commercial investors would. An investor is concerned with various criteria when investing money; these include rate of return (dividends / income / rent / interest earned), capital growth, and just how safe the money is. It is easier to take hard decisions when the investments are on a Stock Exchange, but less so when they involve local concerns. Investment, wherever it is made, involves using Trust funds wisely so as to produce income and to increase the value of those funds. To do this properly the Trust has to act commercially. It cannot "act charitably" towards its investments. Trustees reviewed their long term investment strategy in 2008.

Current Financial Position

As described in Section 3 above, the Trust agreed in 2002 that in future Trustees would update its financial policy and set new budget strategies on a triennial basis. Trustees have set a financial policy for the three years 2009/10 to 2011/12, of reducing expenditure to £11 million per annum over that period. This target has been achieved with the setting of the 2010/11 budget.

Section 6: Plans For The Future

Trustees

Trustees are continuing to explore options for a new structure for the Trustee body, with a view to reaching a solution acceptable to all parties in the near future.

Financial Position

The three year plan covers the period until 31 March 2012, and Trustees have achieved their objective of financial self-sustainability, but will be monitoring their income and expenditure very closely to ensure that the Trust's resources remain in balance.

Funded Bodies

The Funded Bodies Review Group has been wound up. All reviews have been completed with the exception of the Planned Maintenance Programme review, which is being carried out by officers in 2010/11. However, Trustees decided to keep the group in abeyance, so that it could be brought back to assist in the next budget cycle if required.

Investment Strategy and Fund Manager Performance

The proposed changes to the Trust's investment strategy are now complete.

WH Manson 16 December 2010

Chair

Statement of trustees' responsibilities in respect of the Trustees' report and the financial statements

Under the Trust Deed, and charity law, the trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

The financial statements are required by law to give a true and fair view of the state of affairs of the charity and of the excess of expenditure over income for that period.

In preparing these financial statements, generally accepted accounting practice entails that the trustees:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- state whether the financial statements comply with the Trust Deed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group and the charity will continue its activities.

The trustees are required to act in accordance with the Trust Deed of the charity, within the framework of trust law. They are responsible for keeping proper accounting records, sufficient to disclose at any time, with reasonable accuracy, the financial position of the group and charity at that time, and to enable the trustees to ensure that, where any statements of accounts are prepared by them under section 44 (1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and regulation 10 of the Charities Accounts (Scotland) Regulations 2006 and the Trust Deed, those statements of accounts comply with the requirements of regulations under that provision. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the group and charity and to prevent and detect fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the financial and other information included on the charity's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

ABCD

37 Albyn Place Aberdeen AB10 1JB United Kingdom

Independent auditors' report to the trustees of Shetland Charitable Trust

We have audited the group and charity financial statements ("the financial statements") of Shetland Charitable Trust for the year ended 31 March 2010 which comprise the Consolidated and Trust statement of financial activities, the Consolidated and Trust balance sheets, the consolidated cash flow statement, and the related notes. These financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the charity's trustees as a body, in accordance with Section 44 (1) (c) of the Charities and Trustee Investment (Scotland) Act 2005 and regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditors

The trustees' responsibilities for the preparation of the financial statements in accordance with applicable law and UK Accounting Standards (UK Generally Accepted Accounting Practice) are set out in the Statement of Trustees' Responsibilities on page 14.

We have been appointed as auditors under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report in accordance with the regulations made under that section of that Act. Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006. We also report to you if, in our opinion, the Trustees' Report is not consistent with the financial statements, if the charity has not kept proper accounting records, or if we have not received all the information and explanations we require for our audit.

We read the Trustees' Report and consider the implications for our report if we become aware of any apparent misstatements within it.

Basis of audit opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the group's and the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements:

- give a true and fair view, in accordance with UK Generally Accepted Accounting Practice, of the state of the group's and the charity's affairs as at 31 March 2010 and of the group's incoming resources and application of resources for the year then ended; and
- have been properly prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

DJ Watt [Date]

For and on behalf of KPMG LLP, Statutory Auditor

Chartered Accountants

Eligible to act as an auditor in terms of section 25 of the Companies Act 1989

Consolidated statement of financial activities

for the year ended 31 March 2010

| yer me year ended of arai en 2010 | | General funds | stricted funds Expendable endowment | 2010 Total | 2009 Total |
|--|------|------------------|-------------------------------------|---------------|---------------|
| Υ | Note | £000 | £000 | £000 | £000 |
| Incoming resources Incoming resources from generated funds | | | | | |
| Voluntary income | 2 | _ | _ | _ | 8,153 |
| Activities for generating funds – trading subsidiaries | - | 4,181 | _ | 4,181 | 4,029 |
| In vestment income | | 4,750 | | 4,750 | 4,360 |
| Other incoming resources | | | | | |
| Rental income | | 1,141 | - | 1,141 | 1,337 |
| Other income | | 167 | - | 167 | 268 |
| Total incoming resources | | 10,239 | | 10,239 | 18,147 |
| Resources expended | | | | | |
| Cost of generating funds | | | | | |
| Expenditure of trading subsidiaries | | (2,108) | | (2,108) | (1,330) |
| Investment management costs | | (196) | | (196) | (386) |
| Charitable activities | 3 | (11,936) | (1,298) | (13,234) | (14,285) |
| Governance costs | 3 | (79) | - | (79) | (74) |
| Total resources expended | | (14,319) | (1,298) | (15,617) | (16,075) |
| Net (outgoing) incoming resources before other | | | | | |
| recognised gains and losses | | (4,080) | (1,298) | (5,378) | 2,072 |
| | | | | | |
| Other recognised gains and losses Gains/(Losses) on managed fund investments | | _ | 46,836 | 46,836 | (44,721) |
| Actuarial (losses) gains in defined benefit pension | | | 40,000 | 40,050 | (-1-1,721) |
| scheme | 15 | (792) | - | (792) | (429) |
| Net movement in funds | | (4,872) | 45,538 | 40,666 | (43,078) |
| Fund balances brought forward | | (16,216) | 192,644 | 176,428 | 219,506 |
| Fund balances carried forward | | (21,088) | 238,182 | 217,094 | 176,428 |
| | | | | , | |

All funds are unrestricted income funds. The incoming resources and resulting net movement in funds all arose from continuing operations. All gains and losses recognised in the year are included above.

The notes on pages 22 to 38 form a part of the financial statements.

Trust statement of financial activities

for the year ended 31 March 2010

| for the year enach 31 which 2010 | | Unrestricted funds | | | | |
|--|------|--------------------|----------------------|---------------|---------------|--|
| | | General funds | Expendable endowment | 2010 Total | 2009 Total | |
| | Note | £000 | £000 | £000 | £000 | |
| Incoming resources | | | | | | |
| Incoming resources from generated funds Voluntary Income | 2 | - | | _ | 8,153 | |
| Investment income | 2 | 4,750 | - | 4,750 | 4,360 | |
| Gift aid payment from subsidiary undertakings | | 4,170 | - | 4,170 | 4,508 | |
| Other incoming resources | | | | | | |
| Rental income | | 1,141 | - | 1,141 | 1,337 | |
| Other income | | 67 | | 67 | 268 | |
| Total incoming resources | | 10,128 | | 10,128 | 18,626 | |
| Resources expended | | | | | | |
| Cost of generating funds | | | | | | |
| Investment management costs | | (196) | - | (196) | (386) | |
| Provision (made) released against equity investment | | - | (1,655) | (1,655) | (303) | |
| Charitable activities | 3 | (11,936) | (1,298) | (13,234) | (14,285) | |
| Governance costs | 3 | (79) | - | (79) | (74) | |
| Other resources expended | | | | | | |
| Interest payable on loan from subsidiary | | (275) | | (275) | (1,529) | |
| Total resources expended | | (12,486) | (2,953) | (15,439) | (16,577) | |
| | | | | | | |
| Net incoming (outgoing) resources before other | | | | | | |
| recognised gains and losses | | (2,358) | (2,953) | (5,311) | 2,049 | |
| Other recognised gains and losses | | | | | | |
| Gains/(Losses) on managed fund investments | | - | 46,836 | 46,836 | (44,721) | |
| Actuarial losses in defined benefit pension | 1.5 | (700) | | (707) | (400) | |
| scheme | 15 | (792) | | (792) | (429) | |
| Net movement in funds | | (3,150) | 43,883 | 40,733 | (43,101) | |
| Total funds brought forward | | 3,204 | 173,118 | 176,322 | 219,423 | |
| Fund balances carried forward | | 54 | 217,001 | 217,055 | 176,322 | |
| | | | | | | |

All funds are unrestricted income funds. The incoming resources and resulting net movement in funds all arose from continuing operations. All gains and losses recognised in the year are included above.

The notes on pages 22 to 38 form a part of the financial statements.

Consolidated balance sheet

at 31 March 2010

| at 31 waren 2010 | | 20 | 10 | 200 | 9 |
|--|------|---|-------------|---------|-------------|
| | Note | £000 | €000 | £000 | £000 |
| Fixed assets Tangible assets | 5 | | 29,853 | | 27,653 |
| In vestments: | J | | 22,633 | | 27,000 |
| Investments | 6 | 180,583 | | 143,045 | |
| Programme-related investments | 7,8 | 2,481 | | 6,789 | |
| | | *************************************** | 183,064 | | 149,834 |
| | | | | | |
| Total fixed assets | | | 212,917 | | 177,487 |
| Current assets | | | | | |
| Stocks | | 36 | | 26 | |
| Debtors | 9 | 2,388 | | 1,872 | |
| Investments Cash at bank and in hand | | - 7 (10 | | 7,073 | |
| Cash at bank and in hand | | 7,610 | | 7,073 | |
| Total current assets | | 10,034 | | 8,983 | |
| Creditors: amounts falling due within one year | 10 | (3,111) | | (7,814) | |
| | | ···· | | | |
| Net current assets | | | 6,923 | | 1,169 |
| | | | | | |
| Total assets less current liabilities | | | 219,840 | | 178,656 |
| Provisions for liabilities and charges | 12 | | (1,147) | | (1,466) |
| NT 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | | | 210,702 | | 137 100 |
| Net assets excluding pension liability | • | | 218,693 | | 177,190 |
| Pension liability | 15 | | (1,599) | | (762) |
| | | | | | |
| Net assets including pension liability | | | 217,094 | | 176,428 |
| Represented by: | | | | | |
| Expendable endowment | 13 | | 238,182 | | 192,644 |
| Unrestricted income funds: | 14 | | , | | |
| General funds | | | (11,804) | | (5,597) |
| Trading funds | | | (7,961) | | (9,883) |
| Revaluation reserve | | | 26 | | 26 |
| Minority interest | | | <u>250</u> | | |
| Unrestricted income funds excluding pension | | | | | |
| liability | * 4 | | (19,489) | | (15,454) |
| Pension reserve | 14 | | (1,599) | | (762) |
| Total unrestricted income funds | | | (21,088) | | (16,216) |
| | | | | | |
| Total charity funds | | | 217,094 | | 176,428 |
| | | | | | |

These financial statements were approved by the trustees on 16 December 2010 and were signed on their behalf by:

JH Henry Vice-Chairman

WH Manson Chairman

The notes on pages 22 to 38 form a part of these financial statements.

Trust balance sheet

at 31 March 2010

| u 31 wath 2010 | | | 2010 | | 2009 | |
|---|----------|---------|-----------------|---------|------|----------|
| Fixed assets | Note | £000 | £000 | £000 | | £000 |
| Tangible assets | 5 | | 11,571 | | | 12,209 |
| Investments: | | | , | | | , |
| Investments Programme-related investments | 6 7,8 | 180,583 | | 143,045 | | |
| 1 Togramme-related in vestments | 7,0 | 52,611 | | 52,266 | | |
| | | | 233,194 | | | 195,311 |
| Total fixed assets | | | 244,765 | | | 207,520 |
| Current assets | | | | | | |
| Debtors | 9 | 1,312 | | 1,348 | | |
| Investments Cash at bank and in hand | | 4.065 | | 5 205 | | |
| Cash at bank and in hand | | 4,865 | | 5,305 | | |
| Total current assets | | 6,177 | | 6,662 | | |
| Creditors: amounts falling due within one year | 10 | (1,288) | | (1,598) | | |
| Net current assets | | | 4,889 | | | 5,064 |
| Total assets less current liabilities | | | 249,654 | | | 212,584 |
| Creditors: amounts falling due outwith one year | 11 | | (31,000) | | | (35,500) |
| Net assets excluding pension liability | | | 218,654 | | | 177,084 |
| Pension liability | 15 | | (1,599) | | | (762) |
| Net assets including pension liability | | | 217,055 | | | 176,322 |
| | | | | | | |
| Represented by: Expendable endowment | 12 | | 24 2 004 | | | |
| Unrestricted income funds | 13 | | 217,001 | | | 173,118 |
| General funds | 14 | | 1,653 | | | 3,966 |
| Pension reserve | 14 | | (1,599) | | | (762) |
| Total unrestricted income funds | | | 54 | | | 3,204 |
| | | | 217,055 | | • | 176,322 |
| | | | | | | |

These financial statements were approved by the trustees on 16 December 2010 and were signed on their behalf by:

WH Manson JH Henry
Chairman Vice-Chairman

The notes on pages 22 to 38 form a part of these financial statements.

Consolidated cash flow statement for the year ended 31 March 2010

| for the year ended 51 March 2010 | 2010 | | 2 | 2009 | |
|---|----------|----------|-------------|---------|--|
| | £000 | £000 | £000 | £000 | |
| Net cash outflow from operating activities | | (8,773) | | (3,956) | |
| Returns on investment and servicing of finance | | | | | |
| Investment income and interest received | | 4,750 | | 4,390 | |
| Capital expenditure and financial investment | | | | | |
| Purchase of managed funds investments | (29,634) | | (274,558) | | |
| Purchase of tangible fixed assets | (3,594) | | (5,021) | | |
| Purchase of shares within subsidiary | (1,415) | | - | | |
| Sale of managed funds investments | 58,679 | | 283,975 | | |
| Loans repaid | 258 | | 32 6 | | |
| | | | | | |
| Net cash inflow (outflow) from capital expenditure and | | | | | |
| financial investment | | 24,294 | | 4,722 | |
| Management of liquid resources | | | | | |
| Net movement in cash flows attributable to managed fund | | | | | |
| investments | | (21,461) | | (9,417) | |
| Funds (deposited) withdrawn from short term deposit (net) | | 1,727 | | 5,066 | |
| | | | | | |
| Increase in cash in the year | | 537 | | 805 | |
| | | | | | |

Notes to the consolidated cash flow statement

for the year ended 31 March 2010

| Reconciliation of net incoming (outgoing) resources to net cash outflow from operating activities | 2010 £000 | 2009 £000 |
|---|---|---|
| Net incoming (outgoing) resources Investment income and interest receivable Depreciation written off and impairment of tangible fixed assets Movement in pension liability, excluding actuarial gains and losses Decrease (increase) in stock Donated assets receivable | (5,378) (4,750) 1,392 45 (10) | 2,072 (4,360) 1,266 9 14 (973) |
| Decrease (increase) in debtors Increase (decrease) in creditors (Decrease) increase in provisions Increase in provision for programme related investments | (516) (4,703) (319) 5,466 | 931 (3,064) 149 |
| Net cash outflow from operating activities | (8,773) | (3,956) |
| Reconciliation of net cash flow to movement in net funds | • | |
| Increase in cash in the year Cash outflow (inflow) from increase (decrease) in liquid resources | 537 (1,727) | 805 (5,066) |
| Change in net funds resulting from cash flows Net funds at the start of the year | (1,190) 8,796 | (4,261) 13,057 |
| Net funds at the end of the year | 7,606 | 8,796 |
| Net funds comprise: Cash in hand held by investment managers Temporary deposits Cash at bank and in hand | (4) 7,610 | 1,711 12 7,073 |
| | 7,606 | 8,796 |

Notes to the financial statements

(forming part of the financial statements)

1 Accounting policies

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Trust's financial statements.

Basis of preparation

The financial statements have been prepared under the historical cost accounting rules, as modified by the revaluation of investments and in accordance with applicable accounting standards and the provisions of the Trust Deed, the Charities and Trustee Investment (Scotland) Act 2005, the Charities Accounts (Scotland) Regulations 2006 and the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2005.

Basis of consolidation

These financial statements consolidate the assets and liabilities of the charity and its subsidiaries, Shetland Leasing and Property Developments Limited, Shetland Heat Energy and Power Limited, and Viking Energy Limited, on a line by line basis. The income and expenditure of these subsidiaries are also consolidated on a line by line basis where appropriate, with sufficient information being provided in note 6 to these financial statements to ensure that the non-consolidated results of the Trust and its subsidiaries are transparent. As Viking Energy Limited is only 90% owned, the minority interest in that company is shown within the consolidated and Trust balance sheets.

The result of the Trust's other subsidiary undertakings are not consolidated as the Trustees consider them to be immaterial in aggregate to the Trust itself.

In accordance with FRS 21 Events after the balance sheet date, gift aid payments are accounted for in the year payments are actually made.

Fund accounting

All funds of the Trust are unrestricted, to be used in accordance with the charitable objectives of the Trust at the discretion of the trustees. The expendable endowment represents the long-term investment funds of the Trust. The unrestricted income funds include the Trust's general funds, which represent the annual operating funds of the Trust, and the trading funds.

The trading funds represent the accumulated results of Shetland Leasing and Property Developments Limited, Shetland Heat Energy and Power Limited, and Viking Energy Limited, adjusted to remove interest payable by the Trust to those companies and gift aid payments made to the Trust by those companies.

Incoming resources

Activities for generating funds

Turnover in Shetland Heat Energy and Power Limited represents the amounts (excluding value added tax) derived from the supply of steam and hot water heating systems and arises entirely in the United Kingdom.

Turnover in Shetland Leasing and Property Development Limited comprises rental income from the leasing of investment properties, the leasing of an aeroplane and the chartering of a vessel and arises entirely in the United Kingdom. Rental income from the operating lease of investment properties is recognised on a straight line basis over the period of the lease. Certain of the group's property developments and lease agreements provide for a notional rate of interest to be charged on development costs for the purpose of calculating the rental due. Such notional interest is not reflected in these financial statements, but will effectively be credited to the statement of financial activities over the lives of the relevant assets as a component of rental income.

Turnover in Viking Energy Limited represents miscellaneous income.

Investment income

Dividends are included within incoming resources when they are receivable. Loan interest is included in the statement of financial activities on an accruals basis.

1 Accounting policies (continued)

Other incoming resources

Rental income included within accruals and deferred income in the balance sheet is credited to incoming resources over the period of the lease to which it relates.

Donated assets

Tangible fixed assets donated to the Trust are accounted for as incoming resources within the expendable endowment at valuation or cost. The assets are depreciated in accordance with the Trust's depreciation policy.

Resources expended

Charitable expenditure is recognised when it is payable. The Trust has given commitments to certain charitable bodies to provide ongoing revenue funding and to finance various capital projects. In view of the long-term nature of these commitments which are subject to review, combined with the uncertainty as to the amounts involved, these commitments are accounted for only when irreversible decisions on funding are communicated to the charitable bodies.

Support costs are directly attributable to the Trust's charitable activities and are recorded within the "charitable activities" section of resources expended in the statement of financial activities.

Cost of generating funds

The cost of generating funds represents fund managers' fees.

Governance costs

Governance costs comprise the costs associated with the Trust's compliance with charity regulation and good practice and include related professional fees.

Grants

Capital based grants received by the Trust's subsidiary undertakings are included within accruals and deferred income in the balance sheet and credited to activities for generating funds over the estimated useful economic lives of the assets to which they relate.

Investments

Managed funds investments are stated at market value. Realised and unrealised gains and losses arising on these investments are taken to the expendable endowment and are included within other recognised gains and losses in the statement of financial activities. Where investments are transferred between investment managers, an amount equal to the unrealised gains or losses on the investments as at the time of transfer is taken to the expendable endowment.

Investments in subsidiary undertakings are stated at cost less provisions. Any provisions made against these investments are charged to the expendable endowment.

Tangible fixed assets and depreciation

All expenditure incurred on tangible fixed assets is capitalised irrespective of its value (ie there is no minimum level above which assets purchased are capitalised). Tangible fixed assets are capitalised at cost, with the exception of investment properties.

Depreciation is charged to the expendable endowment to write off the cost or valuation less the estimated residual value of tangible fixed assets by equal instalments over their estimated useful economic lives as follows:

Buildings - 7 to 10 years
Fixtures and fittings - 3 to 5 years
Plant and machinery - 10 years

Vessel and aircraft - 10 years or 20 years

1 Accounting policies (continued)

The asset value of the Sullom Voe site is being depreciated over its estimated remaining economic life of ten years commencing 1 April 2003, and the district heating scheme infrastructure is depreciated over a period of 30 years commencing on 1 April 2004. The depreciation is charged to the expendable endowment. No depreciation is provided in respect of freehold land.

Where the recoverable amount of a tangible fixed asset is found to be below its net book value, the asset is written down to its recoverable amount and the loss on impairment is charged to the relevant resources expended category in the statement of financial activities.

Investment properties

In accordance with Statement of Standard Accounting Practice No. 19 *Investment properties*, properties (including properties held under leases with more than 20 years' unexpired lease term) are not depreciated or amortised but are revalued annually and the aggregate surplus or deficit is transferred to a revaluation reserve. Where a deficit arising on revaluation is expected to be permanent, the deficit is charged to resources expended in the period of revaluation. Reversals of deficits previously treated as permanent are credited to net incoming resources to the extent that the carrying value remains below cost.

Taxation

The Trust is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the Trust is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes. There is no similar exemption for VAT.

The charge or credit for taxation is based on the results of the consolidated subsidiary companies for the year and takes into account taxation deferred because of timing differences between the treatment of certain items for taxation and accounting purposes. The charge or credit is taken to expenditure of trading subsidiaries within the statement of financial activities. Deferred tax is recognised, without discounting, in respect of all timing differences between the treatment of certain items for taxation and accounting purposes which have arisen but not reversed by the balance sheet date, except as otherwise required by FRS 19.

Pension costs

The Trust participates in the Local Government Pension Scheme administered by Shetland Islands Council. This scheme provides benefits based on final pensionable pay. The assets of the scheme are held separately from those of the Trust in an independently administered fund.

The pension scheme assets are measured using market values. For quoted securities the mid-market price is taken as market value. The pension scheme liabilities are measured using a projected unit method and discounted at the current rate of return on a high quality corporate bond of equivalent term and currency to the liability. The pension scheme surplus (to the extent that it is recoverable) or deficit is recognised in full. Current service costs are recorded within resources expended. The net return obtained on scheme assets is recorded as investment income. Actuarial gains and losses are recognised immediately in other recognised gains and losses within the statement of financial activities.

Stock

Stocks are valued at the lower of cost and net realisable value.

Cash and liquid resources

Cash, for the purpose of the cash flow statement, comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand.

Liquid resources are current asset investments which are disposable without curtailing or disrupting the business and are either readily convertible into known amounts of cash at or close to their carrying values or traded in an active market. Liquid resources comprise term deposits of less than one year.

2 Incoming resources from generated funds – voluntary income

| | Group | Charity | Group | Charity |
|--|-------|--------------|-------|---------|
| | 2010 | 2010 | 2009 | 2009 |
| | £000 | £000 | £000 | £000 |
| Gifts and donations | - | <u>-</u> | 7,180 | 7,180 |
| Value of donated fixed assets (see note 5) | - | - | 973 | 973 |
| | - | • | 8,153 | 8,153 |
| | - | - | 8,153 | _ |

3 Cost of activities in furtherance of the charity's objects

Charitable expenditure

The group's charitable expenditure, which mainly comprises grants payable in respect of the year, is summarised below:

| General funds | 2010 £000 | 2009 £000 |
|---|------------------------|--------------|
| Payments to charitable organisations | 5,643 | 5,847 |
| Project expenditure Property advice and maintenance | 4,079 1,6 50 | 5,223 |
| Capital expenditure projects | 83 | 1,247 286 |
| Charitable Grants Repaid | (64) | (92) |
| | | |
| Total charitable grants | 11,391 | 12,511 |
| Support costs | 545 | 508 |
| Total charitable expenditure – general funds | 11,936 | 13,019 |
| Expendable endowment | | |
| Depreciation – see note 4 | 1,298 | 1,266 |
| Total resources expended on charitable activities | 13,234 | 14,285 |
| | | |

Included within project expenditure are the Trust's Christmas grants to pensioners and Social Assistance grants, both of which are payable to individuals. All other grants are payable to organisations. Further details of the group's charitable expenditure are included in Section 4 of the Trustees' Report.

Support costs

Support costs for the year of £545,000 (2009: £508,000) principally represent administration expenses and are all deemed to be attributable to the group's charitable activities. Included within administration expenses is £339,000 (2009: £256,000) in respect of staff costs (see note 4).

Governance costs

Governance costs totalling £79,000 (2009: £74,000) comprise the costs associated with the Trust's compliance with charity regulation and good practice. They include £34,000 (2009: £30,000) representing an appropriate apportionment of salary costs together with trustees' expenses (see note 4) and audit fees of £25,000 (2009: £30,000).

3. Cost of activities in furtherance of the charity's objects (continued)

| | Group and charity Total 2010 £ | Total 2009 £ |
|--|---|--------------------|
| Allocation of staff and support costs, including Trustees' allowance and expenses (see note 4) | 34 | 30 |
| Other costs | 20 | 14 |
| External auditors' remuneration: Audit of these financial statements | 25 | 30 |
| Audit of subsidiary undertakings (excluded from charitable governance costs) | 31 | 32 |
| Other services: taxation in relation to subsidiary undertakings | 11 | 15 |
| Total governance costs | 79 | 74 |

4 Staff numbers and costs

The group had an average of fifteen employees during the year (2009: fifteen). The aggregate payroll cost of these employees was as follows:

| | 2010 £000 | £000 |
|-----------------------|--------------|------|
| Wages and salaries | 468 | 396 |
| Social security costs | 37 | 31 |
| Pension costs | 69 | 50 |
| | | |
| | 574 | 477 |
| | | |

Employee costs totalling £228,713 (2009: £196,277) were charged to Shetland Charitable Trust in respect of work performed by its subsidiary company Shetland Heat Energy and Power Limited. Six employees worked wholly or mainly on the subsidiary company's activities during the year.

One employee (2009: one employee) received emoluments totalling between £60,000 and £69,999. Retirement benefits are accruing to this member of staff under a defined benefit pension scheme. No other employees received emoluments totalling in excess of £60,000 in either the current or previous financial year.

Two trustees, the chair and the vice-chair, received trustees' allowances totalling £7,500 (2009: £7,500) from the group during the year. Expenses totalling £3,725 (2009: £1,837) were reimbursed to 10 trustees (2009: 13 trustees) during the year.

5 Tangible fixed assets

| Land and buildings £000 | District heating scheme infrastructure £000 | Investment properties | Vessel and aircraft £000 | Other £000 | Total £000 |
|-------------------------------|---|---------------------------------|---|--|--|
| 25,434 - - | 15,728 661 | 12,322 1,110 3,554 | 865 - - | 2,854 1,821 (3,554) | 57,203 3,592 |
| 25,434 | 16,389 | 16,986 | 865 | 1,121 | 60,795 |
| 17,587 1,083 | 11,366 214 | : | 288 33 | 309 62 | 29,550 1,392 |
| 18,670 | 11,580 | | 321 | 371 | 30,942 |
| 6,764 | 4,809 | 16,986 | 544 | 751 | 29,853 |
| 7,847 | 4,362 | 12,322 | 577 | 2,545 | 27,653 |
| | 25,434 25,434 25,434 17,587 1,083 18,670 | Land and buildings £000 25,434 | Land and buildings £000 scheme £000 Investment properties £000 25,434 15,728 12,322 661 1,110 - 3,554 25,434 16,389 16,986 17,587 11,366 - 1,083 214 - 4,809 16,986 | Land and buildings £000 scheme £000 Investment £000 Vessel and aircraft £000 25,434 15,728 12,322 865 - 661 1,110 - - - 3,554 - 25,434 16,389 16,986 865 17,587 11,366 - 288 1,083 214 - 33 18,670 11,580 - 321 6,764 4,809 16,986 544 | Land and buildings £000 scheme £000 Investment £000 Vessel and aircraft £000 Other £000 25,434 15,728 12,322 865 2,854 - 661 1,110 - 1,821 - - 3,554 - (3,554) 25,434 16,389 16,986 865 1,121 17,587 11,366 - 288 309 1,083 214 - 33 62 18,670 11,580 - 321 371 6,764 4,809 16,986 544 751 |

Land and buildings primarily consist of the site at Sullom Voe, plus the six rural care homes, previously operated by Shetland Welfare Trust, and donated to the Trust in 2007. The rural care homes have been previously funded by the Trust and the capital grant conditions applied to funding to Shetland Welfare Trust required any building owned by Shetland Welfare Trust to be transferred to the Trust when Shetland Welfare Trust ceased to operate (effectively 1 April 2006). These are specialised buildings in rural locations in Shetland without comparators, which mean that it is not possible to establish a meaningful valuation for them in their present use. The trustees therefore capitalised them at original cost, in line with the Trust's accounting policy for tangible fixed assets, which they believed to be a reasonable indication of their value at the date they were donated. The buildings continue to be used as care homes, in furtherance of the Trust's charitable objects, and as such are not held for investment purposes.

The investment properties were valued on an open market value for existing use basis as at 31 March 2008 by professionally qualified valuers. These valuations were undertaken in accordance with the Royal Institution of Chartered Surveyors Appraisal and Valuation Manual Practice Statements. The Trustees, having taken appropriate professional advice, are of the opinion that the commercial property market in Shetland has not fallen in 2009/10, as Shetland has been largely insulated from the shocks experienced in most of the rest of the UK. The investment properties are shown in these accounts as a Trustees' valuation, consisting of the 2008 valuations rolled forward for acquisitions, disposals and any spending on assets under construction.

The net book value of other tangible fixed assets is analysed as follows:

| · | 2010 £000 | 2009 £000 |
|--|--------------|--------------|
| Plant and machinery, fixtures and fittings held by Shetland Heat Energy and Power Limited Assets under construction held by Shetland Leasing and | 303 | 291 |
| Property Development Limited | 449 | 2,254 |
| | | |

5 Tangible fixed assets (continued)

| Charity | | | District heating scheme | |
|---|--|---|---------------------------------|---|
| | Land and buildings £000 | Donated Assets £000 | infra- structure £000 | Total £000 |
| Cost At beginning of year Additions | 16 <i>,</i> 275 | 9,159 - | 15,728 661 | 41,162 661 |
| At end of year | 16,275 | 9,159 | 16,389 | 41,823 |
| Depreciation At beginning of year Charge for year | 15,035 170 | 2,552 915 | 11,366 214 | 28,953 1,299 |
| At end of year | 15,205 | 3,467 | 11,580 | 30,252 |
| Net book value At 31 March 2010 | 1,070 | 5,692 | 4,809 | 11,571 |
| At 31 March 2009 | 1,240 | 6,607 | 4,362 | 12,209 |
| Managed funds | | | | |
| Group and Charity | 2010 Market Value 2000 | 2010 Cost | 2009 Market Value £000 | 2009 Cost £000 |
| Listed investments: British Government securities Other UK fixed interest Overseas fixed interest | 26,240 22,224 | 25,536 21,047 | 25,615 17,654 2,619 | 26,252 20,091 2,639 |
| | 48,464 | 46,583 | 45,888 | 48,982 |
| UK equities Overseas equities Property units | 59,278 59,191 13,585 | 55,135 50,186 12,574 | 44,914 46,384 4,122 | 61,964 59,514 5,887 |
| | 132,054 | 117,895 | 95,420 | 127,365 |
| Total investments Cash on deposit and in hand | 180,518 65 | 164,478 (4) | 141,308 1,737 | 176,347 1,711 |
| | 180,583 | 164,474 | 143,045 | 178,058 |
| | At beginning of year Additions At end of year Depreciation At beginning of year Charge for year At end of year Net book value At 31 March 2010 At 31 March 2009 Managed funds Group and Charity Listed investments: British Government securities Other UK fixed interest Overseas fixed interest UK equities Overseas equities Property units Total investments | Deliging Cost At beginning of year 16,275 | Duildings 2000 2000 | Land and buildings Assets structure 2000 |

6 Managed funds (continued)

| | 2010 | 2009 |
|--|----------|-----------|
| | £000 | £000 |
| Reconciliation of market value of investments | | |
| Market value at beginning of year | 143,045 | 193,005 |
| Investments purchased | 29,634 | 274,558 |
| Investments sold | (58,679) | (283,975) |
| Total gains (losses) on managed fund investments | 68,298 | (35,468) |
| Movement in investment managers' cash balances | (1,715) | (5,075) |
| | | |
| Market value at end of year | 180,583 | 143,045 |

As at 31 March 2010, the Trust's funds other than programme-related investments are managed by Insight Investment Management, Blackrock Global Investors and Schroders. The split of the portfolio between the investment managers is as follows:

| • | 2010 Market value £000 | 2010 Cost £000 | 2009 Market value £000 | 2009 Cost £000 |
|---|---------------------------------------|----------------------------------|---------------------------------|----------------------------------|
| Insight Investment Management Blackrock Global Investors Capital International Record Currency Management Schroders | 49,078 118,475 - - 13,030 | 47,128 105,327 - 12,019 | 49,563 91,637 50 1,795 | 52,354 121,817 50 3,837 |
| | 180,583 | 164,474 | 143,045 | 178,058 |

7 Programme-related investments

| | Group | | Charity | |
|----------------|-------|-------|---------|--------|
| | 2010 | 2009 | 2010 | 2009 |
| | €0003 | £000 | £000 | £000 |
| Equity (below) | 1,440 | 5,490 | 51,570 | 50,976 |
| Loans (note 8) | 1,041 | 1,299 | 1,041 | 1,290 |
| | | | | |
| | 2,481 | 6,789 | 52,611 | 52,266 |
| | | | | |

7 Programme-related investments (continued)

| Equity - Group | Shares in subsidiary undertakings £000 | Unlisted investments | Total £000 |
|-----------------------------------|---|----------------------|---------------------------------------|
| Cost | | | |
| At beginning of year | 6,001 | 626 | 6,627 |
| Additions | 1,415 | - | 1,415 |
| Cost at end of year | 7,416 | 626 | 8,042 |
| Provisions | | | |
| At beginning of year | 535 | 601 | 1,136 |
| Provided in year | 5,466 | - | 5,466 |
| Disposals | - | - | - |
| Provisions at end of year | 6,001 | 601 | 6,602 |
| Net book value | | | |
| At 31 March 2010 | 1,415 | 25 | 1,440 |
| At 31 March 2009 | 5,466 | 25 | 5,491 |
| Equity – Charity | | | in subsidiary undertakings £000 |
| Cost | | | |
| At beginning of year Additions | | | 70,501 2,249 |
| | | | |
| Cost at end of year | | | 72,750 |
| Provisions | | | • |
| At beginning of year | | | 19,525 |
| Provided in year | | | 1,655 |
| Provisions at end of year | | | 21,180 |
| Net book value | | | |
| At 31 March 2010 | | | 51,570 |
| At 31 March 2009 | | | 50,976 |

7 Programme-related investments (continued)

The group's investments in subsidiary undertakings include its shareholdings in the following subsidiaries, the results of which are not included in these consolidated financial statements:

| Name | Nature of business | % owned | Direct/indirect ownership |
|------------------------|---------------------------|---------|------------------------------|
| SLAP (Trading) Limited | Leasing and hire purchase | 100 | Indirect |

SLAP (Trading) Limited has not been consolidated as the Trustees consider it to be immaterial in aggregate to the Trust itself. The shares in SLAP (Trading) Limited are directly owned by Shetland Leasing and Property Developments Limited. SLAP (Trading) Limited had no assets or liabilities at 31 March 2010. The Directors of SLAP (Trading) Limited have applied to Companies House to have that company removed from the register.

As stated in note 1, these consolidated financial statements include the results of the charity's wholly owned trading subsidiaries, Shetland Leasing and Property Developments Limited (SLAP), Shetland Heat Energy and Power Limited (SHEAP) and Viking Energy Limited (VEL). The trading results of these companies are summarised below:

| 2010 SLAP £000 | 2010 SHEAP £000 | 2010 VEL £000 | 2010 Total £000 | 2009 Total £000 |
|--------------------------|---|--|---|---|
| 2,654 (230) | 1,526 (651) | - - | 4,180 (881) | 3,871 (753) |
| 2,424 (43) (3,829) | 875 (606) (340) | (1,172) | 3,299 (1,821) (4,169) | 3,118 (689) (4,508) |
| 102 | 5 | - | 107 | 108 |
| (1,346) | (66) | (1,172) | (2,584) | (1,971) |
| 25 | - | - | 25 | - |
| 263 | 2 | 4 | 269 | 1,580 |
| (1,058) | (64) | (1,168) | (2,290) | (391) |
| 323 | (3) | - | 320 | 112 |
| (735) | (67) | (1,168) | (1,970) | (279) |
| | SLAP £000 2,654 (230) 2,424 (43) (3,829) 102 (1,346) 25 263 (1,058) 323 | SLAP \$\text{SHEAP} \text{\pmatrix} 000 \$\text{SHEAP} \text{\pmatrix} 000 \$\text{2} 0000 \$\text{2} 000 \$\text{2} 000 \$\text{2} 0000 \$\text{2} 0000 \$\text{2} | SLAP £000 SHEAP £000 VEL £000 2,654 1,526 - (230) (651) - 2,424 875 - (43) (606) (1,172) (3,829) (340) - 102 5 - (1,346) (66) (1,172) 25 - - 263 2 4 (1,058) (64) (1,168) 323 (3) - | SLAP £000 SHEAP £000 VEL £000 Total £000 2,654 1,526 - 4,180 (230) (651) - (881) 2,424 875 - 3,299 (43) (606) (1,172) (1,821) (3,829) (340) - (4,169) 102 5 - 107 (1,346) (66) (1,172) (2,584) 25 - 25 263 2 4 269 (1,058) (64) (1,168) (2,290) 323 (3) - 320 |

7 Programme-related investments (continued)

The expenditure of the companies, as recorded in the consolidated statement of financial activities, is analysed as follows:

| | 2010 Total £000 | 2009 Total £000 |
|--|-----------------------|-----------------------|
| Cost of sales | 881 | 753 |
| Administration expenses | 1,821 | 689 |
| Reversal of investment property valuation deficit | (25) | - |
| Tax charge (credit) on profit on ordinary activities | (319) | (112) |
| Minority interest | (250) | - |
| | 2,108 | 1,330 |

Included within the companies' profit (loss) for the year is a total of £4,168,815 (2009: £4,507,494) paid to the Trust by way of gift aid from SLAP and SHEAP which has been eliminated within the consolidated statement of financial activities.

The assets and liabilities of the subsidiaries were:

| | 2010 SLAP £000 | 2010 SHEAP £000 | 2010 VEL £000 | 2010 Total £000 | 2009 Total £000 |
|--------------------------------------|----------------------|-----------------------|---------------------|-----------------------|-----------------------|
| Tangible fixed assets Current assets | 18,004 33,243 | 303 634 | 1,416 1,018 | 19,723 34,895 | 20,934 37,872 |
| Current liabilities | (402) | (345) | (1,104) | (1,851) | (6,143) |
| Creditors amounts due after one year | (1,105) | (53) | - | (1,158) | (1,582) |
| Total net assets | 49,740 | 539 | 1,330 | 51,609 | 51,081 |
| | | | | | |
| Called up share capital | 70,000 | 500 | 2,500 | 73,000 | 70,500 |
| Profit and loss account | (20,286) | 39 | (1,170) | (21,417) | (19,445) |
| Revaluation reserve | 26 | - | - | 26 | 26 |
| Total reserves | 49,740 | 539 | 1,330 | 51,609 | 51,081 |
| | | | | 200 m 1 m | |

Further details of the subsidiary companies and of their tax charge (credit) for the year are included in their financial statements, copies of which may be obtained from Companies House, 139 Fountainbridge, Edinburgh EH3 9FF.

8 Programme-related investments – Loans

| Group | 2010 £000 | 2009 £000 |
|---|---------------|---------------|
| Agricultural Ten Year Loan Scheme Provisions for doubtful debts | 1,107 (66) | 1,361 (71) |
| I 11 A. 11 . Chattan II and Donnata | 1,041 | 1,290 |
| Local loans granted by Shetland Leasing and Property Developments Limited (net of provisions) | - | 9 |
| | 1,041 | 1,299 |
| | | |

| 1401 | es (commueu) | | | | |
|------|--|--------------|--------------|---------------|--------------|
| 8 | Programme-related investments - Loans (co | ntinued) | | | |
| | Charity | | | 2010 £000 | 2009 £000 |
| | Agricultural Ten Year Loan Scheme Provisions for doubtful debts | | | 1,107 (66) | I,361 (71 |
| | | | | 1,041 | 1,290 |
| 9 | Debtors | | | | |
| | | Gı | oup | Cha | rity |
| | | 2010 £000 | 2009 £000 | 2010 £000 | 2009 £000 |
| | Trade debtors Amounts owing from subsidiary undertakings | 812 | 478 | <u>.</u> | - |
| | Prepayments and accrued income Other debtors: | 1,543 | 1,282 | 4 1,279 | 42 1,218 |
| | Loan repayments due | 22 | 15 | 18 | 15 |
| | VAT recoverable | 11 | 26 | 11 | 5 |
| | Sundry debtors | - | 71 | - | 68 |
| | | 2,388 | 1,872 | 1,312 | 1,348 |
| 10 | Creditors: amounts falling due within one y | ear | | | |
| | | Gr | oup | Cha | rity |
| | | 2010 | 2009 | 2010 | 2009 |
| | | £000 | £000 | £000 | £000 |
| | Trade creditors | 941 | 92 | - | - |
| | Rents in advance | 66 | 76 | - | - |
| | Amounts owed to subsidiary undertakings Other tax and social security | 256 | 5,450 | - | 450 |
| | Other creditors and accruals | 256 1,848 | 490 1,706 | 1,288 | 478 1,120 |
| | | 3,111 | 7,814 | 1,288 | 1,598 |
| 11 | Creditors: amounts falling due after more the | an one veer | | | |
| | - | ian one year | | | |
| | Charity | | | 2010 | ማ ስሰሳ |
| | | | | £000 | 2009 £000 |
| | Loan from subsidiary undertaking | | | 31,000 | 35,500 |
| | | | | | |

The loan of £31,000,000 (2009: £35,500,000) from Shetland Leasing and Property Developments Limited represents an unsecured loan which is repayable between 2011 and 2012. It bears interest at a rate of 0.25% over base rate.

12 Provisions for liabilities and charges

| Group | | Deferred taxation £000 |
|---|------------------------|------------------------------|
| At beginning of year Credit for the year Effect of increased tax rates | | 1,466 (341) 22 |
| At end of year | | 1,147 |
| The deferred tax liability arising within the Trust's subsidiary company (2009: £1,466,000) is analysed as follows: | ies at the year end or | f £1,147,000 |
| | 2010 | 2009 |
| | £000 | £000 |
| Accelerated capital allowances | 405 | 324 |
| Other timing differences: Gift aid | 742 | 1,072 |
| Other timing differences | - | 70 |
| • | 1,147 | 1,466 |
| | | |
| 13 Expendable endowment | | |
| | Group | Charity |
| | Total £000 | Total £000 |
| | 2000 | £000 |
| At beginning of year | 192,644 | 173,118 |
| Incoming resources | (1,298) | (2,953) |
| Outgoing resources Profits in the year | 46,836 | 46,836 |
| | | |
| At end of year | 238,182 | 217,001 |
| | | |

14 Unrestricted income funds

| Group | General funds £000 | Trading funds £000 | Revaluation reserve £000 | Pension reserve £000 | Minority interest £000 | Total unrestricted income funds £000 |
|---|--------------------------|--------------------------|--------------------------------|----------------------------|------------------------------|---|
| At beginning of year Net movement in funds | (5,597) (6,207) | (9,883) 1,922 | 26 - | (762) (837) | 250 | (16,216) (4,872) |
| At end of year | (11,804) | (7,961) | 26 | (1,599) | 250 | (21,088) |
| | | | | General funds £000 | Pension reserve £000 | Total unrestricted income funds £000 |
| Charity At beginning of year Net incoming resources b | efore other rec | ognised gains | | 3,966 | (762) | 3,204 |
| and losses | | | | (2,358) | (70.0) | (2,358) |
| Actuarial losses Transfer to (from) pension | reserve | | | 45 | (792) (45) | (792) - |
| At end of year | | | | 1,653 | (1,599) | 54 |

The deficit balance on the trading funds of £11,804,000 (2009: £9,883,000) represents the accumulated results of Shetland Leasing and Property Developments Limited and Shetland Heat Energy and Power Limited, adjusted to remove the interest payable by the charity to those companies, and also the net gift aid payments made to the charity by those companies. The deficit balance on the consolidated general funds excluding pension reserve of £11,804,000 (2009: £5,597,000) represents the balance on the Trust's own general funds adjusted for those interest and gift aid payments. The balance on the Trust's own unrestricted funds at the year end, excluding pension deficit of £1,599,000 (2009: £762,000), was a surplus of £1,653,000 (2009: £3,966,00).

15 Pension scheme

The Trust participates in the Shetland Islands Council Pension Fund which provides benefits based on final pensionable pay. The assets of the scheme are held separately from those of the Trust. The information disclosed below is in respect of the Trust's share of the assets and liabilities throughout the periods shown.

The latest full actuarial valuation was carried out at 31 March 2008 and was updated for FRS 17 purposes to 31 March 2010 by a qualified independent actuary.

| | 2010 £000 | 2009 £000 |
|---|------------------|----------------|
| Present value of funded defined benefit obligations Fair value of plan assets | (2,726) 1,286 | (1,514) 866 |
| Present value of unfunded defined benefit obligations | (1,440) (159) | (648) (114) |
| Net (liability) | (1,599) | (762) |
| | | |

15 Pension scheme (continued)

Movements in present value of defined benefit obligation:

| | 2010 | 2009 |
|---|----------------------------|-------------|
| | \$000 | £000 |
| At 1 April | 1,628 | 1,578 |
| Current service cost | 50 | 48 |
| Interest cost | 114 1,092 | 110 (89) |
| Actuarial losses / (gains) Past service cost | 1,052 | (69) |
| Contributions by members | 31 | 21 |
| Benefits paid | (42) | (40) |
| At 31 March | 2,885 | 1,628 |
| | <u></u> | |
| Movements in fair value of plan assets: | | |
| | 2010 | 2009 |
| | €000 | £000 |
| At 1 April | 866 | 1,254 |
| Expected return on plan assets | 59 | 93 |
| Actuarial gains / (losses) | 300 | (518) |
| Contributions by employer | 72 | 56 |
| Contributions by members | 31 | 21 |
| Benefits paid | (42) | (40) |
| At 31 March | 1,286 | 866 |
| Expense recognised in the statement of financial activities: | | |
| • | 2010 | 2009 |
| | £000 | £000 |
| Current service cost | (EN) | (48) |
| Interest on defined benefit pension plan obligation | (50) (114) | (110) |
| Expected return on defined benefit pension plan assets | 59 | 93 |
| Past service cost | (12) | - |
| Total | (117) | (65) |
| | | |
| The expense is recognised in the following line items in the statemen | t of financial activities: | |
| | 2010 | 2009 |
| | 0003 | £000 |
| Charitable activities – support costs | (117) | (65) |
| | | |

The total amount recognised in the other recognised gains and losses section of the statement of financial activities is a loss £792,000(2009: gain of £429,000).

15 Pension scheme (continued)

The fair value of the plan assets and the return on those assets were as follows:

| | 2010 Fair value £000 | 2009 Fair value £000 |
|------------------------------|----------------------------|----------------------------|
| Equities Corporate bonds | 1,029 103 | 684 78 |
| Property | 90 | 52 |
| Cash | 64 | 52 |
| | 1,286 | 866 |
| | | |
| Actual return on plan assets | 360 | (322) |

The expected rates of return on plan assets are determined by reference to the historical actual returns on the Fund as provided by the administering authority and index returns where necessary.

Principal actuarial assumptions (expressed as weighted averages) at the year end were as follows:

| | 2010 | 2009 | |
|--|------|------|--|
| | 0/0 | % | |
| Discount rate | 5.5 | 6.9 | |
| Expected rate of return on plan assets | 7.3 | 6.6 | |
| Future salary increases | 5.3 | 4.6 | |
| Inflation / pension increase rate | 3.8 | 3.1 | |

In valuing the liabilities of the pension fund at 31 March 2010, mortality assumptions have been made as indicated below. The assumptions relating to longevity underlying the pension liabilities at the balance sheet date are based on standard actuarial mortality tables and include an allowance for future improvements in longevity. The assumptions are equivalent to expecting a 65-year old to live for a number of years as follows:

Current pensioner aged 65: 20.7 years (male), 23.8 years (female).

Future retiree upon reaching 65: 22.0 years (male), 25.0 years (female).

History of plans

The history of the plans for the current and prior periods is as follows:

Balance sheet

| | 2010 | 2009 | 2008 | 2007 | 2006 | 2005 |
|-------------------------------------|-------------|---------|---------|---------|---------|---------|
| | £000 | £000 | £000 | £000 | £000 | £000 |
| Present value of scheme liabilities | (2,885) | (1,628) | (1,578) | (1,846) | (1,851) | (1,439) |
| Fair value of scheme assets | 1,286 | 866 | 1,254 | 1,303 | 1,151 | 1,253 |
| (Deficit) / surplus | (1,599) | (762) | (324) | (543) | (700) | (186) |

15 Pension scheme (continued)

Experience adjustments

| | 2010 £000/% | 2009 £000/% | 2008 £000/% | 2007 £000/% | 2006 £000/% | 2005 £000/% |
|---|----------------|----------------|----------------|----------------|----------------|----------------|
| Experience adjustments on scheme liabilities [as a percentage of scheme liabilities] | (7)/(0.4) | (86)/9.6 | 3 / 0.2 | (35)/(1.9) | (279)/(15) | (2)/(0.1) |
| Experience adjustments on scheme assets [as a percentage of scheme assets] | 300 / 23.3 | (518)/(59.8) | (195)/(15.6) | 12/0.9 | 149/12.9 | 32/2.6 |
| | | | | | | |

The Trust expects to contribute approximately £74,000 to its defined benefit plans in the next financial year to 31 March 2011.

Subsequent to the year end, the UK Government announced its intention to move to CPI, from RPI, as the basis for setting pension increases within public sector pensions, including the local government pension scheme. No adjustment has been required to these financial statements as a result of this announcement. It is not possible to quantify at this time what impact the change will have on the net pension liability going forward.

16 Related parties

In the normal course of business, some of the Trustees of the Trust naturally are appointed as directors or as trustees of other organisations and charitable bodies within the Shetland Islands, including those which the Trust may from time to time transact with, either through routine business or in the provision of charitable grants. These relationships are not considered to be related party transactions as in no instance is the level of mutual trustees such as to provide direct or indirect control, or to place the Trustees in a position where they are able to provide influence over the financial and operating policies of the other organisations.

APPENDIX B

SHETLAND CHARITABLE TRUST Summary of the Movements on the Revenue and Capital Accounts for the Year Ended 31 March 2010

| | 2009/10 £ million | 2009/10 £ million | 2008/09 £ million | 2008/09 £ million | 2007/08 £ million | 2007/08 £ million |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Fund Managers | | 49.5 | | -40.7 | | ~17.0 |
| Local Investments Ag. Loan Interest | 0.1 | 49.5 | 0.1 | -40.7 | 0.1 | ~17.0 |
| SLAP/SHEAP Profits | 4.2 | | 4.1 | | 4.0 | |
| Rents, Less Depreciation | 1.0 | | 1,3 | | 1.6 | |
| Interest on SLAP loans | -0.3 | | -1,5 | | -2.2 | |
| TOTAL INVESTMENT RETURNS | - | 5.0 54.5 | - | 4.0 -36.7 | _ | -13.5 |
| Expenditure Charitable | -11.4 | | -12.5 | | ~12.1 | |
| Administration | -0.6 | | -0.6 | | -0,5 | |
| Movement in Pension Liability | -0.8 | | -0.4 | | 0.2 | |
| TOTAL EXPENDITURE | | -12.8 | | -13.5 | | -12.4 |
| SURPLUS/(DEFICIT) FOR THE YEAR | _ | 41.7 | _ | -50.2 | _ | -25.9 |
| OPENING NET ASSETS | | 176.3 | | 219.4 | | 246.1 |
| Donated Properties New Donations Depreciation on Donated Properties MOVEMENT ON DONATED PROPERTIES | 0.0 -0.9 | -0,9 | 8.0 -0.9 | 7,1 | 0,0 -0,8 | -0.8 |
| MOVEMENT ON CONATED PROPERTIES | | -0,5 | | 6.1 | | -0,0 |
| CLOSING NET ASSETS | _ | 217.1 | - | 176.3 | <u>-</u> | 219.4 |

CT1012091- APP B Sheet 1

SHETLAND CHARITABLE TRUST Balance Sheet at 31 March 2010

APPENDIX B

| | 2009/10 £ million | 2009/10 £ million | 2008/09 £ million | 2008/09 £ million | 2007/08 £ million | 2007/08 £ million |
|--|----------------------|--------------------------------|----------------------|---------------------------------|----------------------|---------------------------------|
| Fixed Assets including Donated Properties | | 11.6 | | 12.2 | | 11.7 |
| Managed funds | | 180.6 | | 143.0 | | 193.0 |
| Local investments Equity Agricultural loans | 51.6 1.0 | - | 51,0 1.2 | | 51.3 1.6 | |
| Current assets Debtors Bank | 1.3 4.9 6.2 | 52,6 - | 1.4 5.3 6.7 | 52.2 | 2.0 2.6 4.6 | 52.9 |
| Less current liabilities Creditors | -1.3 | | -1.6 | | -4.5 | |
| Net current assets | | 4.9 | | 5,1 | | 0.1 |
| SLAP Borrowing Pension Liability | | -31.0 -1.6 | · | -35.5 -0.7 | | -38,0 -0.3 |
| Financed by | = | 217.1 | = | 176.3 | - | 219,4 |
| Reserves b/fwd Defloit for year Movement on donated properties | - | 176.3 41.7 -0.9 217.1 | _ | 219.4 -50.2 -7.1 176,3 | _ | 246.1 -25,9 -0.8 219.4 |

CT1012091 - APP B Sheet 2





General Manager: Ann Black Financial Controller: Jeff Goddard

KPMG LLP 191 West George Street Glasgow G2 2LJ 22-24 North Road Lerwick Shetland ZE1 0NQ

Telephone: 01595 744994 Fax: 01595 744999 mail@shetlandcharitabletrust.co.uk www.shetlandcharitabletrust.co.uk

If calling please ask for: Jeff Goddard

Direct Dial: 01595 744991

Date: 16 December 2010

Our Ref: JPG/ema/TA2 Your Ref:

Dear Sirs

This representation letter is provided in connection with your audit of the group and charity financial statements ("the financial statements") of the Shetland Charitable Trust ("the Charity"), for the purpose of expressing an opinion as to whether these financial statements give a true and fair view of the group and Charity's financial position of the Shetland Charitable Trust and of the financial performance of the group and Charity in accordance with UK Generally Accepted Accounting Practice. These financial statements comprise the consolidated and trust balance sheet as at 31 March 2010, and the consolidated and trust statements of financial activities and the consolidated cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory notes.

We acknowledge as Trustees our responsibilities under the Charities and Trustee Investment (Scotland) Act 2005 and regulations thereunder for preparing financial statements which give a true and fair view of the group and Charity.

We also acknowledge as Trustees our responsibilities under the Charities and Trustee Investment (Scotland) Act 2005 and regulations thereunder for making accurate representations to you and for ensuring that there is no relevant audit information that you are unaware of.

The Trustees approve the financial statements.

The Trustees understand that auditing standards require you to obtain representations from Trustees on matters that are material to your opinion. The Trustees understand that omissions or misstatements of items are material if they could, individually or collectively, influence the economic decisions of users taken on the basis of the financial statements. Materiality depends on the size and nature of the omission or misstatement judged in the surrounding circumstances. The size or nature of the item, or a combination of both, could be the determining factor.

The Trustees have made appropriate inquiries of Trustees and officers of the Charity with the relevant knowledge and experience. Accordingly, the Trustees confirm, to the best of their knowledge and belief, the following representations:

1. The financial statements referred to above, which have been prepared on a going concern basis, give a true and fair view and have been properly prepared in accordance with UK Generally Accepted Accounting Practice and have been prepared in accordance with the Companies Act 2006, section 44 (1)(c) of the Charities and Trustee Investment (Scotland) Act 2005, regulation 10 of the Charities Accounts (Scotland) Regulations 2006 and the Trust Deed.

- 2. All the accounting records have been made available to you for the purpose of your audit, and the full effect of all the transactions undertaken by the Charity have been adequately reflected and recorded in the accounting records in accordance with agreements, including side agreements, amendments and oral agreements. All other records and related information, including minutes of all management, Trustee and shareholders meetings and, when applicable, summaries of actions of meetings held after period end for which minutes have not yet been prepared, have been made available to you.
- The Trustees are not aware of any known actual or possible non-compliance with laws and regulations that could have a material effect on the ability of the Charity to conduct its business and therefore on the results and financial position to be disclosed in the financial statements for the year ended 31 March 2010.

4. The Trustees:

- understand that the term "fraud" includes misstatements resulting from fraudulent financial reporting and misstatements resulting from misappropriation of assets. Misstatements resulting from fraudulent financial reporting involve intentional misstatements including omissions of amounts or disclosures in the financial statements to deceive financial statement users. Misstatements resulting from misappropriation of assets involve the theft of an entity's assets, often accompanied by false or misleading records or documents in order to conceal the fact that the assets are missing or have been pledged without proper authorisation.
- (b) acknowledge responsibility for the design and implementation of internal control to prevent and detect fraud and error.
- (c) have disclosed to you their knowledge of fraud or suspected fraud affecting the Charlty involving:
 - management and those charged with governance;
 - employees who have significant roles in internal control; or
 - others where the fraud could have a material effect on the financial statements.
- (d) have disclosed to you their knowledge of any allegations of fraud, or suspected fraud, affecting the financial statements communicated by employees, former employees, analysts, regulators or others.
- (e) have disclosed to you the results of their assessment of the risk that the financial statements may be materially misstated as a result of fraud.
- 5. The Trustees confirm the completeness of the information provided to you regarding the identification of related parties and regarding transactions with such parties that are material to the financial statements. The identity of, and balances and transactions with, related parties have been properly recorded and when appropriate, adequately disclosed in the notes to the financial statements. The Trustees are not aware of any other such matters required to be disclosed in the financial statements, whether under FRS 8 Related party disclosures or other requirements. Included in Appendix A to this letter are the definitions of both a related party and a related party transaction as the Trustees understand them and as defined in FRS 8.
- 6. Presentation and disclosure of the fair value measurements of material assets, liabilities and components of equity are in accordance with UK Generally Accepted Accounting Practice. The amounts disclosed represent the Trustees' best estimate of fair value of assets and liabilities required to be disclosed by these standards. The measurement methods and significant assumptions used in determining fair value have been applied on a consistent basis, are reasonable and such assumptions appropriately reflect the Trustees' intent and ability to carry out specific courses of action on behalf of the Charity where relevant to the fair value measurements or disclosures.

- 7. The Trustees have recorded or disclosed, as appropriate, all liabilities, both actual and contingent, and has disclosed in the financial statements all guarantees given to third parties.
- 8. The estimated financial effect of pending or threatened litigation and claims against the Charity has been properly recorded and/or disclosed in the financial statements. Except as disclosed in the notes to the financial statements, the Trustees is not aware of any additional claims that have been or are expected to be received.
- 9. Except as disclosed in the financial statements or notes thereto there are no:
 - (a) other gain or loss contingencies or other liabilities that are required to be recognised or disclosed in the financial statements, including liabilities or contingencies arising from environmental matters resulting from illegal or possibly illegal acts, or possible violations of human rights legislation; or
 - (b) other environmental matters that may have a material impact on the financial statements.
- 10. The Trustees confirm that:
 - a) The financial statements disclose all of the key risk factors, assumptions made and uncertainties surrounding the ability of the Trust to continue as a going concern as required to provide a true and fair view.
 - b) Any uncertainties disclosed are not considered to be material and therefore do not cast significant doubt on the ability of the Trust to continue as a going concern.
- 11. The Charity's participation in the Shetland Islands Council local government pension scheme has been identified, properly classified and accounted for as a defined benefit scheme in the financial statements. There are no other schemes of any significance.

On the basis of the process established by the Trustees and having made appropriate enquiries, the Trustees are satisfied that the actuarial assumptions underlying the valuation of pension scheme liabilities are consistent with its knowledge of the business and employee population profile. We agree with the findings of Hymans Robertson as the Charity's actuarial specialists in preparing the pension valuations. The Charity did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and we are not otherwise aware of any matters that have had an impact in the independence or objectivity of the specialists.

The Trustees further confirm that:

- (a) all significant retirement benefits, including any arrangements that are statutory, contractual or implicit in the employer's actions; arise in the UK and the Republic of Ireland or overseas; are funded or unfunded; and are approved or unapproved, have been identified and properly accounted for; and
- (b) all settlements and curtailments have been identified and properly accounted for.

This letter was tabled and agreed at the meeting of the Trustees on 16 December 2010. Yours faithfully,

Chair

Appendix A to the Management Representation Letter of Shetland Charitable Trust Definitions

- A. Two or more parties are related parties when at any time during the financial period:
- (I) One party has either direct or indirect control of the other party; or
- (ii) the parties are subject to common control from the same source; or
- (iii) one party has influence over the financial and operating policies of the other party to an extent that that other party might be inhibited from pursuing at all times its own separate interests; or
- (iv) the parties, in entering a transaction, are subject to influence from the same source to such an extent that one of the parties to the transaction has subordinated its own separate interests.
- B. For the avoidance of doubt, the following are related parties of the reporting entity:
- (i) its ultimate and intermediate parent undertakings, subsidiary undertakings, and fellow subsidiary undertakings;
- (ii) its associates and joint ventures;
- (iii) the investor or venturer in respect of which the reporting entity is an associate or a joint venture;
- (iv)Trustee 1 of the reporting entity and the Trustee of its ultimate and intermediate parent undertakings; and
- (v) pension funds for the benefit of employees of the reporting entity or of any entity that is a related party of the reporting entity.
- C. The following are presumed to be related parties of the reporting entity unless it can be demonstrated that neither party has influenced the financial and operating policies of the other in such a way as to inhibit the pursuit of separate interests:
- (i) the key management of the reporting entity and the key management of its parent undertaking or undertakings;
- (ii) a person owning or able to exercise control over 20 per cent or more of the voting rights of the reporting entity, whether directly or through nominees;
- (iii) each person acting in concert in such a way as to be able to exercise control or influence over the reporting entity; and
- (iv) an entity managing or managed by the reporting entity under a management contract.
- D. Additionally, because of their relationship with certain parties that are, or are presumed to be, related parties of the reporting entity, the following are also presumed to be related parties of the reporting entity:
- (i) members of the close family of any individual falling under parties mentioned above in A to C; and
- (ii) partnerships, companies, trusts or other entities in which any individual or member of the close family in a to C above has a controlling interest.

¹ Trustees include shadow Trustees, which are defined in companies legislation as persons in accordance with whose directions or instructions the Charity are accustomed to act.



Shetland Charitable Trust

Audit Highlights Memorandum Audit: Year ended 31 March 2010

6 December 2010

AUDIT.

AUDIT - TAX - ADVISORY

Contents

The contacts at KPMG inconnection with this report are:

David Watt

Director Tel: 0141 300 5695-Fax: 0141 204 1584 david.watt@kpmg.co.uk

Keith Macpherson

Ketin macpherach Senior Managor Tall 0141 300 5806 Fax 0141 204 1584s sin keth macpherson@kpmg co.uk

Amer Hussain

Audit senjor Tel: 0141 309 2524 Fax: 0141 204 1684 amer.hussain@kpmg.co.uk

- 1. Introduction
- 2. Highlights Memorandum
- 3. Taxation
- 4. Corporate governance
- Funding challenges for 2010-11 and beyond

Appendix 1: Summary of audit differences

Appendix 2: Matters for future consideration

Appendix 3: Maximum assurance

Appendix 4: Independence Confirmation

About this report
This report is made solely to the Trustees of Shetland Charitable Trust ("the Charity"), in accordance with the terms of our engagement, it has been released to This report is made solely to the Trustees of a rectain of the control of the Trustees of the Trustees' own Internal purposes) or in part, without our prior written consent. Matters coming to our attention during our audit work have been considered so that we might state to the Trustees those matters we are required to state to the Trustees in this report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and its Trustees, for our work referable to this report, or for the opinions we have formed.

Please note that this report is confidential between the Trustees and this firm. Any disclosure of this report beyond what is permitted above will prejudice this firm's commercial interests. A request for our consent to any such wider disclosure may result in our agreement to these disclosure restrictions being lifted in part. If the Trustees receive a request for disclosure of this report under the Freedom of Information (Scotland) Act 2000, having regard to these actionable disclosure restrictions you must let us know and you must not make a disclosure in response to any such request without our prior written consent.



Section one

Introduction



Background

The purpose of this report is to set out certain matters which came to our attention during the course of our audit of the financial statements for the year ended 31 March 2010 for Shetland Charitable Trust ('the charity' or 'the Trust') and its subsidiaries:

- Shetland Heat Energy and Power Limited ('SHEAP');
- Shetland Leasing and Property Developments Limited ('SLAPD'); and
- · Viking Energy Limited ('VEL').

We have also been engaged as auditors of the Viking Energy Partnership ('VEP'), which is jointly controlled by VEL and SSE Viking Limited.

Objective of our audit

Our audit work is designed to consider whether the financial statements:

- give a true and fair view, in accordance with UK Generally Accepted Accounting Practice, of the state of the group's and charity's affairs as at 31 March 2010 and of the group's incoming resources and application of resources for the year then ended; and
- have been prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

Our objective is to use our knowledge of the charity gained during our routine audit work to make useful comments and suggestions for you to consider. However, you will appreciate that our routine audit work is designed to enable us to form the above audit opinions on the financial statements of the charity and should not be relied upon to disclose errors or irregularities which are not material in relation to those financial statements.

In respect of the subsidiary companies, our audit work is designed to provide an audit opinion in accordance with the requirements of the Companies Act 2006. The audit of VEP has been conducted in accordance with specific regulations relating to partnership financial statements.



Introduction

Introduction

ndependence

KPMG conforms to the highest governance standards at all times and ensures that any additional services are approved by the Trustees as part of agreeing any engagement to ensure transparency.

ISA 260 Communication of audit matters with those charged with governance requires us to communicate at least once a year regarding all relationships between KPMG and the charity that may be reasonably thought to have bearing on our independence.

A copy of our Independence Letter can be seen at Appendix four.

Audit progress and status

Our audit work on the financial statements is now complete and we anticipate issuing an unqualified audit opinion for the year ended 31 March 2010, following the approval of the report and financial statements by the Trustees.

Audit differences

Under the requirements of ISA 260, we are required to report any adjusted audit differences arising from our work. These have been reported in appendix one and have been adjusted for in the various entity financial statements.

We are also required to report any unadjusted audit differences, other than those that are "clearly trivial", to those charged with governance. There are no unadjusted audit differences.

Acknowledgements

We would like to take this opportunity to thank the charity's staff for their continued co-operation and assistance during our audit work this year.



Section two

Highlights Memorandum

This section of our report summarises the main features of the financial statements and key movements from the prior financial year.

Statements of financial activities

The financial results of the charity for the year ended 31 March 2010 are shown in the consolidated Statement of Financial Activities ("SOFA") on the right. Key movements from the prior year are noted below.

Incoming resources

Voluntary income

Voluntary income has decreased by £8,153,000 on the prior year. This is due to the one off donated asset income received in 2008-09 relating to the Isleburgh Trust and SICCT 1976.

Activities for generating funds - trading subsidiaries

The slight increase in the current year has resulted from the increase in fuel prices within SHEAP and from the increased rent received from Scatsta hanger.

Investment income

Income from the investment portfolios increased by £390,000 in the year due mainly to the global economic recovery. In addition, the Trust changed one of its investment managers and this has helped boost investment income.

Rental income

Rental income has decreased in line with the decrease in barrels produced by the Sullom Voe Oil Terminal.

Resources expended

Expenditure of trading subsidiaries

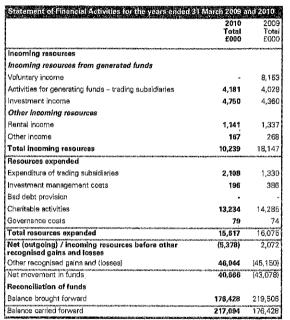
Expenditure has increased mainly due to costs incurred by VEL in its first full year of trading activity.

Charitable activities

The decrease in charitable activities is due to a decreased grants made to Shetland Recreational Trust of £250,000. The other main factor is that last year the HM Revenue and Customs settlement charge in relation to Christmas grants added £478,000 to expenditure, with no similar charge in 2009-10. The final factor affecting this balance was the non-recurring grant made to CATS in 2008-09 of £200,000.

Other recognised gains and (losses)

Managed funds have recovered from the economic downturn that was experienced in the 2008-09 period. The investments made by the charity have recovered to their traditional trading levels. This has been offset by an increase in the pension deficit of £792,000.







Section two

Highlights Memorandum (continued)

Consolidated balance sheet

Fixed assets

Additions in the year of £3,591,000 primarily comprised the purchase of North Stanley Hill and assets under construction for phase two of the Scatsta Airport development. The additions were offset by a depreciation charge in the year of £1,392,00.

investments

The investments balance has risen by £33,230,000. This significant increase in value is attributable to the general stability in the markets and the global economy during the last 12 months, as compared to the prior year.

Debtors

Debtors have increased by £516,000 year on year. This is mainly due to amounts due within VEL now being included within the consolidated accounts of the Trust.

Creditors

Creditors have decreased by £4,757,000 year on year. This is mainly due to the waiver of amounts (£5,450,000) owed by SLAPD to SLAP (Trading) in the current year. This has been offset by an increase in trade creditors resulting from the balances within VEL.

Cash

Cash balances have increased in the year by £536,000, representing the cash inflow from increased investment income and other working capital movements.

| Consolidated balance sheets at 31 March 200 | | | 25/3/4/2012 | |
|--|--|----------|--|----------|
| | 2010 | | 2009 | |
| | £000 | £000 | £000 | £000 |
| Fixed assets | ARRIVA GENERAL PROPERTY AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON AND AD | | | |
| Tangible assets | | 29,853 | | 27,653 |
| Investments | | 183,064 | | 149,834 |
| | , | 212,917 | • | 177,487 |
| Current assets | | | | |
| Stock | 36 | | 26 | |
| Debtors | 2,388 | | 1,872 | |
| Investments | | | 12 | |
| Cash at bank | 7,610 | | 7,073 | |
| | 10,034 | | 8,983 | |
| Creditors: emounts falling due within one year | (3,111) | | (7,814) | |
| Net current assets | | 6,923 | | 1,169 |
| Net assets excl pension deficit/ surplus | | 219,840 | | 178,656 |
| Provisions for liabilities and charges | | (1,147) | | (1,466) |
| Pension scheme (deficit)/surplus | | (1,599) | | (762) |
| Net assets Incl pension deficit/surplus | | 217,094 | | 176,428 |
| | | | | |
| Funds | | | | |
| Expendable endowment | | 238,182 | | 192,644 |
| Unrestricted Funds | | (19,489) | | (15,454) |
| Pension reserve | | (1,599) | | (762 |
| Total funds | | 217,094 | THE RESERVE OF THE PERSON OF T | 176,428 |

Source: draft financial statements

Pension scheme deficit

The pension scheme obligation has increased in the year as a result of the movement in the actuarial assumptions used by the scheme actuaries to calculate the Trust's share of assets and liabilities in the Shetland Islands Council local government pension scheme on an FRS 17 basis. Subsequent to the year end, the UK Government announced its intention to move to CPI, from RPI, as the basis for setting pension increases within public sector pensions, including the local government pension scheme. No adjustment has been required to these financial statements as a result of this announcement. It is not possible to quantify at this time what impact the change will have on the net pension liability going forward.



Section two

Highlights Memorandum (continued)

Audit and accounting issues

SLAPD / SLAP (Trading)

During the year loans of £5,450,000 provided to SLAPD from SLAP (Trading) were waived due to the winding up of SLAP (Trading). In processing to wind up SLAP (Trading), a further cash amount of £12,000 was loaned to SLAPD and this was subsequently waived. This amount was processed through the profit and loss as a gain.

SLAPD had an opening investment in SLAP (Trading) of £5,464,000. Given that SLAP (Trading) was being wound up, the investment was impaired, resulting in the recognition of a charge to the profit and loss account. This neutralised the impact of the gain received from the loan waiver with resulting no impact on SLAPD's result for the year.

Intangibles - VEP

VEP had originally recognised all of the investment made to date in relation to the windfarm development through the profit and loss account. Through discussions with management and consideration of the appropriate accounting standards (FRS 10 Goodwill and intangible assets, FRS 15 Tangible fixed assets, SSAP 13 Accounting for research and development and UITF 24 Accounting for start-up costs), management proposed to capitalise the windfarm development costs as an intangible asset in accordance with FRS 10. In future years, an annual impairment review should be performed. Once planning consent has been granted the intangible asset should be transferred and recognised in accordance with FRS 15. The asset should only depreciated once it is ready for use and it should be depreciated over its useful economic life. We are in agreement with the accounting treatment adopted by management.

Filing deadlines- VEP

The formation of VEP by VEL and SSE Viking Limited resulted in VEP being classed as a qualifying partnership in accordance with the Partnerships (Accounts) Regulations 2008. These regulations require compliance with the Companies Act 2006 in the preparation and filing of audited financial statements. While certain exemptions are available to the regulations, the partners have elected not to avail themselves of these exemptions. Consequently, VEP needs to follow the filing deadlines with Companies House that this entails, and a copy of the financial statements of VEP is required to be appended to the filed financial statements of the partners, including VEL.

Investment - VEL

The key audit judgement within VEL is in respect of the carrying value of its investment in VEP, prior to planning consent being obtained for the development. The carrying value of the investment matches the share which VEL has in the net assets of VEP. Management believe that the company would be able to recover full value of its investment at this stage, based on the knowledge that investment in renewable energy is a key focus areas for both large energy companies and funders. We are in agreement with the carrying of the investment in VEP at cost within the VEL financial statements, but have asked the directors to provide specific representations in respect of this issue.

Preparation of financial statements

During 2009-10, there was greater ownership of the preparation of the draft financial statements for audit by staff within the Trust. This included significant improvements in the quality of the working papers and supporting schedules that have been provided to support the figures within the draft financial statements. The increased responsibility of finance staff within the Trust has also allowed more oversight of the process from the financial controller, improving the segregation of duties in operation at the Trust.



Section three

Taxation

As part of our audit we reviewed the charity's arrangements in relation to tax. No material issues were identified from our review.

Tax definition of charity

Finance Act 2010 introduces a new definition of charity for tax purposes. This new definition provides that a "charity" means a body of persons or trust that:

- a) is established for charitable purposes only;
- b) meets the jurisdiction test;
- c) meets the registration condition; and
- d) meets the management condition

The management condition requires that 'managers' of the charity are fit and proper persons and HM Revenue and Customs have issued guidance regarding the "fit and proper" requirement. Failure to meet the any of the above conditions in relation to an accounting period means the charity may lose its charitable status for tax purposes, and in this case the charity tax exemptions and reliefs would not be available.

The charity should consider whether the above conditions are met; in particular in relation to the "fit and proper" requirement for its managers.

Online corporation tax filing

HM Revenue and Customs have mandated the filling of tax returns and supporting documentation from 1 April 2011 for all accounting periods ending after 31 March 2010 in "IXBRL" format (Inline eXtensible Business Reporting Language - an international IT data standard designed to make it easier to report financial information between businesses and on the Internet). The documents that will need to be converted into IXBRL will not only include the corporation tax computations, but also the financial accounts. HM Revenue and Customs have confirmed that they will not accept any submissions of these in any other formats after 1 April 2011.

Management should start to consider how it will manage the conversion of existing accounts information into this new format in order to facilitate submission of the corporation tax returns for the charity's subsidiaries. KPMG has developed a set of solutions in response to these new requirements and we will be happy to discuss ways in which we can support you in meeting the requirements.

Gift aid audits

HM Revenue and Customs are increasingly carrying out audits on Gift Aid reclaims made by charities to ensure that the correct amount of Gift Aid is being claimed. If in the course of an audit HM Revenue and Customs are unable to validate the basis of a Gift Aid claim then the charity will be considered to have been overpaid in relation to its Gift Aid repayment. HM Revenue and Customs will therefore seek to recover overpaid tax for all relevant years plus interest and possibly penalties. The charity will also be required to undertake remedial action, during which period Gift Aid claims could be suspended.

The Trust should review its systems, procedures and documentation surrounding Gift Aid reclaims to ensure that the correct amount of Gift Aid is being claimed and thereby reduce the risk of repayment, penalties or a possible suspension.



Section four

Corporate governance



Risk assessment statement

The SORP requires the Trustees to consider the risks which face the organisation and how these are addressed. The disclosures in the Trustees' report are a full assessment of the risks the charity faces and we believe the statement, set out below, meets the requirements.

Trustees regularly review the major risks to which the charity is exposed, and Trustees believe that the steps taken to mitigate these risks are suitable and reasonable.

Following on from a review by a Working Group of Trustees, which reported to the Trust in May 2009, a further review was undertaken at Officer level. This identified 32 risks, and priority will be given to dealing with any issue which has a high likelihood of occurring and a significant impact on service delivery should it occur.

Reserves policy

The reserves policy of the Charity as set out in the Trustees' report is as follows:

The aim of the Trustees is to invest the reserves of the Trust to generate income to support charitable expenditure and to maintain the real value of the reserves in the long term. The current value (as at 31 March 2010) of the Trust's reserves that are invested to generate income (ie not the 'Donated Properties') is around £210 million, which covers expenditure for around 19 years.

Trustees will seek to control risk through proper diversification and will take advice, as appropriate, in determining the mix of asset types in its investments.

None of the Trust's funds are for restricted purposes. Trustees are free to determine how to apply their Unrestricted Reserves in a manner consistent with the Trust objectives and in line with its Budget Strategy.

The Trustees do, however, require to keep these statements and the underlying matters under regular review and we specifically draw them to your attention at this time prior to approval of the Trustees' report.



Section five

Funding challenges for 2010-11 and beyond

The economic crisis and the effects of government borrowing to fund the fiscal stimulus are set to have an ongoing and profound effect on the public sector and therefore the charity sector in the UK. In the short term, public sector budgets are remaining static or shrinking and, given this, the public sector is likely to be required to be more transparent and accountable.

Given the close relationship of the public and third sectors in the UK, many charities will feel the impact of government budgetary and policy changes. This may mean making long term changes to ensure that the organisation in a good position for the next decade to secure and grow funding and other support. The combination of government debt and an ageing population is likely to put more demands on the public sector - and hence the voluntary sector - than either is seeing today; but there are fewer resources with which to meet these demands.

As Trustees, questions over statutory and voluntary funding of organisations supported by the Trust, together with communication with stakeholders, should be high on your agenda for the coming year. In addition, our experience suggests that many trustee boards are turning their attention to the charity's "impact reporting" in order to assess how well they are telling the story of how they make a difference in a way that is substantiated by data and measurable outcomes.



Appendix one

Summary of audit differences

We are required by ISA (UK and Ireland) 260 Communication of Audit Matters to Those Charged with Governance to communicate all uncorrected misstatements, other than those that we believe are clearly trivial, to the audit committee (or equivalent). We are also required to report all material misstatements that management has corrected but that we believe should be communicated to those charged with governance to assist it in fulfilling its governance responsibilities. This appendix sets out the audit differences that we identified during the course of our audit for the year ended 31 March 2010.

No unadjusted audit differences have been identified. The adjusted audit differences are detailed below.

Audit differences adjusted in the financial statements:

| Statement of Financial Balance sheat (£'000) Activities (£'000) |
|--|
| Dr Trada Debtors 124 |
| Cr Trade Creditors. (124) |
| being reclassification of credit balance on seles ledger (SLAP) |
| Dr Called up share capital not paid |
| Ci Shere capitel: 1250). |
| being share capital, due from Viking Energy Wind (VEL) |
| Dr Fixed asset investment 43 |
| Cr Other creditors (43) |
| being additional gash Imprest needed for VEP IVEL) |
| Dr Aconued Income |
| Cr Interest receivable |
| being interest receivable not accrued (VEL) |
| Or Aborued Income 88. |
| Cr SSE Capital (44) |
| CRVEL Ceptar |
| Being additional capital income due for cash imprest top up (VEP) |
| Or Expendable endowment 1,655 |
| Cr Programme-related investments (1,655) |
| Being provision within the Trust for treding results within VEL and SLAP |



Matters for future consideration

Changes to charity accounting regime

In summer 2009, the Scottish Government consulted on proposed changes to the Charities Accounts (Scotland) Regulations 2006, taking account of the sector's experience of how the 2006 Regulations had worked in practice since their implementation in April 2006. A summary of the consultation responses was published by Scottish Government on 26 February 2010, together with the announcement that Scottish Government intends to make some changes to the current accounting regime. The changes to be made will be implemented by the Charities Accounts (Scotland) Amendment Regulations 2010. These regulations will have the effect of amending the 2006 Regulations.

It is important to note that many of the changes are very simple – many correct drafting and typographical errors originally made and some seek to clarify the requirements where the current drafting creates ambiguity and uncertainty when trying to interpret the requirements.

Some changes however do have a more significant impact on charities of a certain size and legal form and are being made to try to reduce the burden of regulation on smaller charities in particular. Other changes are being made in order to provide a clearer regime that can be easily understood by all. The key changes are to:

- thresholds for the preparation of accruals accounts;
- asset threshold for audit by a registered auditor; and
- · changes to definitions.

We will discuss these changes with management in due course.

OSCR publishes consultation report

OSCR carried out a Scotland-wide consultation of the charity sector to gather views on its proposed streamlining of charity reporting, and enhancement of information about charities it makes available to the public, All of Scotland's 23,500 charities were informed about the process, and a series of discussion groups were held by the regulator to discuss its recommendations. The great majority of responses were positive, and OSCR will now begin the process of implementation during 2010 with the changes due to take effect in 2011.

Key proposels OSCR is now working to deliver include:

- a revised monitoring programme with a streamlined annual return form;
- a revised Scottish Charity Register with graphically displayed financial highlights; and
- 'OSCR on-line' providing new on-line services for charities.

It is envisaged that the changes will be introduced in phases during 2011 with further information on this being made available on the OSCR website during the year.



Appendix two

Matters for future consideration (continued)

OSCR response to the ASB consultation on the future of accounting

The consultation paper published by the Accounting Standards Board outlined a number of areas that are currently being examined for future change in order to converge UK accounting practices with International Financial Reporting Standards. OSCR has responded to the consultation looking specifically at the proposals in relation to charities and has set out its thoughts on the proposals and what it considers the most preferable way forward. OSCR has also responded to the consultation in its capacity as part of the joint Charities SORP-making body alongside the Charity Commission for England and Wales, Both of these responses are available on the OSCR website.

SORP research programme

The Charity SORP Committee works to develop the sector's reporting practice and the interpretation of accounting standards for charities. The members of the SORP Committee are looking ahead to developing the new SORP. To this end a research programme was undertaken during 2008 and 2009, but there have been no updates to the SORP that will impact the 2010 financial statements.

Charities tax legislation

The UK tax exemptions available to a charity require that all income is applied for charitable purposes only. If a charity incurs non-charitable expenditure a tax liability may be triggered. Whilst there have been no specific changes to legislation, we have experienced HM Revenue and Customs increasing activity in this regard.



Appendix three

Maximum assurance

Maximum Assurance is the innovative response from KPMG to addressing a growing need for reassurance from audit committees, trustees and management. Demand for these services is particularly strong in the charity sector, where a combination of economic pressures and regulatory change have created a desire to get high quality assurance over all that matters to the Charity, not just the statutory accounts.

Publicity and coverage of our Maximum Assurance Initiative in the media has focussed on the concept of external auditors providing 'extended assurance' into areas of internal control and risk traditionally covered by internal auditors, or not at all. However, there are many other aspects to our maximum assurance approach, many of which are particularly relevant to the charity sector.

Further details are provided below. While not every service will be appropriate for you, we wanted to demonstrate as part of our external audit the other services (which don't represent conflict) that can be provided by us to help maintain confidence, trust and comfort in your operations. We are already working with you, understand your business and have access to your staff. Extending our role can therefore be an efficient and effective way to obtain any wider assurances you need. If you would like to find out more about any of these services, or discuss further areas in which we may be able to help you, please contact either David Watt or Keith Macpherson.

Extended assurance: Currently, our testing is performed solely for the purposes of our external audit opinion. KPMG have developed an innovative approach which enables this testing to be extended into other areas, without damaging the independence or quality of our core external audit. This proposition is already proving to be successful in the commercial sector, where we are helping clients make substantial savings in their overall assurance costs and impact. There are strong drivers to suggest this model could have similar benefits in the Charity sector, particularly where some organisations suffer lower quality internal audit provision, or wish to complement the skills of an effective but small in-house internal audit team with more specialist expertise.

Data quality: Effective control of a complex organisation such as a charity can be achieved only with accurate information. We have recently conducted a range of work in the not for profit sector to provide organisations with assurance that the data they rely on, in areas such as core internal KPIs and regular donors' information, is robust and fit for purpose. Sometimes this is driven by a recognition that seeking periodic independent assurances in such areas is both sensible and appropriate. In other cases, it has been driven by specific issues, for example uncertainty at group level about the credibility and consistency of information fed upwards from subsidiaries or separate charity shops.

Internal controls assurance: Our experience in the sector means that we are well placed to provide you with assurance that these controls are fit for purpose and in line with the best practice we see at other clients. We can conduct a range of work in specific high risk areas as well as with larger projects designed to help charities ensure that effective and proportionate internal control is embedded in their culture.

Regulatory: Assurance obtained by regulators on information received from regulated bodies is sometimes questioned, resulting in penalties, intervention and reputational damage if it is found to be misstated. Our service gives an independent report over the accuracy of the data being submitted by the regulated or received by the regulator, and that supporting systems are of an adequate standard.

Future assurance: following the turbulence of the last 18 months, trustees, boards and audit committees, amongst others will want greater visibility around key financial decisions. Future assurance provides assurance around liquidity projections and cash flow forecasts used in these key business decisions.



Appendix four

Independence confirmation

Private and confidential

The Trustees Shetland Charitable Trust 22-24 North Road Lerwick Shetland £1 0NQ

16 December 2010

Dear Sirs

Professional ethical standards require us to communicate to you in writing at least annually all significant facts and matters, including those related to the provision of non-audit services and the safeguards put in place that, in our professional judgement, may reasonably be thought to bear on KPMG LLP's independence and the objectivity of David Watt and the audit team. This letter is intended to comply with this requirement.

We have considered the fees paid to us by the charity for professional services provided by us during the reporting period. We are satisfied that our general procedures support our independence and objectivity.

General procedures to safeguard independence and objectivity

KPMG LLP is committed to being and being seen to be independent. As part of our ethics and independence policies, all KPMG LLP partners, Audit Directors and staff annually confirm their compliance with our Ethics and Independence Manual including in particular that they have no prohibited shareholdings. Our Ethics and Independence Manual is fully consistent with the requirements of the APB Ethical Standards. As a result we have underlying safeguards in place to maintain independence through:

- Instilling professional values
- Communications
- Internal accountability
- Risk management
- Independent review

Please inform us if you would like to discuss any of these aspects of our procedures in more detail. There are no other matters that, in our professional judgement, bear on our independence which need to be disclosed to the Trustees.

Confirmation of audit independence

We confirm that as of 16 December 2010, in our professional judgment, KPMG LLP is independent within the meaning of regulatory and professional requirements and the objectivity of David Watt and the audit staff is not impaired.

This report is intended solely for the information of the Trustees and should not be used for any other purposes.

Yours faithfully

KPMG LLP





APPENDIX B to CT1102009



Scottish Charity Number SC027025

REPORT

To: Shetland Charitable Trust

16 December 2010

From: General Manager

Report: CT1012098

Planned Maintenance - Swan Trust Chairman's Approval of Additional Funding

1. Introduction

1.1 This report is prepared to inform Trustees of a decision taken by the Chairman in terms of his authority under section IV para 9.5 of the Trusts Administrative Regulations, to take action on behalf of the Trust on matters which will not admit of delay.

2. Background

- 2.1 The Swan Trust (Registered Charity Number SC017598) was established in 1991 to acquire and restore the Shetland Fifie "Swan". The Swan is used to take parties of schoolchildren, young people and adults on trips for educational and recreational purposes.
- 2.2 Shetland Charitable Trust supports the Swan Trust by assisting with revenue funding, and by part funding its Planned Maintenance Programme.

3. Present Position

- 3.1 The Swan's last charter of the season was in Aberdeen, so it was decided to take the boat to Macduff for the general winter slipping. It was also seen as an opportunity to have the rigging surveyed, and to undertake the steering upgrade which was deferred from the previous year, and which could not be done in Shetland.
- 3.2 The rigging survey revealed that it was in much worse condition as thought, and in fact will to be completely replaced.
- 3.3 The Swan Trust has identified funding within its revenue budgets, which together with an underspend of £6,000 due to the deferral of the work on the steering, can fund most of the proposed works. However an additional sum of £12,000 is required to complete the rigging work.
- The Swan Trust has requested permission to use the projected 2010/11 revenue underspend of some £20,000, which together with the £6,000 from the 2009/10 maintenance budget, will make up the £48,000 required to complete the proposed work.

4. Financial Implications

4.1 The additional funding of £12,000 can be met from underspends within existing maintenance budgets.

5. Recommendation

- 5.1 Trustees are asked to note the Chairman's approval of the Swan Trust's request as follows:
 - a) to change the use of £20,000 in the current year's revenue budget to Planned Maintenance;
 - b) to allow the Swan Trust to retain £6,000 of their 2009/10 budget; and
 - c) additional funding of some £12,000 for unforeseen replacement of rigging.

Reference: EMA/TA12

Report Number CT1012098-f

Scottish Charity Number SC027025

REPORT

To: Shetland Charitable Trust

16 December 2010

From: Financial Controller

Report: CT1011092

FUND MANAGER TRANSACTIONS

1. Introduction

1.1 Shetland Islands Council provides Treasury support to Shetland Charitable Trust under the terms of a Service Level Agreement (SLA).

2. Investment Decisions

- 2.1 Appendix A lists the investment decisions made by Insight Investment Management Limited during the period from 1 September 2010 to 31 October 2010.
- 2.2 Appendix B lists the investment decisions made by BlackRock Investment Management (UK) Limited during the period from 1 September 2010 to 31 October 2010.
- 2.3 Appendix C lists the investment decisions made by Schroder Investment Management Limited during the period from 1 September 2010 to 31 October 2010.
- 2.4 These appendices list purchases in order of transaction size and sales in order of the size of the gain or loss made on the transaction.
- 2.5 The Fund Managers make investment decisions based on the terms of Investment Management Agreements.

3. Movement on Charitable Trust Funds

3.1 The following table shows the movement on the Charitable Trust funds for the current financial year to date:

2010/11 to 26 Nov 2010

| | £ million |
|------------------------|-----------|
| Market Value at start | 180.9 |
| Market Movement | 2.0 |
| Injection/(Withdrawal) | (9.9) |
| Market Value at close | 173.0 |

(These are unaudited figures and are for guidance only.)

4. Recommendation

4.1 The Trustees are asked to note this report.

INSIGHT INVESTMENT MGMT REPORT-PURCHASES

| NAME OF SECURITY | AREA QF = quoted fixed UF = unquoted fixed | DATE | NUMBER OF UNITS | PURCHASE PRICE (£) |
|--|--|------------------------|--------------------------|--------------------------|
| UNITED KINGDOM | | | | |
| UK(GOVT OF) 4% TSY GLT 07/03/22 GBP0.01 | QF GB GB | 28-Oct-10 | 667,000.00 | 702,751.20 |
| UK(GOVT OF) 4.25% GILT 07/12/2040 GBP | QF GB GB | 13-Oct-10 | 643,000.00 | 669,491.60 |
| ILF GBP LIQUIDITY FD | DEP | 14-Sep-10 | 600,000.00 | 600,000.00 |
| UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 | QF GB GB | 08-Sep-10 | 584,000.00 | 594,704.72 |
| UK(GOVT OF) 4.25% STK 07/12/2055 GBP100 | QF GB GB | 20-Oct-10 | 572,000.00 | 589,160.00 |
| UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 | QF GIL GB | 27-Oct-10 | 397,000.00 | 471,296.01 |
| UK(GOVT OF) 0.625% I/L STK 22/11/42 GBP | QF GIL GB | 05-Oct-10 | 428,000.00 | 451,398.60 |
| UK(GOVT OF) 4.25% GILT 07/12/2040 GBP | QF GB GB | 13-Sep-10 | 403,000.00 | 407,715.10 |
| UK(GOVT OF) 0.625% I/L STK 22/11/42 GBP | QF GIL GB | 05-Oct-10 | 370,000.00 | 389,955.01 |
| ILF GBP LIQUIDITY FD | DEP | 06-Sep-10 | 370,000.00 | 370,000.00 |
| UK(GOVT OF)1.25% I/L STK 22/11/2032 | QF GIL GB | 07-Sep-10 | 310,000.00 | 356,811.08 |
| ILF GBP LIQUIDITY FD | DEP | 08-Sep-10 07-Sep-10 | 320,000.00 250,000.00 | 320,000,00 313,609,22 |
| UK(GOVT OF) 1.875% I/L STK 22/11/22 GBP ILF GBP LIQUIDITY FD | QF GIL GB DEP | 07-Sep-10 06-Oct-10 | 280,000.00 | 280,000,00 |
| UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 | QF GB GB | 26-Oct-10 | 275,608,00 | 270,150.96 |
| ILF GBP LIQUIDITY FD | DEP | 27-Sep-10 | 240,000.00 | 240,000.00 |
| UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 | QF GB GB | 26-Oct-10 | 223,515.00 | 218,960.88 |
| UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 | QF GB GB | 26-Oct-10 | 223,516.00 | 218,442,19 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 07-Sep-10 | 187,000.00 | 212,662.93 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 03-Sep-10 | 187,000.00 | 210,698,40 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 03-Sep-10 | 181,000.00 | 204,133.19 |
| UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 | QF GB GB | 26-Oct-10 | 198,680.00 | 194,926.93 |
| UK(GOVT OF) 4% GILT 22/1/2060 GBP0.01 | QF GB GB | 26-Oct-10 | 198,681.00 | 193,813.32 |
| UK(GOVT OF) 2.5% I/L STK 16/04/20 GBP | QF GIL GB | 14-Oct-10 | 55,000.00 | 178,898.50 |
| UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 | QF GIL GB | 26-Oct-10 | 102,000.00 | 124,082.11 |
| UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP | QF GIL GB | 24-Sep-10 | 117,000.00 | 121,089.46 |
| UK(GOVT OF) 2.5% I/L STK 26/07/16 GBP | QF GIL GB | 14-Oct-10 | 33,000.00 | 104,791.50 |
| UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP | QF GIL GB | 15-Oct-10 | 102,000.00 | 103,993.99 |
| UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP | QF GIL GB QF GIL GB | 26-Oct-10 07-Oct-10 | 103,000.00 69,000.00 | 103,470.38 87,235.74 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP UK(GOVT OF) 2.5% I/L STK 26/07/16 GBP | QF GIL GB | 14-Oct-10 | 27,000.00 | 85,711,50 |
| UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 | QF GIL GB | 07-Oct-10 | 68,000.00 | 84,798.64 |
| UK(GOVT OF) 2.5% I/L STK 16/04/20 GBP | QF GIL GB | 14-Oct-10 | 24,000.00 | 78,105.60 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 24-Sep-10 | 62,000.00 | 71,176.72 |
| ILF GBP LIQUIDITY FD | DEP | 07-Sep-10 | 50,000.00 | 50,000.00 |
| ILF GBP LIQUIDITY FD | DEP | 01-Oct-10 | 386.10 | 386.09 |
| ILF GBP LIQUIDITY FD | DEP | 01-Sep-10 | 93.93 | 93.93 |
| TOTAL UNITED KINGDOM | | | - | 9,674,515.50 |
| OVERSEAS | | | _ | |
| UNITED STATES TREAS BDS 0 DEB 15/02/2040USD100 | NAME GRIJS | 15-Oct-10 | 1,549,000.00 | 1,077,650.77 |
| UNITED STATES TREAS BUS 0 DEB 19/02/20400/SD100/ UNITED STATES TREAS NTS DTD 00278 3.625%DUE 02 | - | 03-Sep-10 | 847,000.00 | 592,588.72 |
| TOTAL OVERSEAS | | | - | 1,670,239.49 |
| | | | | |

INSIGHT INVESTMENT MGMT REPORT-SALES

| NAME OF SECURITY | AREA QF = quoted fixed UF = unquoted fixed | DATE | NUMBER OF UNITS | SELLING PRICE (£) | PROFIT/ (LOSS) (£) |
|---|--|-----------|--------------------|----------------------|-----------------------|
| UNITED KINGDOM | | | | | |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 07-Sep-10 | 533,000.00 | 670,962.95 | 49,102.03 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 07-Sep-10 | 355,000.00 | 447,216,80 | 33,031.76 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 03-Sep-10 | 356,000.00 | 444,227.74 | 28,875.98 |
| UK(GOVT OF) 4.25% GILT 07/12/2040 GBP | QF GB GB | 05-Oct-10 | 633,000.00 | 667,182.00 | 19,167.69 |
| UK(GOVT OF) 4.5% GILT 07/03/19 GBP0.01 | QF GB GB | 29-Oct-10 | 300,000.00 | 335,091.00 | 17,467.04 |
| UK(GOVT OF)1.25% I/L STK 22/11/2032 | QF GIL GB | 03-Sep-10 | 299,000.00 | 341,643.03 | 15,708.44 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 24-Sep-10 | 167,000.00 | 209,966.44 | 15,124.46 |
| UK(GOVT OF) 0.5% I/L STK 22/3/50 GBP | QF GIL GB | 05-Oct-10 | 259,000.00 | 265,256.21 | 14,894.12 |
| UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP | QF GIL GB | 13-Sep-10 | 412,000.00 | 413,866.77 | 14,772.75 |
| UK(GOVT OF) 0.625% I/L STK 22/03/40 GBP | QF GIL GB | 14-Oct-10 | 173,000.00 | 180,679.18 | 12,177.69 |
| UK(GOVT OF) 1.25% I/L STK 22/11/17 GBP | QF GIL GB | 14-Oct-10 | 144,000.00 | 185,157.61 | 9,040.89 |
| UK(GOVT OF) 0.625% I/L STK 22/11/42 GBP | QF GIL GB | 13-Oct-10 | 362,000.00 | 389,668.89 | 8,002.21 |
| UK(GOVT OF) 1.875% I/L STK 22/11/22 GBP | QF GIL GB | 24-Sep-10 | 170,000.00 | 213,082.15 | 7,908.36 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 26-Oct-10 | 51,000.00 | 64,009.46 | 4,329.16 |
| UK(GOVT OF) 1.25% I/L STK 22/11/27 GBP | QF GIL GB | 15-Oct-10 | 27,000.00 | 34,201.65 | 2,606.20 |
| UK(GOVT OF) 1.875% I/L STK 22/11/22 GBP | QF GIL GB | 26-Oct-10 | 29,000.00 | 36,752.00 | 1,751.77 |
| UK(GOVT OF) 0.5% I/L STK 22/3/50 GBP | QF GIL GB | 26-Oct-10 | 66,000.00 | 65,432.68 | 1,633.85 |
| UK(GOVT OF)1.25% I/L STK 22/11/2032 | QF GIL GB | 05-Oct-10 | 160,000.00 | 185,730.11 | 1,569.55 |
| UK(GOVT OF)1.25% I/L STK 22/11/2032 | QF GIL GB | 07-Oct-10 | 150,000.00 | 174,165.91 | 1,515.39 |
| UK(GOVT OF) 1.125% I/L STK 22/11/37 GBP100 | QF GIL GB | 14-Oct-10 | 68,000.00 | 86,095.41 | 1,296.77 |
| MOYLE INTERCONNECT 2.9376% IND LNK 03/33GBP | QF CIL GB | 30-Sep-10 | 433.55 | 535,56 | 58.40 |
| ILF GBP LIQUIDITY FD | DEP | 29-Oct-10 | 515,000.00 | 515,000,00 | 0.00 |
| ILF GBP LIQUIDITY FD | DEP | 28-Oct-10 | 480,000.00 | 480,000.00 | 0.00 |
| ILF GBP LIQUIDITY FD | DEP | 14-Oct-10 | 300,000.00 | 300,000.00 | 0.00 |
| ILF GBP LIQUIDITY FD | DEP | 13-Sep-10 | 625,000.00 | 625,000.00 | 0.00 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 15-Oct-10 | 61,000.00 | 68,754.08 | -91.73 |
| UK(GOVT OF) 0.75% I/L STK 22/11/2047 | QF GIL GB | 26-Oct-10 | 53,000.00 | 58,616,52 | -1,200.33 |
| UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 | QF GB GB | 03-Sep-10 | 588,000.00 | 598,819.20 | -1,411.20 |
| UK(GOVT OF) 4.25% STK 07/03/2011 GBP100 | QF GB GB | 20-Oct-10 | 584,000.00 | 592,327.84 | • |
| UK(GOVT OF) 4.25% GILT 07/12/2040 GBP | QF GB GB | 15-Oct-10 | 1,043,000.00 | 1,070,107.57 | -8,871.74` |
| TOTAL UNITED KINGDOM | | | - | 9,719,548.76 | 246,082.62 |
| OVERSEAS | | | | | |
| UNITED STATES TREAS BDS 0 DEB 15/02/2040USD1000 | 0 ₄QF GB US | 26-Oct-10 | 968,800.00 | 687,171.02 | 13,169.69 |
| UNITED STATES TREAS NTS DTD 00278 3.625% DUE 02 | | 08-Sep-10 | 847,000.00 | 602,462.30 | 9,873.58 |
| UNITED STATES TREAS BDS 0 DEB 15/02/2040USD1000 | | 26-Oct-10 | 273,100.00 | 194,931.45 | 4,933.76 |
| UNITED STATES TREAS BDS 0 DEB 15/02/2040USD1000 | | 26-Oct-10 | 307,100.00 | 218,162.10 | 4,510.36 |
| TOTAL OVERSEAS | | | · - | 1,702,726.87 | 32,487.38 |
| | | | = | | |

APPENDIX B)

BLACKROCK REPORT - PURCHASES

NAME OF SECURITY

AREA

QE = quoted equity
UE = unquoted equity

DATE

NUMBER **OF SHARES** **PURCHASE** PRICE (£)

UNITED KINGDOM

NO UK INVESTMENTS PURCHASED

TOTAL UNITED KINGDOM

0.00

OVERSEAS

NO OVERSEAS INVESTMENTS PURCHASED

TOTAL OVERSEAS

0.00

| D I | ACKD | O O K | REPORT - | CALEC |
|-----|------|-------|----------|---------|
| BL | ALKR | UCK | REPORI- | - SALES |

NAME OF SECURITY

AREA QE = quoted equity UE = unquoted equity DATE

NUMBER **OF SHARES**

SELLING PRICE (£)

PROFIT/ (LOSS) (£)

UNITED KINGDOM

BLACKROCK ADV (UK) CHARITRAK COMMON INVEST UE UT GB

04-Oct-10

326,518.31

3,250,000.00

3,250,000.00

178,096.06

178,096.06

OVERSEAS

BLACKROCK AM (IE) BGI NORTH AMERICAN IDXNAV BLACKROCK AM (IE) IDX SELECTION EURO EX UK AC BLACKROCK AM (IE) INDEX SELECTION JAPAN IDX

UE UT IE UE UT IE UE UT IE 04-Oct-10 04-Oct-10 04-Oct-10 58,702.06 74,127.94 74,118.07

450,000.00 900,000.00 400,000.00 41,628.99 32,673.23 27,260.28

TOTAL OVERSEAS

TOTAL UNITED KINGDOM

1,750,000.00

101,562.49

APPENDIX C)

SCHRODERS REPORT-PURCHASES

NAME OF SECURITY

AREA

DATE NUMBER

PURCHASE

QE = quoted equity UE = unquoted equity OF SHARES

PRICE (£)

UNITED KINGDOM

HERMES PROPERTY UT HERMES PROPERTY UT

UP UT GB UP UT GB 25-Oct-06 04-Oct-06 473,815.00

2,156,805.88

MAYFAIR CAP REITFUND

UP UT GB

04-Oct-06 12-Sep-06 76,967.00 110.00 343,195.85

TOTAL UNITED KINGDOM

2,610,001.73

OVERSEAS

NO OVERSEAS INVESTMENTS PURCHASED

TOTAL OVERSEAS

0.00

SCHRODERS REPORT - SALES

NAME OF SECURITY

AREA

QE = quoted equity

UE = unquoted equity

DATE

NUMBER OF SHARES SELLING PRICE (£) PROFITI (LOSS) (£)

UNITED KINGDOM

NO UK INVESTMENTS SOLD

TOTAL UNITED KINGDOM

0.00

0.00

OVERSEAS

NO OVERSEAS INVESTMENTS SOLD

TOTAL OVERSEAS

0.00

0.00



APPENDIX D to CT1102009



Scottish Charity Number SC027025

REPORT

To: Shetland Charitable Trust

16 December 2010

From: Financial Controller

Report: CT1012093

Wind to Heat - SHEAP Ltd

1. Introduction

- 1.1 The purpose of this report is to inform Trustees of progress on a possible development using wind energy to provide an additional and relatively attractively priced heat source for the District Heating Scheme. This would allow the Scheme to expand.
- 1.2 Officers of SHEAP and the Trust have been involved in meetings and discussions with SSE and Shetland Islands Council for some time now. The SHEAP Board has been kept informed of a project designed to use windmills at or near the Energy Recovery Plant to generate electricity to be used for heat for the use of the District Heating Scheme. The range of options has narrowed over time to the proposal outlined in this report. Trustees have discussed the scheme in private, at their last three meetings, but it can now be taken into the public part of today's meeting. Trustees have also received a presentation by SSE on wind to heat.

2. Proposed Project

- 2.1 There are still a good number of areas that need developing in detail, but I think its worthwhile to provide Trustees with an outline of the project at this stage before decisions will need to be made early next year.
- 2.2 The project is looking to site 3 x 2.3 MW Turbines at Luggies Knowe, a low hill between the Landfill Site and the Dales Voe Base. 2.3 MW Turbines are large machines, much bigger than those at the Burradale Wind Farm, but smaller than the 3.6 MW Turbines being considered by the Viking Energy project. The three machines together will be rated at 6.9 MW, and although this much power will be generated some of the time, it is assumed that the average output in the winter will be about 4 MW with about 2.5 MW in the summer.
- 2.3 It has been often said that the Shetland Grid cannot cope with any more renewable power sources, because such sources are variable. However, this project also offers a linked variable customer. The District Heating Scheme incorporates a tank of hot water which is

heated up at off-peak times. This thermal store can then release heat at the times of day when it is most needed. It operates as a 'heat battery'. The possible project would include a much larger thermal store, which could be charged with heat using electricity at times of day that suit the local grid. The large thermal store would allow expansion of the District Heating Scheme to allow up to around 300 more connections. The District Heating Scheme has been closed to new applications from 31 March 2007, and there is a long waiting list should it re-open. Although the Trust would have to invest further funds in SHEAP to expand its network, heat derived from wind at an appropriate cost, should lead to proportionally greater profits and support the investment on a commercial basis.

2.4 At this stage it seems that the owner(s) of the three turbines will make attractive profits, with indicative financial modelling showing an attractive rate of return. The wind farm project team is examining a structure where SSE and some combination of SCT/SHEAP and Shetland Islands Council co-invest on a 50:50 basis. The rate of return will be even more attractive for the SCT group due to our favourable tax position. The thermal store and other district heating scheme infrastructure may well be eligible for ERDF funding. Any grants won will further improve the project from SCT/SHEAP's perspective.

3. Progress Since The Last Trustee Meeting

- 3.1 SSE, SIC and SHEAP have run pre-planning exhibitions at halls in Bressay, Lerwick and Tingwall, at the end of November, on proposals for a three turbine (6.9 MW) windfarm at Gremista. The exhibition panels are available at the Trust's offices, should any Trustee wish to see them. All the members of the public who came to the exhibitions were generally supportive of the wind to heat project.
- 3.2 The large thermal store is an element of the Low Carbon Shetland project co-ordinated by the SIC. SSE's bid to Ofgem's Low Carbon Network Fund to develop a Shetland 'smart' grid, was not successful for various technical reasons. However, Ofgem was very impressed with the Shetland 'smart' grid project and are looking at alternative ways to fund it. These projects aim to reduce the current restraints on the Shetland Grid and so allow some more renewable generators to connect. Planning permission for the thermal store, to be located on an unused base at the power station, has been achieved.
- 3.3 If these projects come to fruition, further SCT investment in SHEAP will be needed to fund them. Trustees will recall that the Trust can only make investments that HMRC agree are 'qualifying'. I have met the Trust's Inspector of Taxes in Bootle, Liverpool, to discuss this potential investment, amongst others. He has confirmed that he will accept further investment in district heating scheme infrastructure, and in the 3 turbines, as qualifying, on application, provided suitable evidence, in the form of business plans, is provided that the Trustees are investing to make money.

4. Financial Implications

- 4.1 There have been no costs incurred to date in the Trust beyond my time and some travel and subsistence expenses. The SHEAP Board has authorised its officers' time and a small amount of consultancy fees expenditure.
- 4.2 Trustees have agreed to buy shares in SHEAP to meet up to 50% of the costs to take the project though planning, about £100,000, with SSE meeting the other 50%.
- 4.3 At this stage the wind farm project looks an attractive investment. SIC and/or SCT/SHEAP might look to provide 50% of the funding for this, and receive 50% of the profits. The District Heating Scheme expansion will require investment on a commercial basis. The thermal store, pumping station and mains might also attract ERDF funding.

5. Conclusions

5.1 The project as envisaged looks to both provide the District Heating Scheme with more competitively priced heat and to be potentially a financially attractive investment.

6. Recommendations

6.1 I recommend that Trustees note progress on the wind to heat project.

Reference: JPG/sp/IS1 06/12/2010 Report Number CT1012093

